

Must have updates for Windows 7 SP1 / 2008 R2 SP1

<https://campus.barracuda.com/doc/98217053/>

Barracuda RMM Support Team Note

Please note that Barracuda RMM no longer supports Windows 7 and Server 2008 R2.

The following list of patches is a list that should be applied to any new Windows 7 SP1 or 2008 R2 SP1 installation or any installation that has not been updated in some time due to the increased number of patches available for these OS' that up until a recent update to the Windows update agent has caused these OS' to drag their feet when trying to check for updates with or without Barracuda RMM.

Even when trying to install the standalone/offline packages, the windows update standalone installer still tries to check for updates and can hinder the process, to work around this, there are two options:

- Disconnect the system from the internet so that it can't reach windows update.
- Stop the Windows update Service prior to attempting the installation, and configure a proxy to 127.0.0.1 in **Control Panel > Internet Options > Connections > Lan Settings**.

The list

- [Windows 7 Service Pack 1](#) in case your installation media doesn't have it integrated already.
- [March 2016 Windows Update Agent](#) - Not the most up to date, but this will make the rest of this process smoother.
- [April 2015 servicing stack](#) - This is required for the rest of the updates in this list.
- [May 2016 Convenience Rollup](#) - A service pack that isn't called a service pack. This combines all the required updates from a base Windows 7 SP1 all the way to May 2016.
- Referencing the new [Windows 7 SP1 and Windows Server 2008 R2 SP1 update history](#) you will need to apply the July, August, and then the latest rollup as it will include patches from the September rollup going forward.
 - [July 2016 update rollup for Windows 7 SP1 and Windows Server 2008 R2 SP1](#) - This includes the latest Windows Update agent from June 2016 which addresses performance issues and long check-in times, etc. This may be the most important update in this list.
 - [August 2016 update rollup for Windows 7 SP1 and Windows Server 2008 R2 SP1](#)
 - Whatever the latest rollup is.

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