

Removing Infrascale BDR from Barracuda RMM

https://campus.barracuda.com/doc/98217008/

Removing Infrascale BDR integration from Barracuda RMM is multi-tiered. You must consider that if you are planning to remove Infrascale BDR that there is either a new backup solution in place, or you have the backup data you wish as the connection to Infrascale and devices will be severed.

Removing the Infracale BDR Service Module within Barracuda RMM.

- 1. Select Configuration.
- 2. Select Service Modules.
- 3. Select **Infrascale**.
- 4. Click **Delete**.

The Service Module should not be removed in an attempt to reinstall.

- 5. Remove backed up data from Infrascale and the end device: https://docs.infrascale.com/kb/how-tos/cb/remove-backed-up-devices-folders-or-files-from-cloud.
- 6. Uninstall the Infrascale BDR software from the end device using add or remove programs.

Barracuda RMM



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