

Must Restart this computer before installing Microsoft SQL Server 2017 Management Studio error

<https://campus.barracuda.com/doc/98217050/>

As of Barracuda RMM version 12 Service Pack 3, we have bundled in the installation of Microsoft SQL Server 2017 Management Studio (or SSMS). We have identified a defect within the installer that will prevent the installation of an Onsite Manager on a host device. In this article, we will explore two ways to circumvent this issue and still install both SSMS and the Onsite Manager.

Method 1: New Site Creation before Installation

This assumes you will re-create the site, or that you will want to install from fresh. If not, you can move on to Method 3.

- Click on **Site Management**.
- Select **Create Site**.
- Proceed with Steps 1 and 2 as per normal.
- On Step 3, select **Advanced Options** and proceed as per normal.
- Install the Onsite Manager software and **remove the check for SQL Tools** when prompted.
- Complete the installation as per normal

Method 2: Excluding SSMS install in Barracuda RMM System Settings

If you would like to remove SSMS from all Onsite Manager installations, follow the below steps.

- In the UI of Barracuda RMM go to **Configuration**.
- Select **System Settings**.
- Under General select **Modify** beside Onsite Manager Installer Settings.
- **Remove check for Microsoft SQL Server Management Studio Express** and Save.

Note: this will apply these settings to all sites from this moment forward.

Method 3: Advanced Installation on Device

This assumes you have the OM installer already downloaded and running into the error.

- Proceed with the OM installer.

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- Select the **Advanced Installation**.
 - **Remove the check for SQL Tools** when prompted.
 - Complete the installation as per normal.
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Installation SSMS

You will require SQL Server Management Studio from time to time to help diagnose and maintain the OM Database. It is a good idea to install it after the fact, if you do not have it installed when the OM installation is completed. To do that, you can [get it from Microsoft here](#).

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