How to Find the Serial Number of Your Barracuda Networks Product

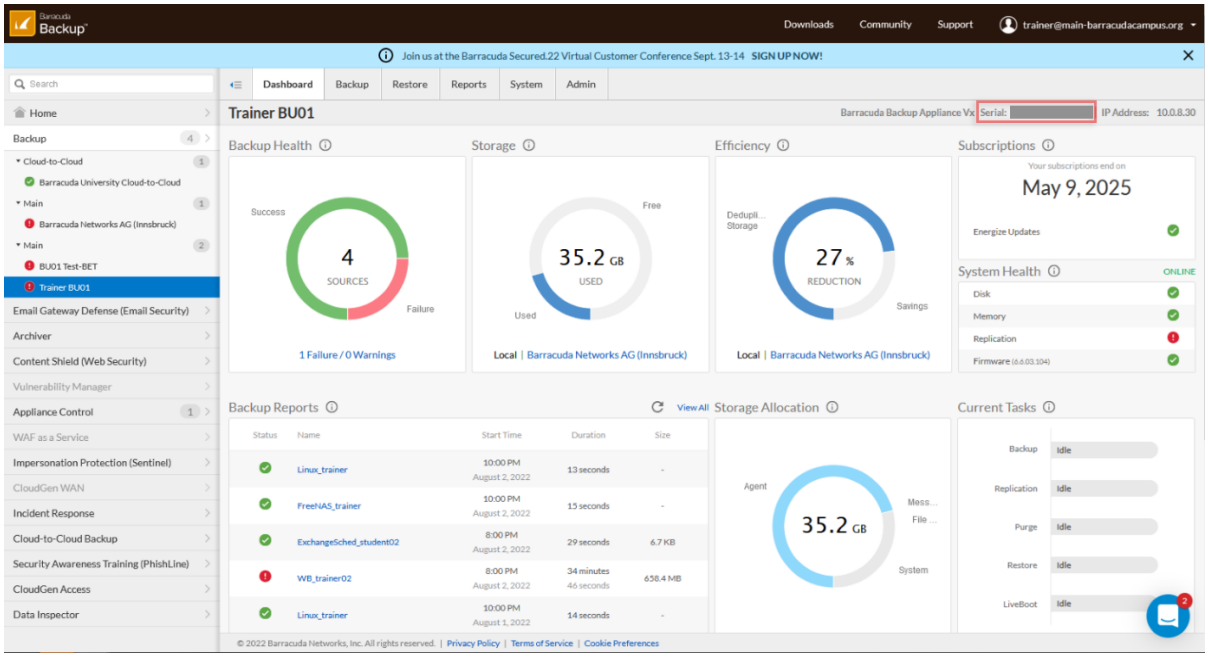
https://campus.barracuda.com/doc/98213627/

Please select your Barracuda product from the list below to get instructions on how to find the serial number inside your product's user interface:

Barracuda Backup

1. Log into Barracuda Cloud Control.
2. Go to **Backup** from the left-side menu.
3. Select the specific Barracuda Backup device.

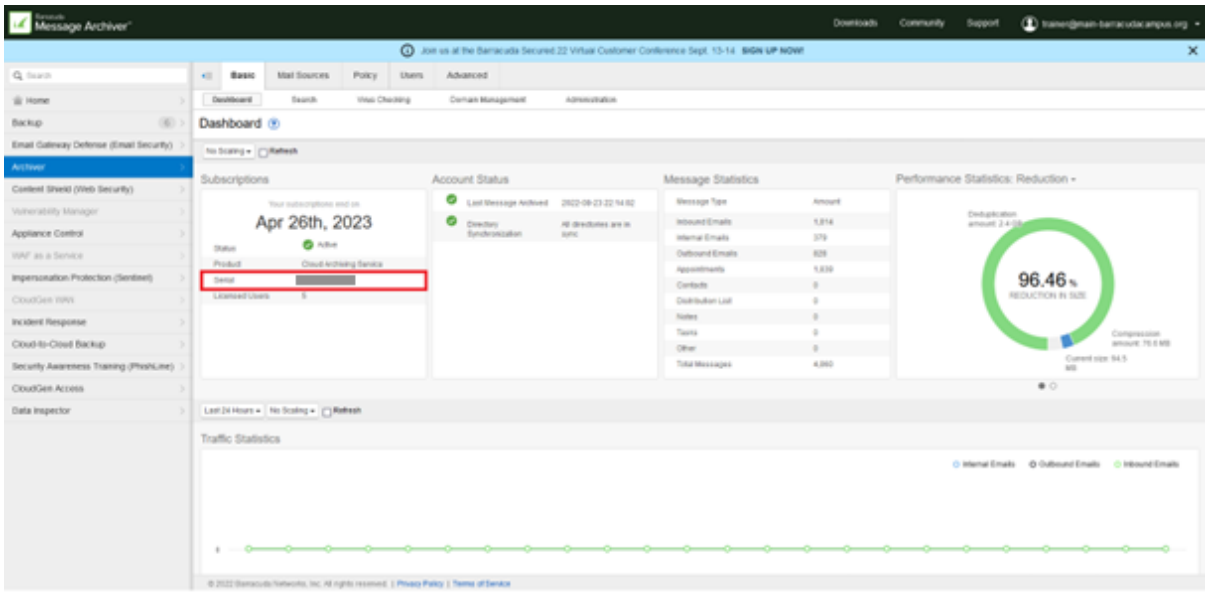
After the dashboard has loaded, you will see the Barracuda Backup serial number in the top-right corner.



Barracuda Cloud Archiving Service

1. Log into Barracuda Cloud Control.
2. In the left menu, select **Archiver**.

The first item on the left of the dashboard provides the serial number for Barracuda Cloud Archiving Service in the third row.



Barracuda Cloud Security Guardian

1. Log into Barracuda Cloud Security Guardian.
2. On the dashboard, scroll to the **License** section.

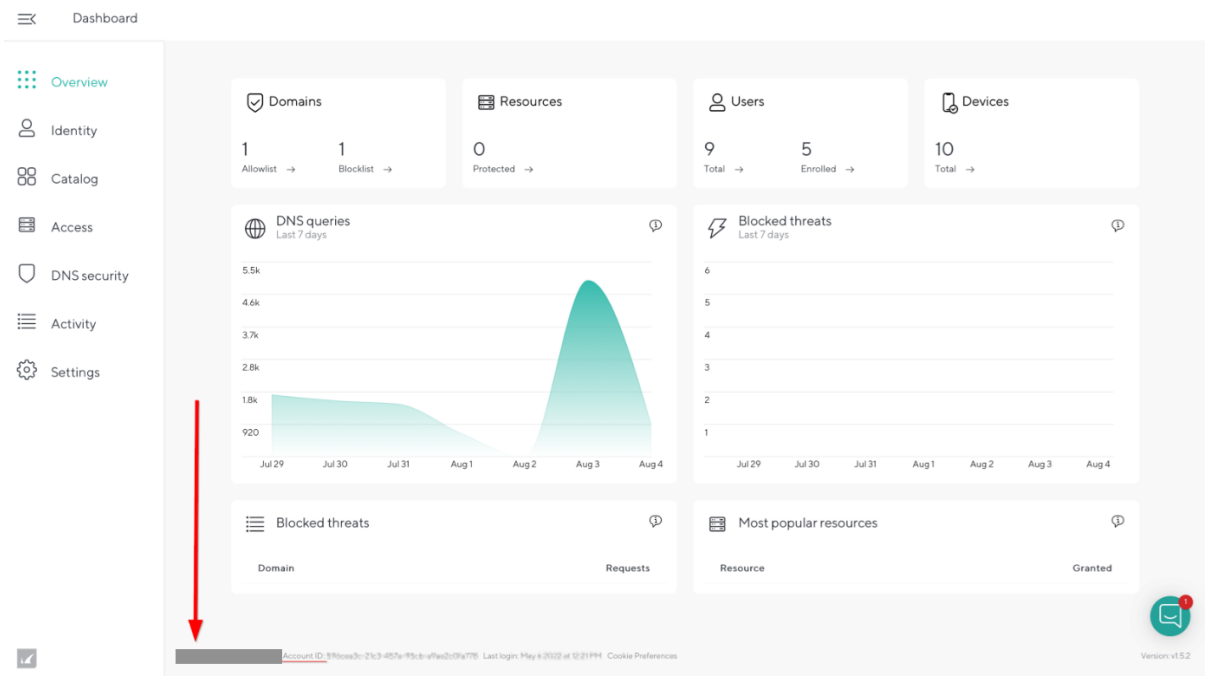
There you will find the product license information, including your serial number and status.

> You can also reach the dashboard at any time from the menu in the upper-left corner of any Barracuda Cloud Security Guardian page.

Barracuda CloudGen Access

1. Log into the CloudGen Access Enterprise console.
2. Scroll to the bottom of the page to verify the serial number. The support team usually also needs to know the account ID, which is also located at the bottom of the page.

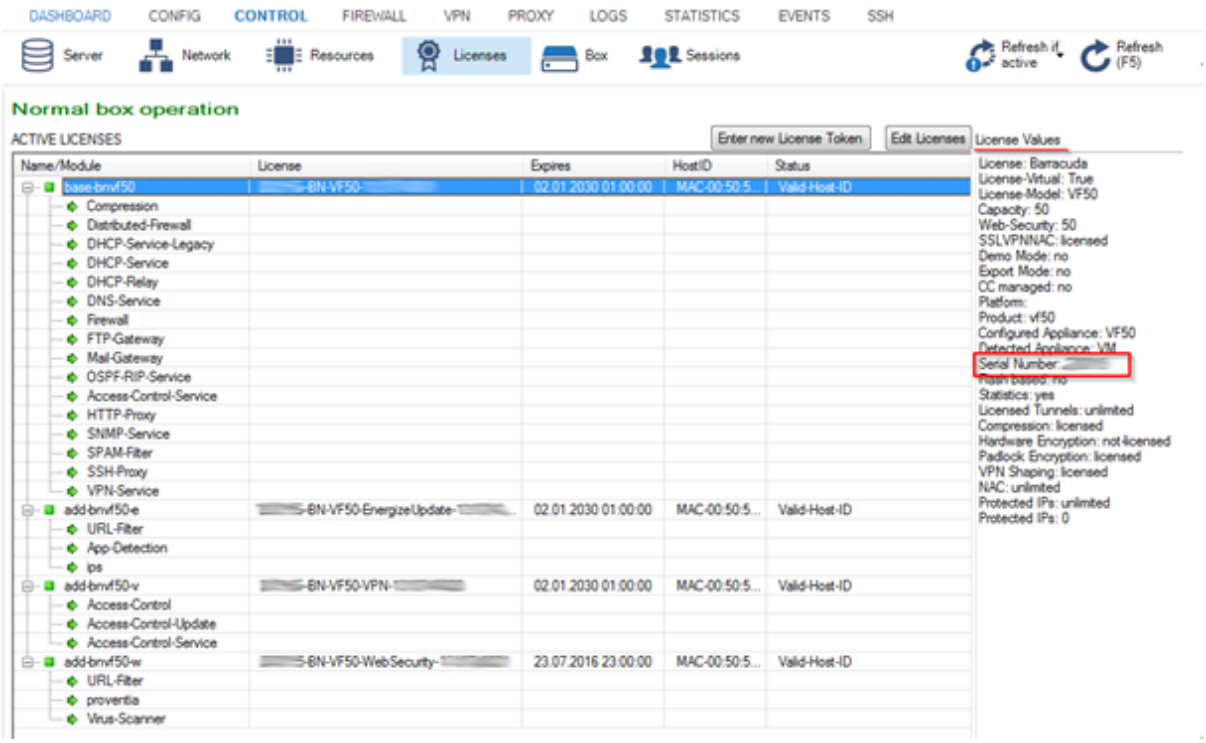
> Please note that the product does not show a serial number for trial versions and partners.



Barracuda CloudGen Firewall

1. Use Barracuda Firewall Admin to log into the CloudGen Firewall.
2. Go to **CONTROL > Licenses**.

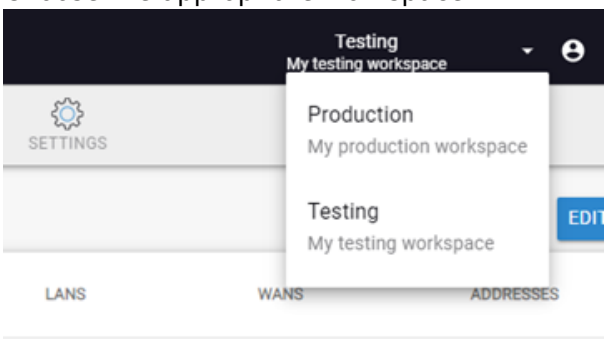
In the **License Values** section on the right, you will find the product serial number.



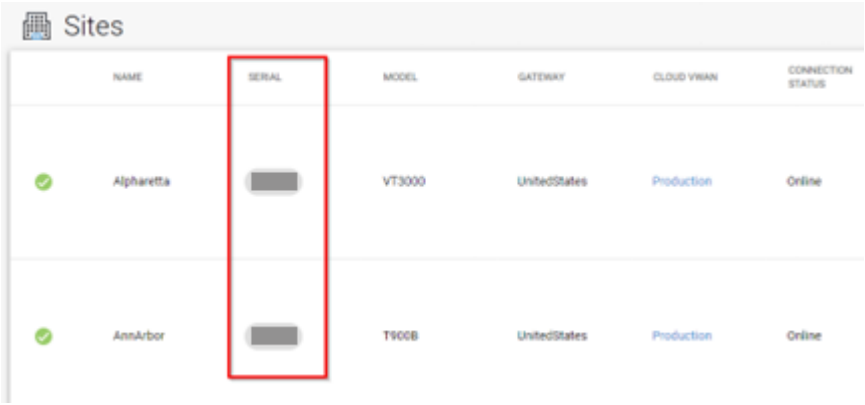
Barracuda CloudGen WAN

For the old interface:

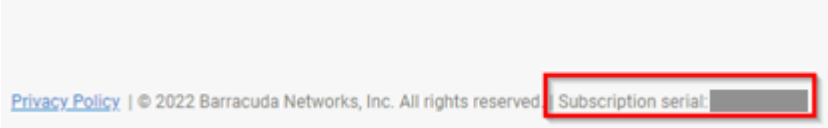
1. Log into your CloudGen WAN user interface (https://cloudgenwan.barracudanetworks.com).
2. Choose the appropriate workspace.



3. Open the **Sites** tab to view the serial numbers for your sites.

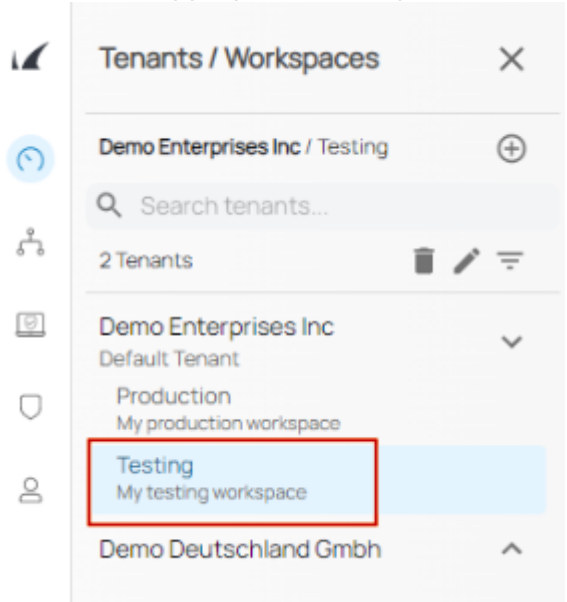


The serial number of your subscription will be found on the bottom of the site.

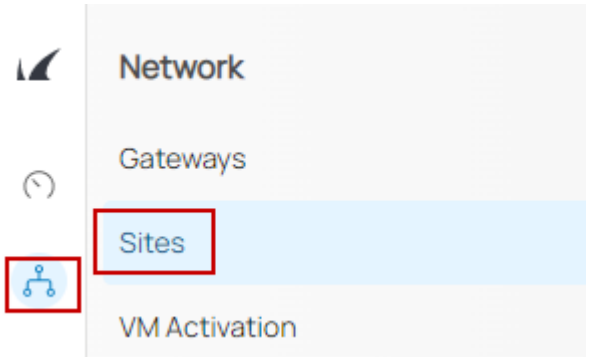


For the new interface:

1. Log into your CloudGen WAN user interface (https://cloudgenwan.barracudanetworks.com).
2. Choose the appropriate workspace.



3. Click the **Network** icon and select **Sites**.



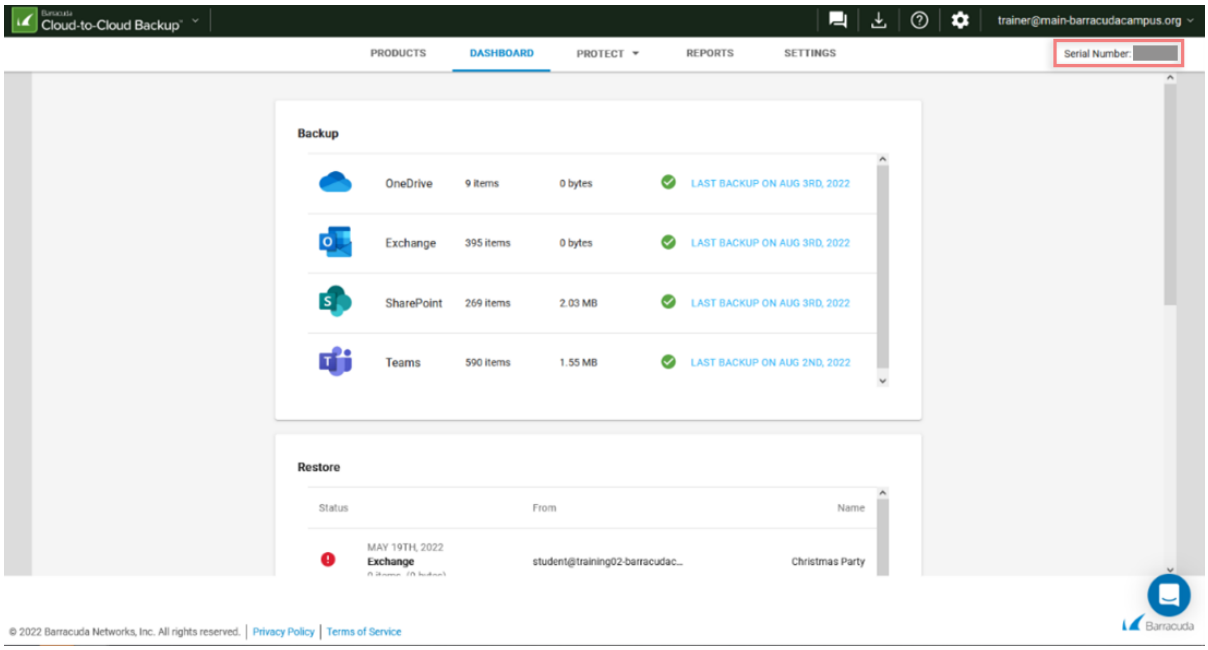
The serial numbers for your sites are shown on the **Sites** page.

The serial number of your subscription will be found on the bottom of the site.

Barracuda Cloud-to-Cloud Backup

1. Log into Barracuda Cloud Control.
2. Select **Cloud-to-Cloud Backup** from the left-side menu.

After the dashboard has loaded, you will see the serial number in the top-right corner.



Barracuda Content Shield

1. Log into Barracuda Cloud Control.
2. In the left menu, select **Content Shield**. A new window opens.
3. You may need to scroll down.

At the bottom of the open browser window, in the gray area between the active text and the desktop, you will see the account ID and serial number.

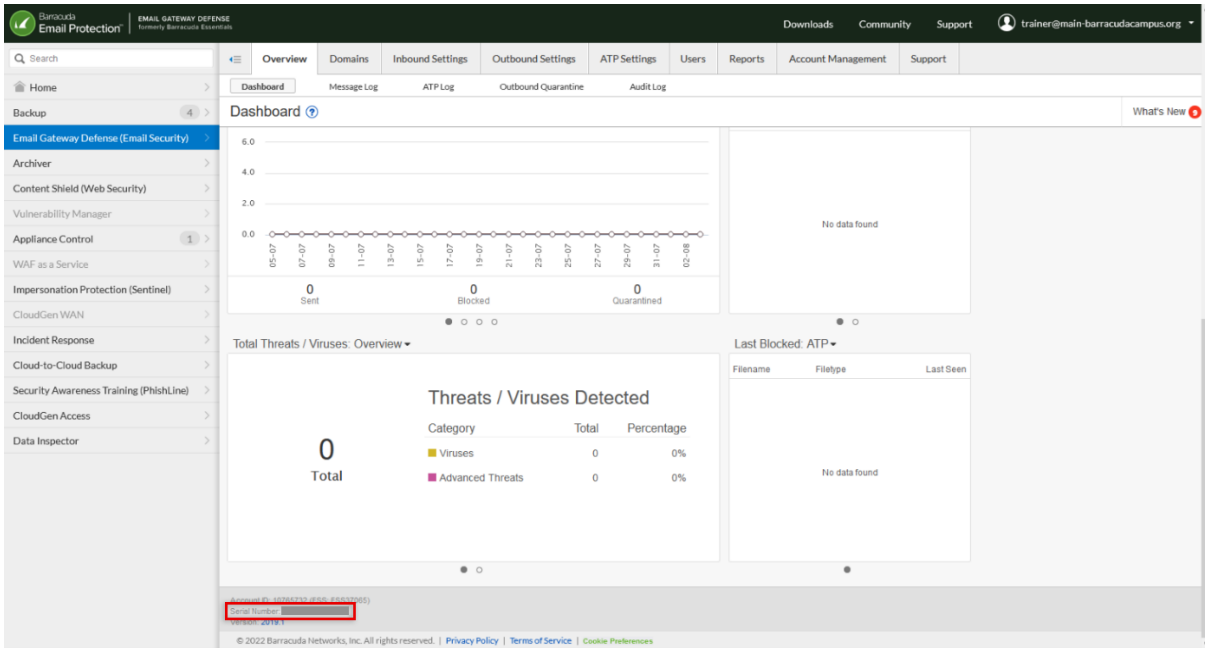
Barracuda Data Inspector

This product does not display the serial number in the user interface.

Barracuda Email Gateway Defense

1. Log into Barracuda Cloud Control.
2. In the left menu, select **Email Gateway Defense**.

At the very bottom of the page, in the gray border footer, you will see the Email Gateway Defense serial number.



Barracuda Email Security Gateway

- Log into the Barracuda Email Security Gateway web UI.

Once the dashboard has loaded, you will see the serial number at the very bottom of the page.

Barracuda Firewall Insights

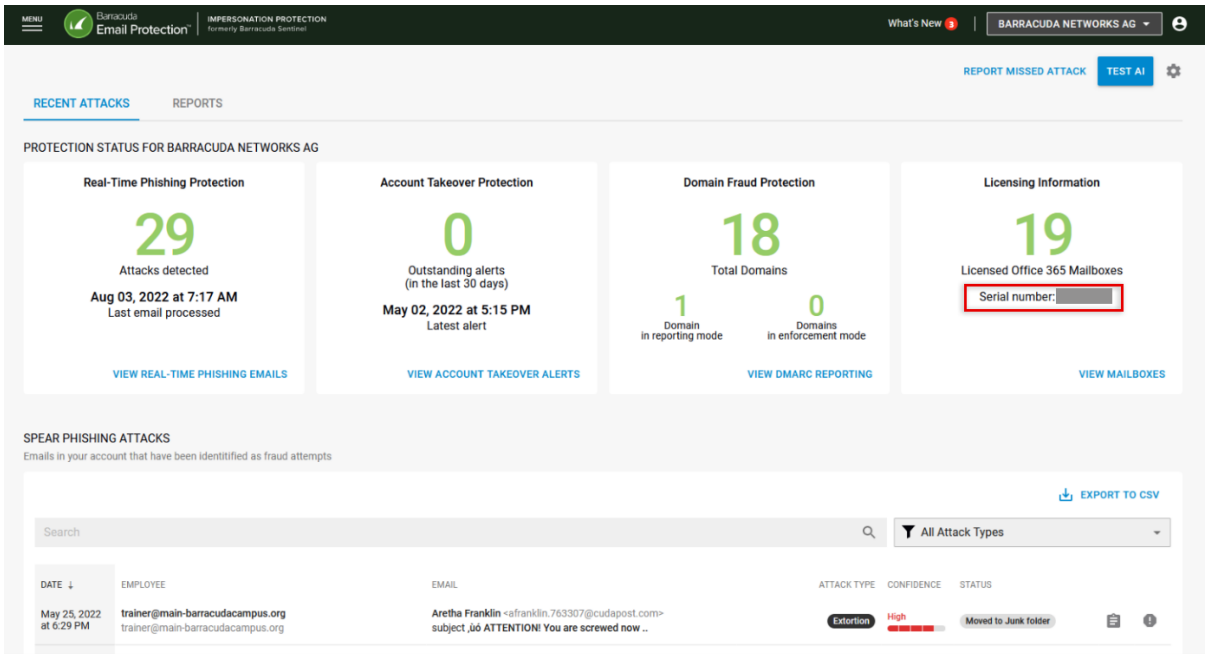
- Log into the Barracuda Firewall Insights web UI.

After the dashboard has loaded, you will see the serial number at the very bottom of the page.

Barracuda Impersonation Protection

1. Log into Barracuda Cloud Control.
2. In the left menu, select **Impersonation Protection**.

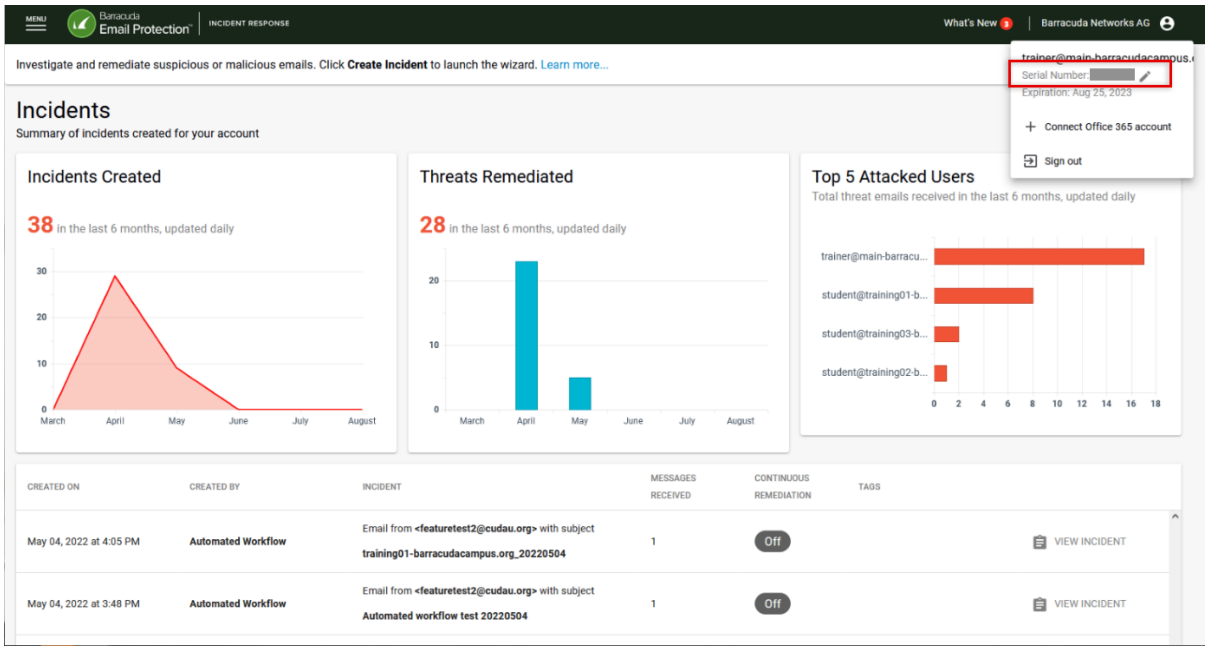
After the dashboard has loaded, you will see the serial number in the top-right corner under **Licensing Information**.



Barracuda Incident Response

1. Log into Barracuda Cloud Control.
2. In the left menu, select **Incident Response**.
3. Click on the **Profile** icon on the top-right side of the screen.

A drop-down menu will appear, which includes the account username and serial number.



Barracuda Load Balancer ADC

1. Log into the Load Balancer ADC web UI.
2. After the dashboard has loaded, scroll down to the bottom of the page.

The serial number is located in the center. On the right, you will see the currently installed firmware version.

Barracuda Message Archiver

1. Log into the Message Archiver web UI using your username and password.
2. The dashboard will load. Scroll down to the bottom of the screen.

At the very bottom of the page, in the center of the blue border footer, you will see the Message

Archiver serial number.

Barracuda Reporting Server

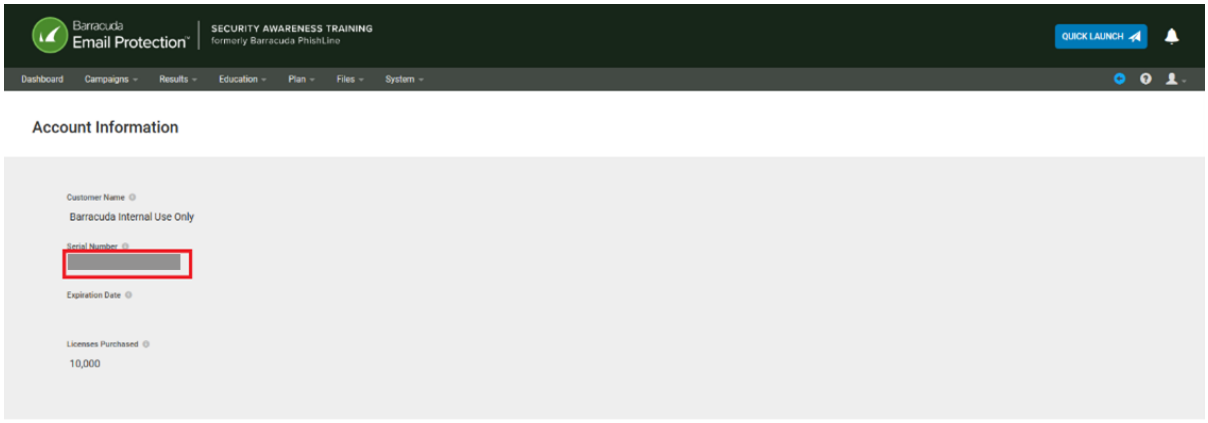
1. Log into the Reporting Server web UI.
2. After the dashboard has loaded, scroll down to the bottom of the page.

The serial number is located in the center. On the right, you will see the currently installed firmware version.

Barracuda Security Awareness Training

1. Log into Security Awareness Training.
2. On the right, click the **Profile** icon.

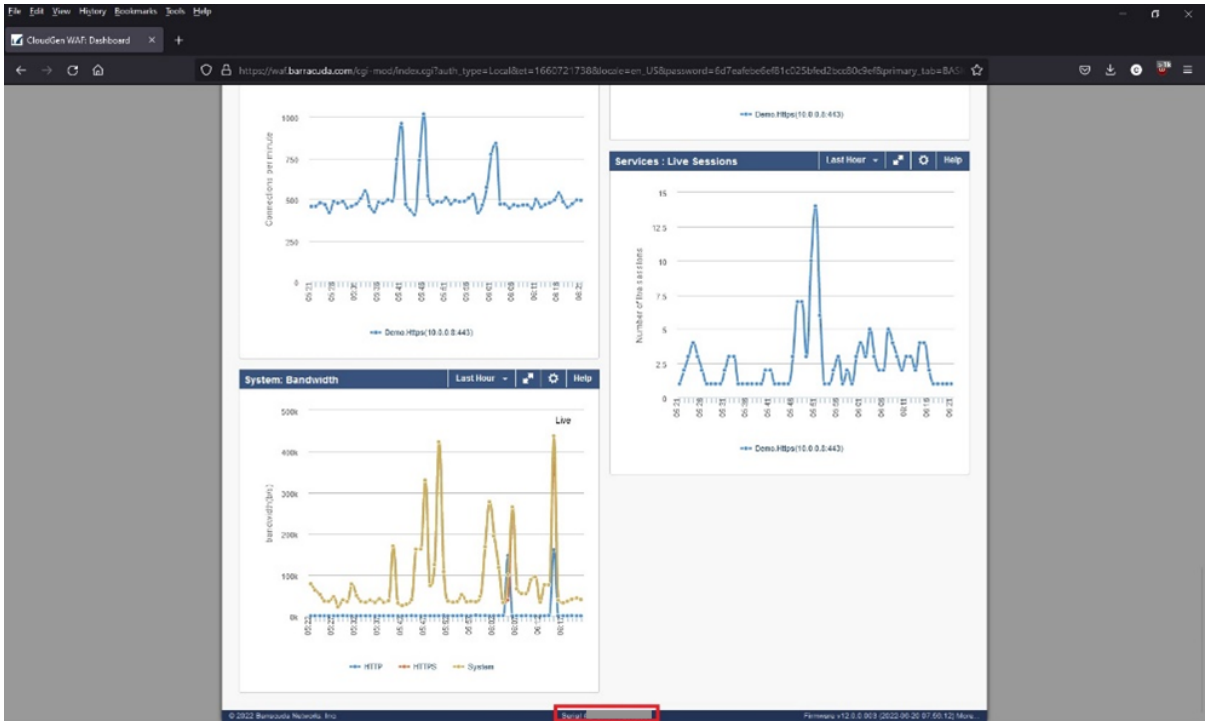
3. Click **Account Information**.



Barracuda Web Application Firewall

1. Log into the WAF web UI.
2. After the dashboard has loaded, scroll down to the bottom of the page.

The serial number is located in the center. On the right, you will see the currently installed firmware version.



Barracuda WAF Control Center

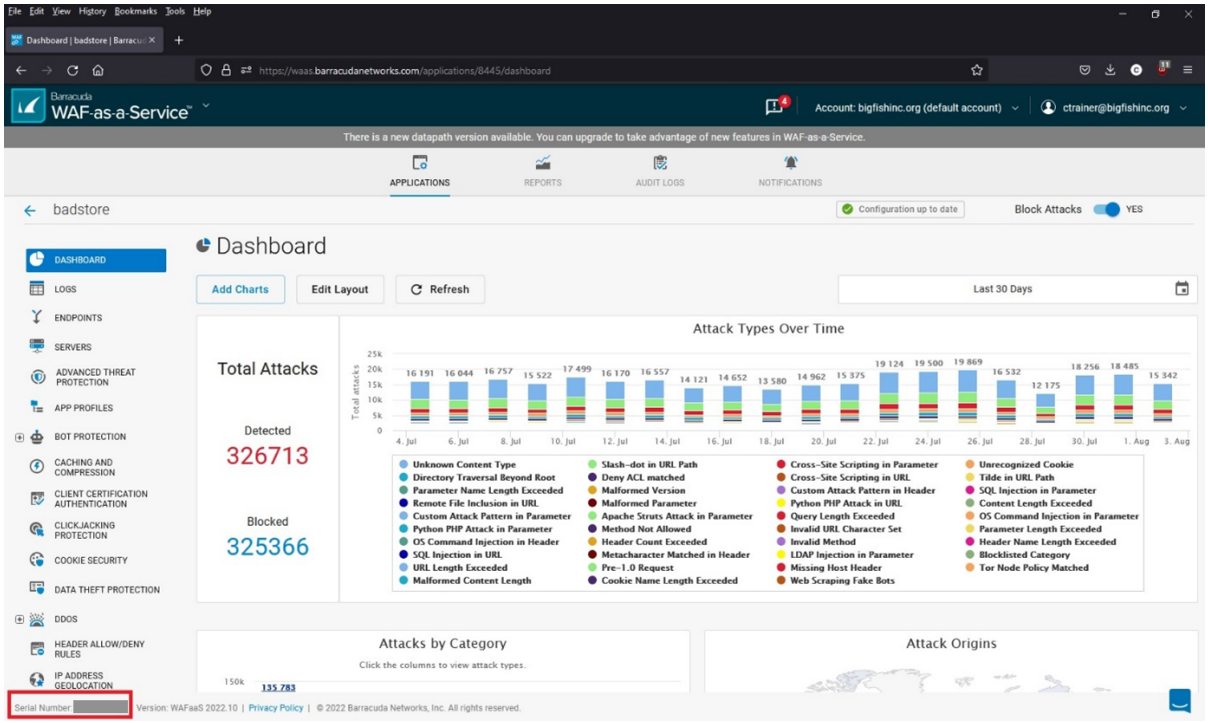
1. Log into the WAF Control Center web UI.
2. After the dashboard has loaded, scroll down to the bottom of the page.

The serial number is located in the center. On the right, you will see the currently installed firmware version.

Barracuda WAF-as-a-Service

1. Log into WAF-as-a-Service
2. After the dashboard has loaded, scroll down to the bottom of the page.

The serial number is located on the left.



Barracuda Web Security Gateway

- Log into the Barracuda Web Security Gateway web UI.

After the dashboard has loaded, you will see the serial number at the very bottom of the page.

Figures

1. serial_bu.png
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18. serial_waf.png
19. serial_wafaas.png

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