

Renewing the Client ID and the Client Secret

<https://campus.barracuda.com/doc/98219473/>

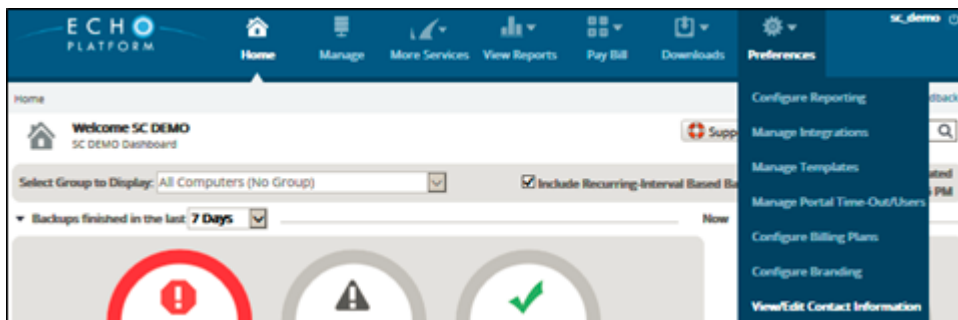
If you lost the Client Secret, you must renew it.

Renewing the Client ID and the Client Secret invalidates the API credentials currently in use by other platforms.

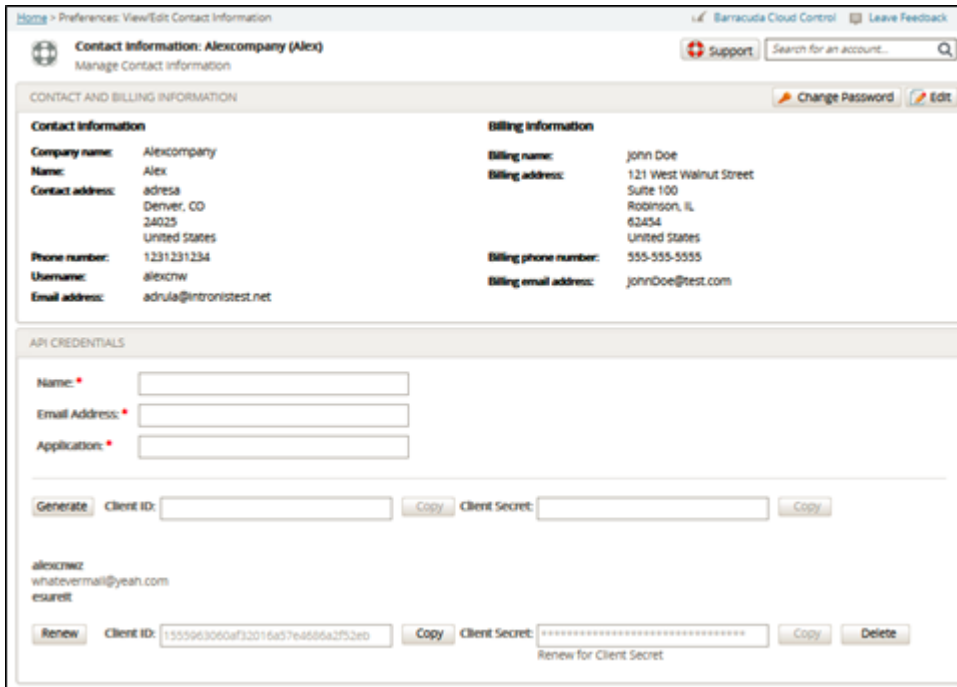
When renewing the Client Secret, the Client ID remains the same, however a new Client Secret is generated and displayed (you can copy it until the page is refreshed).
For more information see [Generating API Credentials for IBU Accounts](#).

To renew the Client ID and the Client Secret, perform the following steps.

1. At the ECHOplatform ribbon, click **Preferences, View/Edit Contact Information**.



The Manage Contact Information page is displayed.



Home > Preferences: View/Edit Contact Information | Barracuda Cloud Control | Leave Feedback

Contact information: Alexcompany (Alex)
Manage Contact Information

CONTACT AND BILLING INFORMATION

Contact information

Company name: Alexcompany
Name: Alex
Contact address: adresa
Denver, CO
24025
United States
Phone number: 1231231234
Username: alexcnw
Email address: adula@intronistest.net

Billing information

Billing name: John Doe
Billing address: 121 West Walnut Street
Suite 100
Robinson, IL
62454
United States
Billing phone number: 555-555-5555
Billing email address: johnDoe@test.com

API CREDENTIALS

Name:
Email Address:
Application:

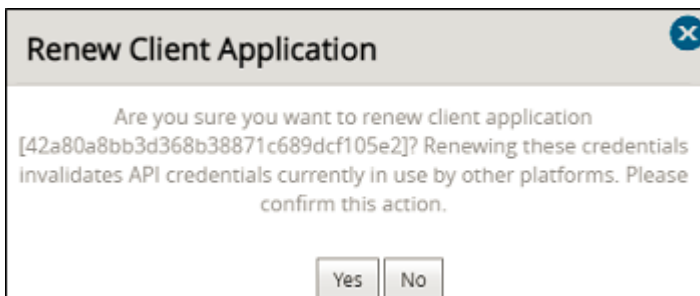
Generate Client ID: Copy Client Secret: Copy

alexcnw
whatevermail@yeah.com
esareit

Renew Client ID: 1555963060af32016a57e4686a2f52eb Copy Client Secret: Copy Delete

Renew for Client Secret

- At the bottom of the page, press the **Renew** button.
The following confirmation message is displayed.



Renew Client Application

Are you sure you want to renew client application
[42a80a8bb3d368b38871c689dcf105e2]? Renewing these credentials
invalidates API credentials currently in use by other platforms. Please
confirm this action.

Yes No

- Click the **Yes** button.
The same Client ID is displayed, and a new Client Secret is generated and displayed.
- Click the **Copy** button and paste the new Client ID and Client Secret in Notepad or other file for your future use.

Figures

1. image2023-1-25 15:7:27.png
2. image2023-1-25 15:8:6.png
3. image2023-1-25 14:40:37.png

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