About ConnectWise Manage Integrations

https://campus.barracuda.com/doc/98227563/

The ConnectWise Manage Integrations feature allows to you manage ConnectWise accounts from the MSP user interface. The following services can be managed through MSP:

- Content Shield Plus
- Essential Services

In addition, Intronis Backup data (except Tickets) that reside in ECHOplatform can be viewed.

The following table describes the features provided by MSP.

Feature	Description
Log page	Allows you to view updates to your accounts.
Billing page	Allows you to set up billing for Content Shield Plus and Essentials Services to ConnectWise.
Accounts page	Allows you link and unlink accounts to ConnectWise, as well as refresh accounts after any ConnectWise updates. The Reset feature allows you reset past plans when necessary.
Details page	Allows you to: • view status of your integration • edit your credentials and preferences • access ConnectWise Manage
Ticketing page	Placeholder for future view-only access.

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