

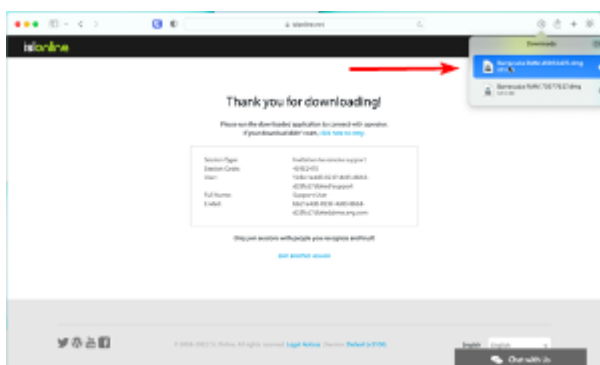
Start first Premium Remote Control Fast Launch on macOS

<https://campus.barracuda.com/doc/98216945/>

- Browse to islonline.net
- **Enter the Launch code** that is provided

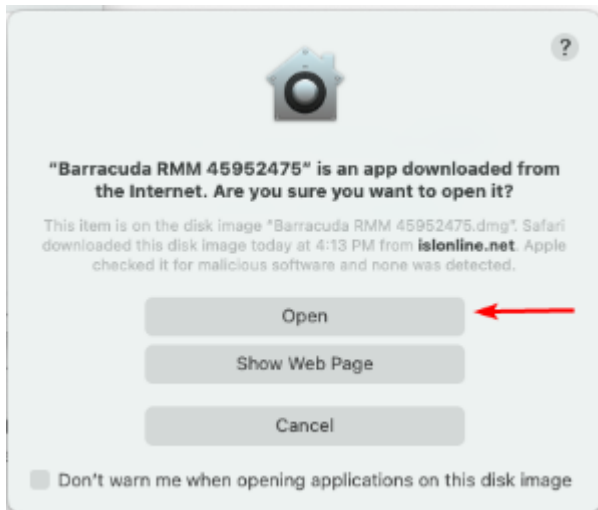


- **Mount the .dmg** file that is downloaded after the code is entered

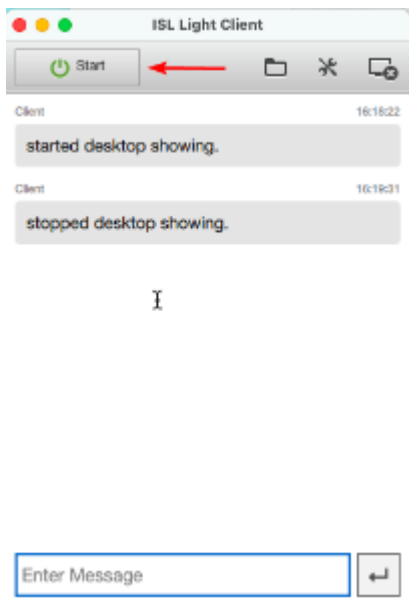


- **Run the Barracuda RMM (SEASONCODE) applet and click Open**

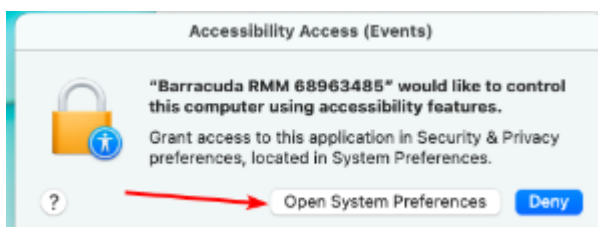




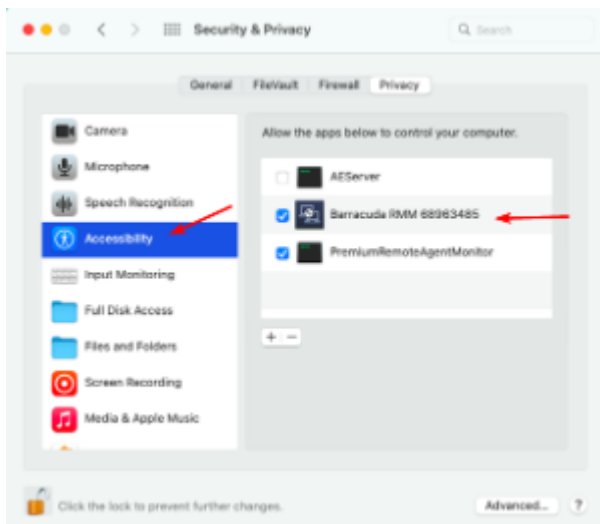
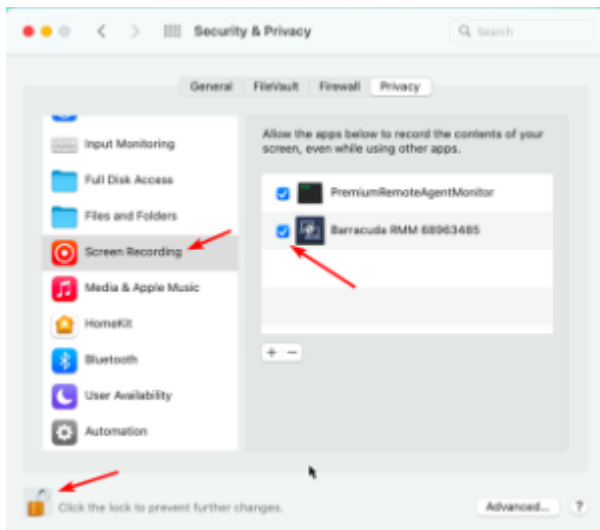
- Click **Start in the ISL Light Client**



- Click **Open System Preferences** when prompted (or open System Preferences then select Security)



- **Click the lock** in the Security and Privacy Preferences page and **enter the user credentials**
- **Check the box** "Barracuda RMM (SUPPORTCODE)" on both the Screen Recording and Accessibility page



- If these do not appear click the + and add the Barracuda RMM (SUPPORTCODE) applet manually from the mounted folder

**Please Note**

End the session and start a new one as the permissions will not change on the current session. This is a limitation to permissions on macOS and not the Premium Remote Control Client.

Figures

1. l4jQZ1gEFx.png
2. SCvAukVBIJ.png
3. dekWMfyc30.png
4. g7iOTMuPDV.png
5. LYpKaOQ7PF.png
6. 4V9Weje0Zo.png
7. 3x8pN1MQE0.png
8. QyThgi82vP.png
9. 46xqPHOqiP.png

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