

How to Work with Printer Transforms

<https://campus.barracuda.com/doc/98217125/>

A printer transform is a collection of information about a printer and is only required if a printer does not adhere to the standard printer MIB (which defines the SNMP locations to find print information). Normally, printers will adhere to this standard, but occasionally some data is not in the standard location. In those cases, a printer transform can be used which will tell the system the custom location of the data. Once applied, Barracuda RMM uses the transform to determine the custom location whenever it discovers a printer of that make or model.

Printer transforms are available to install from the Update Center Components page. There are printer transforms available for Hewlett Packard, Lexmark and OKI Data, and new ones will be added in the future. You may want to install all printer transforms for the printers you manage and monitor.

Details about Printer Transforms

When you install a printer transform it is applied to each site registered with the Service Center, regardless of whether you are managing that type of printer at the site or not. After installing, Barracuda RMM automatically collects information about that type of printer according to the transform.

To Install a Printer Transform

1. In the Service Center, Click **Configuration > System Settings**.
2. Click the **Printer Transforms** tab.
3. Click **Get More**.
4. The **Components** page will open with a list of printer transforms available for installation.
5. Select the checkbox beside each printer transform you would like to install.
6. Click **Install**.

To Import a Printer Transform

1. In the Service Center, click **Configuration > System Settings**.
2. Click the **Printer Transforms** Tab.
3. Click **Import**.
4. Click **Browse** and locate the file. Click **Open**.

To Export a Printer Transform

1. In the Service Center, click **Configuration > System Settings**.
2. Click the **Printer Transforms** Tab.
3. Select the check box beside the name of the printer transform.
4. Click **Export** and save as an .XML file.

To Update a Printer Transform

When an upgrade for a printer transform is available, a green icon appears beside **Update Center > Components** in the navigation pane to indicate that there is a new component available for upgrade. You can update the printer transform by following the steps below:

1. In the Service Center, click **Update Center > Components**.
2. Click **Updates**.
3. In the **Type** Column, select **Printer Transforms** from the list.
4. Select the check box beside the name of each printer transform you want to update.
5. Click **Install**.

To Delete a Printer Transform

If you no longer want to use a printer transform, you can delete it by following the steps below:

1. In the Service Center, click **Configuration > System Settings**.
2. Click the **Printer Transforms** Tab.
3. Select the check box beside the name of the printer transform.
4. Click **Delete**.

Additional Details

Below is a list of additional data that is collected by some of the printer transforms currently available:

- Total Color Page Count for Hewlett Packard, Lexmark and OKI Data
- Total Mono Page Count for Hewlett Packard, Lexmark and OKI Data
- Printer Serial Number for Lexmark and OKI Data

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