

How to Find the Serial Number of Your Barracuda Networks Product

https://campus.barracuda.com/doc/98213627/

Please select your Barracuda product from the list below to get instructions on how to find the serial number inside your product's user interface:

Barracuda Backup

- 1. Log into Barracuda Cloud Control.
- 2. Go to **Backup** from the left-side menu.
- 3. Select the specific Barracuda Backup device.

After the dashboard has loaded, you will see the Barracuda Backup serial number in the top-right corner.

Baracula Backup"										Downloads	Community	Support	(I) train	er@main-barracuda	icampus.org 👻
Васкир				 Join us at 	t the Barracu	ıda Secured.2	2 Virtual Cus	tomer Conference	Sept. 13-14 SIGN	UPNOW!					×
Q, Search	e	Dashboard	Backup	Restore	Reports	System	Admin								
	Trai	iner BU01								Ba	arracuda Backup J	Appliance Vx	Serial:	IP Add	ress: 10.0.8.30
Backup (4)>	Bac	kup Health	(i)		Stor	age 🛈			Efficiency	0		Subs	criptions (5	
* Cloud-to-Cloud	Duc	ap nouran	0			0,000			Enterency	0		- Cub		subscriptions end on	
Barracuda University Cloud-to-Cloud													Ma	ay 9, 2025	
* Main 1		Success						Free	Dedupli				1.10	, 2020	
Barracuda Networks AG (Innsbruck)									Storage			En	ergize Updates		0
* Main 2			4				35.2			27 *					
BU01 Test-BET			SOURCES				USED	GB		REDUCTIO		Syst	em Health	(i)	ONLINE
Trainer BU01			SOURCES				USED			REDUCTIO		Di	sk		0
Email Gateway Defense (Email Security)				Failure		Used					Saving		emory		0
Archiver												Re	plication		0
Content Shield (Web Security)		1 Fa	ilure / 0 Warn	ings		Local Barra	cuda Networ	ks AG (Innsbruck)	Local B	larracuda Netwo	rks AG (Innsbruc	k) Fir	mware (6.6.03.104	9	0
Vulnerability Manager															
Appliance Control	Bac	kup Reports	0					C Vie	wAll Storage All	ocation 🛈		Curr	ent Tasks(D	
WAF as a Service		Status Name			Sta	rt Time	Duration	Size					Backup	Idle	
Impersonation Protection (Sentinel) $\hfill >$		C Linux	trainer			00 PM	13 seconds						backup	Idie	
CloudGen WAN						st 2, 2022			Agent				Replication	Idle	
Incident Response >		S Free!	IAS_trainer			st 2, 2022	15 seconds			35.2	Me: Fil			. 8	
Cloud-to-Cloud Backup		Excha	ingeSched_stud	ent02		00 PM st 2, 2022	29 seconds	6.7 KB		55.2	GB		Purge	Idle	
Security Awareness Training (PhishLine)		9 WB (rainer02		8:0	DO PM	34 minutes	658.4 MB			Syster	m	Restore	Idle	
CloudGen Access		- WBJ	and UZ		Augus	st 2, 2022	46 seconds	0.30.4 MB							
Data Inspector >		Linux	trainer			00 PM st 1, 2022	14 seconds						LiveBoot	Idle	C
	0.2	022 Barracuda Ne	tworks. Inc. All I	ights reserved.	Privacy Polic	V Terms of Se	ervice Cookie	Preferences							-

Barracuda Cloud Archiving Service

- 1. Log into Barracuda Cloud Control.
- 2. In the left menu, select **Archiver**.

Support Services



The first item on the left of the dashboard provides the serial number for Barracuda Cloud Archiving Service in the third row.

Message Archiver*									Downloads	Community	Support	() tanongmain-barracubicampus.org •
					0.20	us at the Barracuda Secured	122 Virtual Customer Co	inference Sept. 13-14. BIGN UP	NOW			×
Q turn	-	84510	Mail Sources	Poky	Uses	Advanced						
i tene →	Own	Abount	Saarch	Visio Ch	entre	Conan Management	Administration					
bickp (8) >	Dash	board (۲									
Email Galeway Defense (Email Security)	Tes De	ang - int	Rafresh									
Activer	-					Account Status		Manager Production		De de marce		Reduction -
Content Shield (Web Security)	SUDS	criptions			-	-		Message Statistics		Performance	e otaosoca.	Neducion +
Volnerability Manager >			Your subscriptions in			Cast Nessage Archived	2822-09-23-22.54.82	Nessoge Type	Amount			
Applance Control)		A	pr 26th, 2	2023		Creatory functionization	All directories are in	Indound Emails	1,814		Deduptication amount 2-4	
	34		O AD4			Divide bettern	B/RC	Internal Ernalis	179			
WAP as a Service >	Pro		Claud Arth	king Sanica				Outboard Emails Appointments	1,839			
Impersonation Protection (Sentinet)	Det	101						Contacts			96.46	
CoutSen 1991	Lin	enced Users	5		_			Outrouter List				REDUCTION IN SIZE
Incident Response								Notes				
								Taana				Compression amount 70.048
Coud-to-Coud Backup								Other				Gurrent size \$4.5
Security Awareness Training (Phohiume)								Total Messages	4,860			ND
CoudGen Access >												• 0
Data inspector >	Leet.D	Hours +	No Scaling +	uffesh								
	Traffi	c Statistic	cs									
											a here of the sta	0 Oxfored Enails 0 Hourd Enails
											o mena chas	O CODELECTION C RECORDERING
										<u> </u>		
	-	and the second of the	Notes in the		· Brown To	to 1 fema of Sentor						

Barracuda Cloud Security Guardian

- 1. Log into Barracuda Cloud Security Guardian.
- 2. On the dashboard, scroll to the **License** section.

There you will find the product license information, including your serial number and status.

You can also reach the dashboard at any time from the menu in the upper-left corner of any Barracuda Cloud Security Guardian page.

Barracuda CloudGen Access

- 1. Log into the CloudGen Access Enterprise console.
- 2. Scroll to the bottom of the page to verify the serial number. The support team usually also needs to know the account ID, which is also located at the bottom of the page.

Please note that the product does not show a serial number for trial versions and partners.

Support Services



🗮 Dashboard		
Overview O Identity Catalog	Domains Image: Resources 1 1 Allowist → Blocklist → Protected →	Q Users Devices 9 5 10 Total → Enrolled → Total →
Access	DNS queries Last 7 days	D Blocked threats D Last 7 days
DNS security	5.5k 4.6k	6
Settings	3.7k 2.8k 1.8k 920 Jul 29 Jul 30 Jul 31 Aug 1 Aug 2 Aug 3 Jul	4 3 2 1 Aug 4 Jul 29 Jul 30 Jul 31 Aug 1 Aug 2 Aug 3 Aug 4
	Blocked threats	P 🗄 Most popular resources P
_	Domain Reques	
	Account ID: \$16ceedic:21c3:457er#5cbre/Nedic/01e776 Last login: Hay 62022 at 12:21 PM Cookie Pr	ererences V

Barracuda CloudGen Firewall

- 1. Use Barracuda Firewall Admin to log into the CloudGen Firewall.
- 2. Go to **CONTROL > Licenses**.

In the **License Values** section on the right, you will find the product serial number.

Support Services



_ .	E Resources	Box 🤱	Sessions		Active C (F5)			
Normal box operation	1		Enterne	w License Token Edit Licenses	License Values			
Name/Module	License	Expires	HostID	Status	License: Barracuda			
□- ■ base-briv(50)	-BN-VE50-	02.01.2030.01.00.00	MAC-00-50-5	Vald-Host-ID	License-Vitual: True			
Compression					License-Model: VF50 Capacity: 50			
- Distributed-Firewall					Web-Security: 50			
- DHCP-Service-Legacy					SSLVPNNAC: licensed			
- DHCP-Service					Demo Mode: no			
- DHCP-Relay					Export Mode: no CC managed: no			
DNS-Service					Platform: Product: vf50			
- • Frewal								
FTP-Gateway					Configured Appliance: VF50 Detected Appliance: VM			
- Mail-Gateway					Setal Number			
OSPF-RIP-Service					hash based no			
- Access-Control-Service					Statistics: yes			
 					Licensed Tunnels: unlimited			
- SNMP-Service					Compression: licensed Hardware Encryption: not-licensed			
- SPAM-Fitter					Padlock Encryption: licensed			
SSH-Proxy					VPN Shaping: licensed			
VPN-Service					NAC: unlimited			
😑 🖬 add-brwf50-e	BN-VF50 Energize Update-	02.01.2030 01:00:00	MAC-00:50:5	Valid-Host-ID	Protected IPs: unlimited Protected IPs: 0			
- URL-Fiter					Provected in a. of			
- App-Detection								
- I ips								
😑 🖬 add-brivf50-v	BN-VF50-VPN-	02.01.2030 01:00:00	MAC-00:50:5	Valid-Host-ID				
- Access-Control								
- Access-Control-Update								
Access-Control-Service								
😑 📮 add-brivf50-w	5-BN-VF50-WebSecurty-	23.07.2016 23:00:00	MAC-00:50:5	Valid-Host-ID				
- URL-Filter								
 proventia 								
 Wrus-Scanner 								

Barracuda CloudGen WAN

For the old interface:

- 1. Log into your CloudGen WAN user interface (<u>https://cloudgenwan.barracudanetworks.com</u>).
- 2. Choose the appropriate workspace.

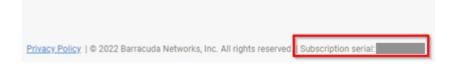
	Testing My testing workspace
SETTINGS	Production My production workspace
	Testing My testing workspace
LANS	WANS ADDRESSES

3. Open the **Sites** tab to view the serial numbers for your sites.



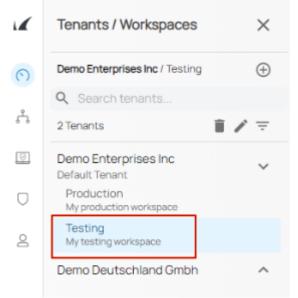
🏨 S	ites					
	NAME	SERIAL	MODEL	GATEMAN	CLOUD VWAN	CONNECTION STATUS
0	Alpharetta	-	V73000	UnitedStates	Production	Online
0	AnnArbor	-	19008	UnitedStates	Production	Online

The serial number of your subscription will be found on the bottom of the site.



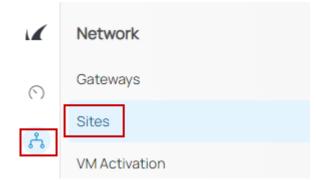
For the new interface:

- 1. Log into your CloudGen WAN user interface (<u>https://cloudgenwan.barracudanetworks.com</u>).
- 2. Choose the appropriate workspace.



3. Click the **Network** icon and select **Sites**.





The serial numbers for your sites are shown on the **Sites** page.

The serial number of your subscription will be found on the bottom of the site.

Barracuda Cloud-to-Cloud Backup

- 1. Log into Barracuda Cloud Control.
- 2. Select Cloud-to-Cloud Backup from the left-side menu.

After the dashboard has loaded, you will see the serial number in the top-right corner.

Cloud-to-Cloud Backup" 🎽		PRODUCTS	DASHBOARD	PROTECT -		REPORTS	SETTINGS	¥ (• •	trainer@main-barrac	
	Backup										
		OneDrive	9 items	0 bytes	0	LAST BACKUP ON	AUG 3RD, 2022	^			
	o	Exchange	395 items	0 bytes	Ø	LAST BACKUP ON	AUG 3RD, 2022				
	5	SharePoint	269 items	2.03 MB	Ø	LAST BACKUP ON	I AUG 3RD, 2022				
	L ji	Teams	590 items	1.55 MB	0	LAST BACKUP ON	AUG 2ND, 2022	~			
	Restore										
	Status		F	irom			Name	î			
	0	MAY 19TH, 2022 Exchange	s	tudent@training02-barrad	cudac.		Christmas Party				
											(

Barracuda Content Shield



- 1. Log into Barracuda Cloud Control.
- 2. In the left menu, select **Content Shield**. A new window opens.
- 3. You may need to scroll down.

At the bottom of the open browser window, in the gray area between the active text and the desktop, you will see the account ID and serial number.

© 2022 Barracuda Networ	ks, Inc. All rights reserved.)	Privacy Policy Terms of Service Cookie Preferences
Account ID: 10765732	Serial Number:	

Barracuda Data Inspector

This product does not display the serial number in the user interface.

Barracuda Email Gateway Defense

- 1. Log into Barracuda Cloud Control.
- 2. In the left menu, select **Email Gateway Defense**.

At the very bottom of the page, in the gray border footer, you will see the Email Gateway Defense serial number.

Birracuda Email Protection" Email GATEWAY Del Tormerty Barracuda Es	FENSE								Downloads Commu	nity Support	t \Omega trainer@main-barracu	daca
Q Search	•	Overview	Domains	Inbound Settings	Outbound Settings	ATP Settings	Users	Reports	Account Management	Support		
		Dashboard	Message Log	ATP Log	Outbound Quarantine	Audit Log						
Backup (4)>		Dashboard 📀)									Wh
Email Gateway Defense (Email Security)	>	6.0										
Archiver	>	4.0										
Content Shield (Web Security)	>											
ulnerability Manager	>	2.0							No data found			
ppliance Control 1>	>	0.0 -0-0-0	→				 8					
VAF as a Service	>	05-(0-60	13-07 15-07 17-07	21-07 23-07 25-07	27-07 29-07 31-07	02-0					
mpersonation Protection (Sentinel)	>	0 Sen		0 Block	ed	0 Quarantined						
CloudGen WAN		001		• • •		Goodenaneo			• •			
ncident Response	>	Total Threats / V	iruses: Overv	iew •				Last Blo	cked: ATP -			
loud-to-Cloud Backup	>							Filename	Filetype	Last Seen		
ecurity Awareness Training (PhishLine)	>			Threat	ts / Viruses D	etected						
loudGen Access	>			Category	То		200					
lata Inspector	>		0	Viruses	10	0	0%					
		1	Total	Advance	d Threate	0	0%		No data found			
				Auvance		v						
				• 0)				•			
		General D: 10765732 (F General Number: 7875001: 2019.1		hts reserved Privacy P	olicy Terms of Service 0	ookie Preferences						



Barracuda Email Security Gateway

• Log into the Barracuda Email Security Gateway web UI.

Once the dashboard has loaded, you will see the serial number at the very bottom of the page.

Barracuda Firewall Insights

• Log into the Barracuda Firewall Insights web UI.

After the dashboard has loaded, you will see the serial number at the very bottom of the page.

Barracuda Impersonation Protection

- 1. Log into Barracuda Cloud Control.
- 2. In the left menu, select **Impersonation Protection**.

After the dashboard has loaded, you will see the serial number in the top-right corner under **Licensing Information**.

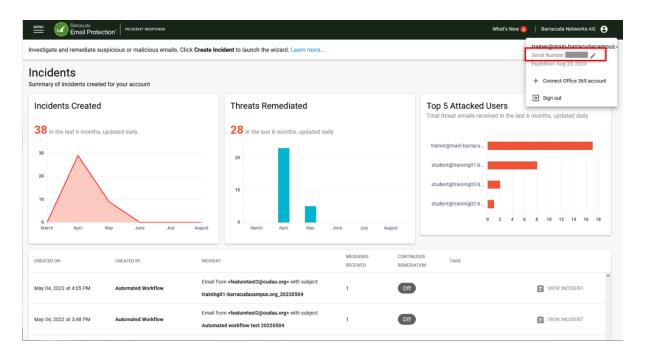
	racuda IMPERSONATION PROTECTION hail Protection formerly Barracuda Sentinel			What's New	BARRACUDA NETWO	ORKS AG 👻
RECENT ATTAC	CKS REPORTS				REPORT MISSED ATTACK	TEST AI
PROTECTION ST	ATUS FOR BARRACUDA NETWORKS AG					
Real-	Time Phishing Protection	Account Takeover Protection	Domain Fraud Protection	n	Licensing Information	n
	29	0	18		19	
	Attacks detected 0 03, 2022 at 7:17 AM .ast email processed	Outstanding alerts (in the last 30 days) May 02, 2022 at 5:15 PM Latest alert	Total Domains 1 Domain Di in reporting mode in enforce	0 omains cement mode	Licensed Office 365 Mailb Serial number:	oxes
	VIEW REAL-TIME PHISHING EMAILS	VIEW ACCOUNT TAKEOVER ALERTS	VIEW DMAR	CREPORTING	VIE	W MAILBOXES
SPEAR PHISHING Emails in your acco	G ATTACKS unit that have been identitified as fraud attempts					
					t exi	PORT TO CSV
Search				Q T All A	ttack Types	*
DATE ↓	EMPLOYEE	EMAIL		ATTACK TYPE CONFIDENCE	STATUS	
May 25, 2022 at 6:29 PM	trainer@main-barracudacampus.org trainer@main-barracudacampus.org	Aretha Franklin <afranklin.763307@cu subject ,ùó ATTENTION! You are screw</afranklin.763307@cu 		Extortion	Moved to Junk folder	ê 0



Barracuda Incident Response

- 1. Log into Barracuda Cloud Control.
- 2. In the left menu, select **Incident Response**.
- 3. Click on the **Profile** icon on the top-right side of the screen.

A drop-down menu will appear, which includes the account username and serial number.



Barracuda Load Balancer ADC

- 1. Log into the Load Balancer ADC web UI.
- 2. After the dashboard has loaded, scroll down to the bottom of the page.

The serial number is located in the center. On the right, you will see the currently installed firmware version.

Barracuda Message Archiver

- 1. Log into the Message Archiver web UI using your username and password.
- 2. The dashboard will load. Scroll down to the bottom of the screen.

At the very bottom of the page, in the center of the blue border footer, you will see the Message



Archiver serial number.

e → C	O 🔒 https://10.0.8.42/cgi-mc	od/index.cgi?auth_type=Local&e	t=1659532770&locale=en_US∥ 🏠	⊍ ₹
50				
07/05 07/05 07/05 07/05 07/05	07/11 07/12 07/12 07/14 07/15 07/15 07/15 07/15 07/15 07/12 07/12 07/12 07/12 07/12 07/12 07/12 07/12 07/12	72270 72270 7270 7270 7070 7000 7000000		
📕 Internal E	mails 📕 Outbound Emails 📕 I	nbound Emails		
		≡		
0				
07/05 07/05 07/05 07/10	07/14 07/12 07/15 07/15 07/15 07/15 07/15 07/15 07/15 07/15 07/15 07/15 07/15 07/15	22/10 27/29 27/29 20/20 102/29 20/20		
Foul La	nguage 📕 Personal Email 📕 P n Policy	Personal Info		
2022 Barracuda Networks. Inc.		Ferial	Firmware v6.2.0.	024 (2018-11-20 13:49:46) <u>Mo</u>

Barracuda Reporting Server

- 1. Log into the Reporting Server web UI.
- 2. After the dashboard has loaded, scroll down to the bottom of the page.

The serial number is located in the center. On the right, you will see the currently installed firmware version.

Barracuda Security Awareness Training

- 1. Log into Security Awareness Training.
- 2. On the right, click the **Profile** icon.



3. Click Account Information.



Barracusta Security Awareness training Email Protection* Security Awareness Training	
Dashboard Campaigns - Results - Education - Plan - Files - System -	O O L.
Account Information	
Customer Name © Barracuda Internal Use Only	
Serial Nember: 0 Explored Date: 0	
Licenses Purchased ()	
10,000	

Barracuda Web Application Firewall

- 1. Log into the WAF web UI.
- 2. After the dashboard has loaded, scroll down to the bottom of the page.

The serial number is located in the center. On the right, you will see the currently installed firmware version.

Ele Edit View History Bookmarks (ech <u>19</u> 49 +		- σ ×
Cloudfer WAR Dathout × ← → C ☆	O A https://mail.barracuda.com/cgi mod/mdisucgi?auth_type=Local/Bat=166072173088/ocale 1000 1000 1000	er. US&pesseed = 607 extended til 10235Med 2xed00448/prinary, tax = 200 *** *** Dens Higg(1888.449) Troices : Live Sessions Int floor * Int	 2 2
	net HTTP net HTTPS net System	_	

Barracuda WAF Control Center



- 1. Log into the WAF Control Center web UI.
- 2. After the dashboard has loaded, scroll down to the bottom of the page.

The serial number is located in the center. On the right, you will see the currently installed firmware version.

Barracuda WAF-as-a-Service

- 1. Log into WAF-as-a-Service
- 2. After the dashboard has loaded, scroll down to the bottom of the page.

The serial number is located on the left.

	oard badstore Barracud × +										
	C ŵ	O A ≅ https://waas.barr	acudanetwo	rks.com/applications/					ជ		o 🖑
	Barracuda WAF-as-a-Servic	e [™]					، ا ^ل تر	Account: bigfishinc.org (defau	It account) 🗸	Ctrainer@bigfi	ishinc.org
			There is a	a new datapath versio	on available. You can u	upgrade to take advantage of new feat	ures in WAF-as	-a-Service.			
					REPORTS	AUDIT LOGS	The second secon	s			
÷	badstore							Ocnfiguration up to dat	e Block	k Attacks	YES
¢	DASHBOARD	Dashboard									
	LOGS	Add Charts Edit	Layout	C Refresh					Last 30 Days		1
ţ	ENDPOINTS		Attack Types Over Time								
—	SERVERS										
© 1	ADVANCED THREAT PROTECTION APP PROFILES	Total Attacks		16 191 16 044	16 757 15 522 17 4	¹⁹⁹ 16 170 ^{16 557} _{14 121} 14 652	13 580 14 96	19124 19900	19 869 16 532 12	18 256 18 4	15 342
₫	BOT PROTECTION	Detected	0	4. Jul 6. Jul	8. Jul 10. Jul	12. Jul 14. Jul 16. Jul	18. Jul 20	D. Jul 22. Jul 24. Jul	26. Jul 28. Ju	ul 30. Jul 1	1. Aug 3.
۲	CACHING AND COMPRESSION	326713		 Unknown Conti Directory Trave 	ersal Beyond Root	 Slash-dot in URL Path Deny ACL matched 	Cross-	Site Scripting in Parameter Site Scripting in URL	 Unrecognized Tilde in URL F 	Path	
EV/	CLIENT CERTIFICATION AUTHENTICATION	Blocked		 Remote File Inc Custom Attack 	Pattern in Parameter	 Malformed Version Malformed Parameter Apache Struts Attack in Paramete 	Python Query	m Attack Pattern in Header 1 PHP Attack in URL Length Exceeded	 SQL Injection Content Leng OS Command 		ter
	CLICKJACKING PROTECTION	325366		 Python PHP Att OS Command I 	njection in Header	 Method Not Allowed Header Count Exceeded 	Invalid			Length Exceeded	
(COOKIE SECURITY	020000		 SQL Injection in URL Length Exc Malformed Con 	ceded	 Metacharacter Matched in Header Pre-1.0 Request Cookie Name Length Exceeded 	Missin	njection in Parameter g Host Header craping Fake Bots	Blocklisted Ca Tor Node Poli		
8	DATA THEFT PROTECTION			 Manormed Con 	icent Length	- Course Name Length Exceeded	- web 54	Liaping Fake bots			
3	DDOS										
6	HEADER ALLOW/DENY RULES		Attacks by Category Click the columns to view attack types.					Attack	Origins		
	IP ADDRESS									<u></u>	

Barracuda Web Security Gateway

• Log into the Barracuda Web Security Gateway web UI.

After the dashboard has loaded, you will see the serial number at the very bottom of the page.





Figures

- 1. serial_bu.png
- 2. serial_cas.png
- 3. serial_cga.png
- 4. serial_cgf.png
- 5. serial cgw.png
- 6. serial_cgw01.png
- 7. serial cgw02.png
- 8. workspace_Testing.png
- 9. network_site_90.png
- 10. serial cbu.png
- 11. serial cs.png
- 12. serial egd.png
- 13. serial ip.png
- 14. serial ir.png
- 15. serial_bma.png
- 16. serial sat.png
- 17. serial sat01.png
- 18. serial_waf.png
- 19. serial_wafaas.png

© Barracuda Networks Inc., 2024 The information contained within this document is confidential and proprietary to Barracuda Networks Inc. No portion of this document may be copied, distributed, publicized or used for other than internal documentary purposes without the written consent of an official representative of Barracuda Networks Inc. All specifications are subject to change without notice. Barracuda Networks Inc. assumes no responsibility for any inaccuracies in this document. Barracuda Networks Inc. reserves the right to change, modify, transfer, or otherwise revise this publication without notice.