

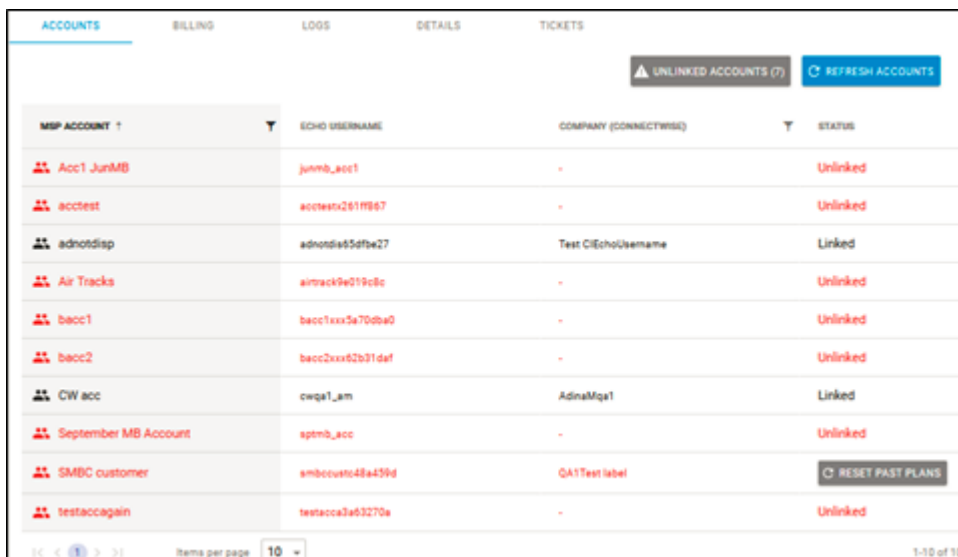
## Resetting Past Plans

<https://campus.barracuda.com/doc/98227606/>

The **Reset Past Plans** button is displayed when you revise billing or other features in ConnectWise Manage accounts.

To reset past plans, perform the following steps. To display this page, see [Accessing ConnectWise Manage Integrations](#).

1. At the ConnectWise Manage Integrations page, select **Accounts**.  
The Accounts page is displayed.



MSP ACCOUNT	ECHO USERNAME	COMPANY (CONNECTWISE)	STATUS
Acc1 JunMB	junmb_acc1	-	Unlinked
acctest	acctest261f9b7	-	Unlinked
adnotdisp	adnotdis5dfbe27	Test CIEchoUsername	Linked
Air Tracks	airtrack9e019c8c	-	Unlinked
bacc1	bacc1xxx5a70dba0	-	Unlinked
bacc2	bacc2xxx82b31daf	-	Unlinked
CW acc	cwqa1_am	AdinaMqa1	Linked
September MB Account	sptmb_acc	-	Unlinked
SMBIC customer	smbiccust048a459d	QA1Test label	Unlinked
testaccagain	testacca3a63270a	-	Unlinked

If a plan can be reset, the **Reset Past Plans** button is displayed in the Status column.

2. Select the **Reset Past Plans** button.  
The following message is displayed.

### Reset Past Plans

Are you sure you would like to reset all past plans? This will stop the integration from attempting to adjust the agreement additions created for plans to which this account was previously linked down to zero.

Please ensure that all past agreement additions on this company's agreement are adjusted to zero before resetting past plans.

CANCEL CONFIRM

**Requirement:** Ensure that all past agreement additions on this company's agreement are adjusted to zero before resetting past plans.

Resetting past plans stops the integration from attempting to adjust the agreement additions created for plans to which this account was previously linked down to zero.

3. Click **Confirm**.

## Figures

1. image2023-4-14 14:58:48.png
2. image2023-4-14 14:59:34.png

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