Professional Services Automation and Service Desks

https://campus.barracuda.com/doc/98220681/

This guide provides you with the procedures required to integrate Professional Services Automation (PSA) tools or service desks with Barracuda RMM.

All procedures listed in this guide assume that Service Center user has sufficient security privileges to perform the operations.

This section provides detailed information about the following topics:

- Introduction to Service Desks
- Autotask
- Connectwise Manage
- Salesforce
- Tigerpaw
- Custom Integrations

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