

## How to Update Your System Notification Email Addresses

<https://campus.barracuda.com/doc/99125347/>

In order to prevent the impersonation of our trusted brand and avoid any confusion and risk for our customers, Barracuda Networks is taking steps to harden our email sending domains to enforce DMARC policy. This important measure will prevent the potential threat of an adversary looking to impersonate Barracuda Networks to cause any harm to our customers.

As we implement this control, we advise all of our customers to change their notification email address(s) and the SMTP server setting on their Barracuda Networks appliance(s) to use their domain/email address instead of 'Barracuda'. Please do so to ensure your email provider accepts your notification emails from your Barracuda Networks appliance.

Here are instructions to assist with the change:

1. Go to the **BASIC > Administration** page.
2. Scroll down to the **Email Notifications** section.
3. Enter a **Domain Name** - (Only with Firmware v9.2.2.002 and higher. See below for earlier firmware.) A valid email domain to be used as the sender email address for system generated alerts and notifications. This will be used as the "From" address when generating system alerts and notifications. For example, if the domain entered is *mydomain.com*, the "From" address used for system generated alerts is *alert@mydomain.com*.
4. Set the **System Alerts Email Address** to an address you want to receive alert emails. For example, *Myadmindataalerts@gmail.com*.
5. Set the **System Contact Email Address** to an address you want to receive system message emails. For example, *Mynotifications@bcompany.com*.
6. Click **SAVE** at the top right of the page.

### Firmware versions prior to 9.2.2.002

If your appliance has a firmware version older than 9.2.2.002, complete all of the steps above other than Step 3. Then do the following to update the **Reports From Address** field on the normally hidden **Expert Settings** page.

1. go to any of the **ADVANCED** pages. (Example: **ADVANCED > Email Protocol**.)
2. The **Expert Settings** tab is not yet visible. Add `&expert=1` to the end of URL in the browser's address bar.  
The end of the URL may look something like this:  
`&primary_tab=ADVANCED&secondary_tab=email_protocol_checking&user=admin&expert=1`
3. Click on the **Expert Settings** tab, which is now shown in red.

BASIC	BLOCK/ACCEPT	USERS	DOMAINS	ADVANCED	Search help topics
Email Protocol	SMTP Responses	Energize Updates	Firmware Update	Cloud Control	
Secure Administration	Outbound Footers	Explicit Users	Bounce/NDR Settings	Clustering	
Appearance	LDAP Routing	Advanced Networking	Exchange Antivirus	Remote IMAP/POP	
Queue Management	Backups	Troubleshooting	Task Manager	<b>Expert Settings</b>	

4. Change the **Reports From Address** from the default setting to *alerts@yourdomain.com* or something else that uses your company domain name.
5. Click **Save**.

## Figures

1. expert-settings.png

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