Patching policy cannot be applied due to "Failed to execute script LGPEdit.exe"

https://campus.barracuda.com/doc/98217032/

In some cases the Local Group Policy settings on a system become broken and the Onsite Manager/Device Manager is not able to insert the local policy to apply patching settings.

In `C:\Program Files (x86)\Level Platforms\Onsite Manager\Logs\traceexpertsystem.txt` there will be an error similar to

```
2020/06/18 12:00:00 [35] ERROR
Avg.MW.OM.MWExpertSystem.Business.OMExpertSystem.PatchAgent - Failed to
execute script LGPEdit.exe on device with IP(s) 192.168.1.1. Return Code:
-532462766.

Task Error: AUTOMATIONTASK_ERROR_SUCCESS

Std Error:

Unhandled Exception: System.Runtime.InteropServices.COMException: Error
HRESULT E_FAIL has been returned from a call to a COM component.

at LocalPolicy.COM.IGroupPolicyObject.OpenLocalMachineGPO(UInt32 flags)

at LocalPolicy.ComputerGroupPolicyObject.<>c__DisplayClass2.<.ctor>b__0()

at LocalPolicy.GroupPolicyObject.trycatch(Func`1 operation, String
messageTemplate, Object[] messageArgs)

at LocalPolicy.ComputerGroupPolicyObject..ctor(GroupPolicyObjectSettings
options)

at LGPEdit.PatchPolicyConfigurator.SetPolicy(String configFile)

at LGPEdit.Program.Main(String[] args)

Std Out:

2018/06/14 14:25:59 [35] INFO
Avg.MW.OM.MWExpertSystem.Business.OMExpertSystem.PatchAgent - Update Patch
Agent - DEVICE ASYNC End - DeviceID: 1
```

To repair this log into the device that is mentioned in the log entry by IP address and follow these steps:

1. Delete the file `C:\Windows\System32\GroupPolicy\Machine\Registry.pol` from the endpoint device.
2. Make a change to the patch policy and wait few minutes.
3. Run the WSUSClientDiagnostic tool on the device to verify that settings were created.

© Barracuda Networks Inc., 2024 The information contained within this document is confidential and proprietary to Barracuda Networks Inc. No portion of this document may be copied, distributed, publicized or used for other than internal documentary purposes without the written consent of an official representative of Barracuda Networks Inc. All specifications are subject to change without notice. Barracuda Networks Inc. assumes no responsibility for any inaccuracies in this document. Barracuda Networks Inc. reserves the right to change, modify, transfer, or otherwise revise this publication without notice.