

About Accounts Pages

https://campus.barracuda.com/doc/98227593/

To access the Accounts page, see <u>Accessing ConnectWise Manage Integrations</u>.

The Accounts page allows you to do the following:

- Link ConnectWise accounts
- Unlink ConnectWise accounts
- Filter and display unlinked accounts
- Refresh accounts after you make any changes to them in ConnectWise
- <u>Reset past plans</u>

An example of the Accounts page is shown below.

ACCOUNTS	BILLING	LOGS	DETAILS	TICKETS	
				LUNLINKED ACC	COUNTS (7) C REFRESH ACCOUNTS
MSP ACCOUNT 1	т	ECHO USERNAME		COMPANY (CONNECTWISE)	▼ STATUS
🚉 Acc1 JunM8		junmb_acc1			Unlinked
acctest		acctestx261ff867		-	Unlinked
🚉 adnotdisp		adnotdis65dfbe27		Test CIEchoUsername	Linked
👗 Air Tracks		airtrack9e019c8c			Unlinked
at bacc1		bacc1xxx5a70dba0			Unlinked
at bacc2		bacc2xxx62b31daf		-	Unlinked
🕰 CW acc		cwqa1_am		AdinaMqa1	Linked
🚜 September MB A	ccount	sptmb_acc			Unlinked
SMBC customer		smbccusto48a459d		QA1Test label	C RESET PAST PLANS
🚉 testaccagain		testacca3a63270a		· · · · · · · · · · · · · · · · · · ·	Unlinked
IC C (1 > >I	Items per page 10				1-10 of 10



Figures

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