Reports Emails Failing

https://campus.barracuda.com/doc/98216999/

This article addresses what to do when Delivery Schedules have been configured to email reports to customers however the emails are not being sent. In this case, Alert emails are working, but the Report Emails are not.

This problem may occur if the Reporting Services Email settings were not properly configured or if the email server has moved and the settings were not changed.
To check the email settings for reporting follow these steps:

1. Connect to the Reporting Services server, which is usually the same server that the Service Center databases are located on.
2. Click **Start** > **All Programs** > **Microsoft SQL Server** > **Configuration Tools** > **Reporting Services Configuration Manager**.
3. Connect to the correct server.
4. Click the **Email Settings** tab to configure the **Email Server** and **From** address.
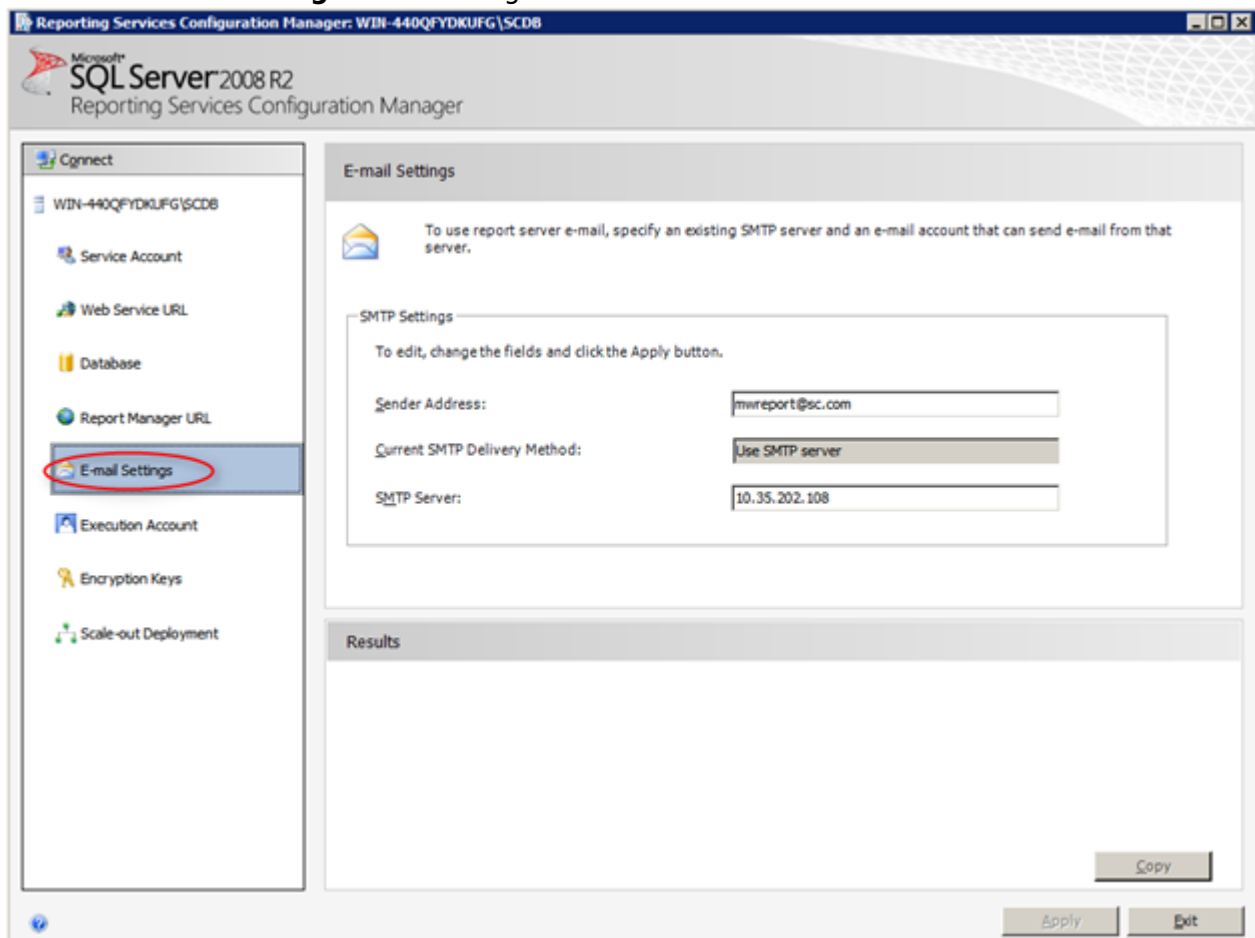
Figures

1. clipboard_ea7b5ce427d59149836df0a55489a715a (1).png