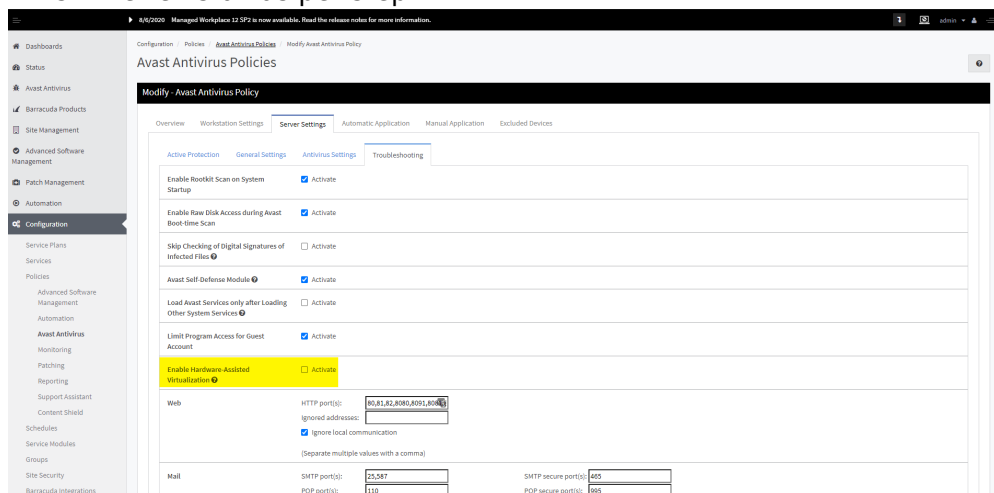


Servers crashing with Avast Installed

<https://campus.barracuda.com/doc/98216976/>

An issue we have encountered with Avast, as deployed from Barracuda RMM, with Servers is that they crash or throw a Blue Screen of Death (BSOD) forcing you to restart. In order to fix this, please follow these steps below.

1. Follow the knowledge base article: [Cleanly reinstall Avast Antivirus in Barracuda RMM](#).
2. Before the reinstall process, do the following:
 - In your Service Center select **Service Delivery**.
 - Select **Policies**.
 - Then click on **Avast Antivirus**.
 - Select the Antivirus policy you have deployed to the problematic servers.
 - Click on **Server Settings**.
 - Go to the **Troubleshooting** tab.
 - Remove the checkmark on **Enable Hardware-Assisted Virtualization** as seen in the screenshot below.
3. Finish the reinstall as per step 1.



Figures

1. clipboard_e30e88168dd4855c529f596db0bc67375.png

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