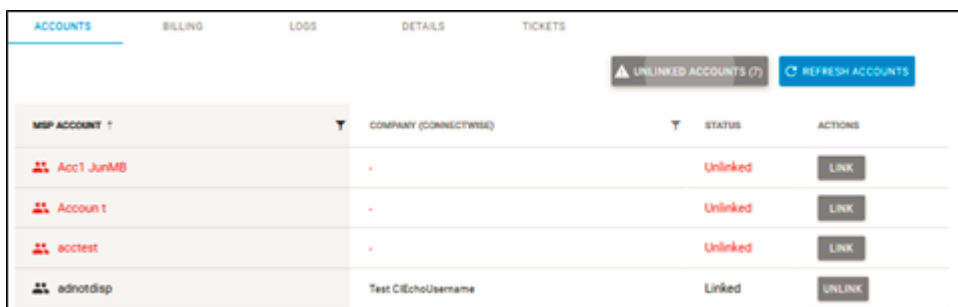


## Viewing Unlinked Accounts

<https://campus.barracuda.com/doc/98227604/>

To view unlinked accounts, perform the following steps. To display this page, see [Accessing ConnectWise Manage Integrations](#).

1. At the Accounts page, select the **Unlinked Accounts** button, as shown below.



The screenshot shows the 'ACCOUNTS' tab selected in the top navigation bar. Below the navigation bar, there are buttons for 'UNLINKED ACCOUNTS (7)' and 'REFRESH ACCOUNTS'. The main table has columns: 'MSP ACCOUNT', 'COMPANY (CONNECTWISE)', 'STATUS', and 'ACTIONS'. The table lists four accounts: 'Acc1 JunMB', 'Account', 'acctest', and 'adnotdisp'. The first three are 'Unlinked' and the last one is 'Linked'.

MSP ACCOUNT	COMPANY (CONNECTWISE)	STATUS	ACTIONS
Acc1 JunMB	-	Unlinked	LINK
Account	-	Unlinked	LINK
acctest	-	Unlinked	LINK
adnotdisp	Test CIEchoUsername	Linked	UNLINK

All unlinked accounts are displayed.



The screenshot shows the 'ACCOUNTS' tab selected. Below the navigation bar, there are buttons for 'SHOW ALL' and 'REFRESH ACCOUNTS'. The main table has columns: 'MSP ACCOUNT', 'ECHO USERNAME', 'COMPANY (CONNECTWISE)', and 'STATUS'. The table lists three accounts: 'Acc1 JunMB', 'acctest', and 'Air Tracks'. All three are 'Unlinked'.

MSP ACCOUNT	ECHO USERNAME	COMPANY (CONNECTWISE)	STATUS
Acc1 JunMB	junmb_acc1	-	Unlinked
acctest	acctest261f9b67	-	Unlinked
Air Tracks	airtrack9e019c8c	-	Unlinked

2. Click the **Show All** button to display both linked and unlinked accounts.

## Figures

1. image2023-4-14 14:56:31.png
2. image2023-4-14 14:57:9.png

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