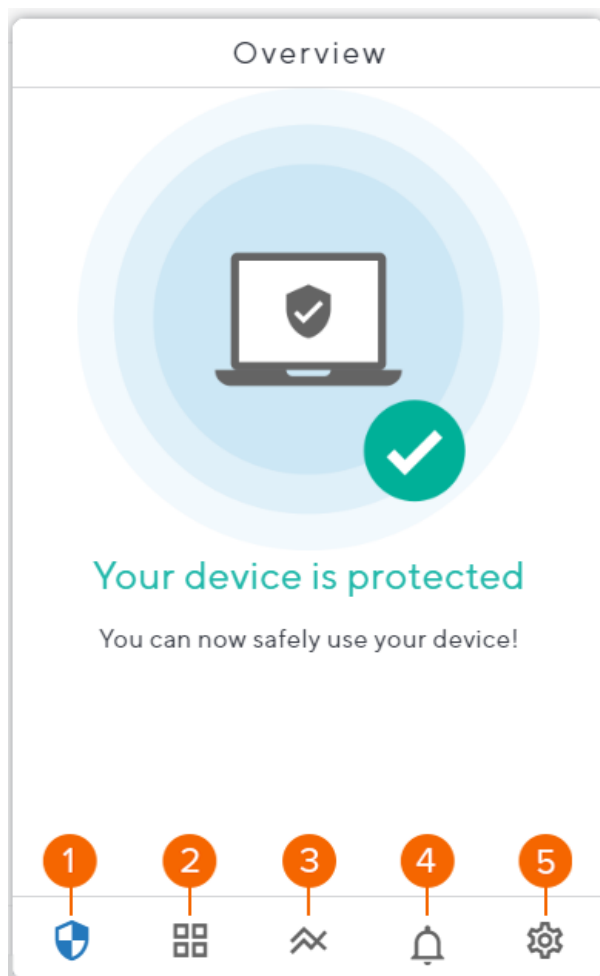


## Barracuda SecureEdge Agent

<https://campus.barracuda.com/doc/99616287/>

The Barracuda SecureEdge Agent is a Zero Trust endpoint solution running on the client that connects to the services offered by Barracuda SecureEdge. The SecureEdge Agent allows users or groups to connect to different resource types, including custom apps or public endpoints such as SaaS services.

After completing the installation and enrollment process, click the **Barracuda SecureEdge Agent** icon at the bottom of the navigation bar. The **Overview** page opens.



The Barracuda SecureEdge Agent provides the following details:

1. **Overview** – The **Overview** page shows the status of your device. If your device protection is disabled, click **Enable Protection**.
2. **App Catalog** – The **App Catalog** page displays various applications available for quick access. You can also search for a specific application of your choice.
3. **Activity** – The **Activity** page displays DNS-based allowed or blocked traffic. You can see a graphical representation of your system's activity with respect to date and time.

4. **Notifications** – The **Notifications** page displays DNS-based blocked websites. This helps to secure your device from modern mobile threats while maintaining your personal privacy.
5. **Settings** – The **Settings** page provides the setup for the enable/disable option for device protection and push notifications. It also provides enterprise enrollment details and support troubleshooting.

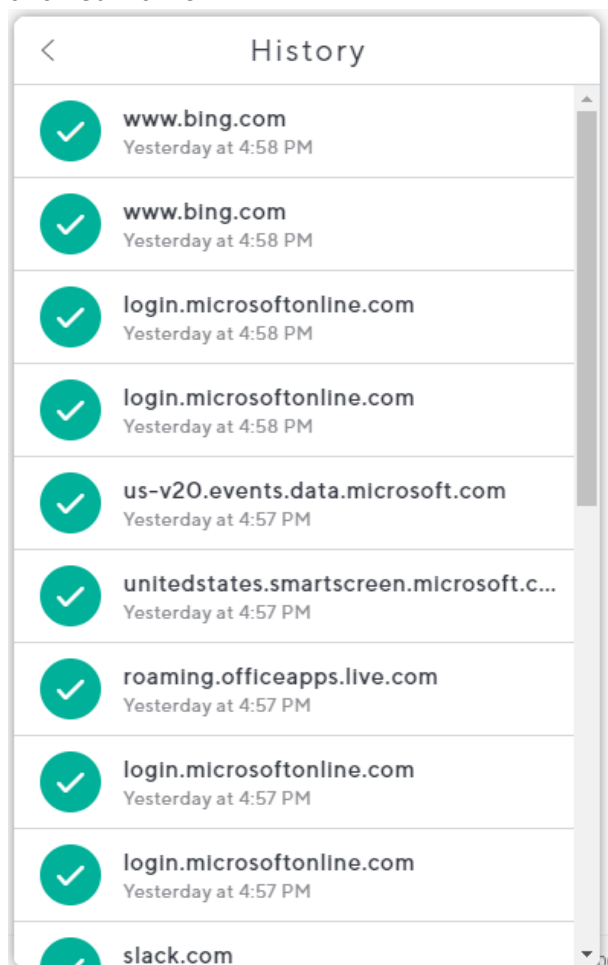
Click on an individual icon to view more detailed information on your connected SecureEdge Agent. Barracuda SecureEdge Agent for Windows, macOS, iOS, and Android is available from the [Barracuda Download Portal](#).

## Accessing Information on the Activity Page

The SecureEdge Agent **Activity** page provides a status overview for the entire DNS-based Allowed and Blocked traffic. This is a reporting solution that gathers and analyzes data to allow or block traffic. The graphical representation of your system's activity is shown with respect to your selected option: all, today, last week, or last month.



- In the top-right corner of the **Activity** page, click the menu icon. You can see **History** of allowed traffic.

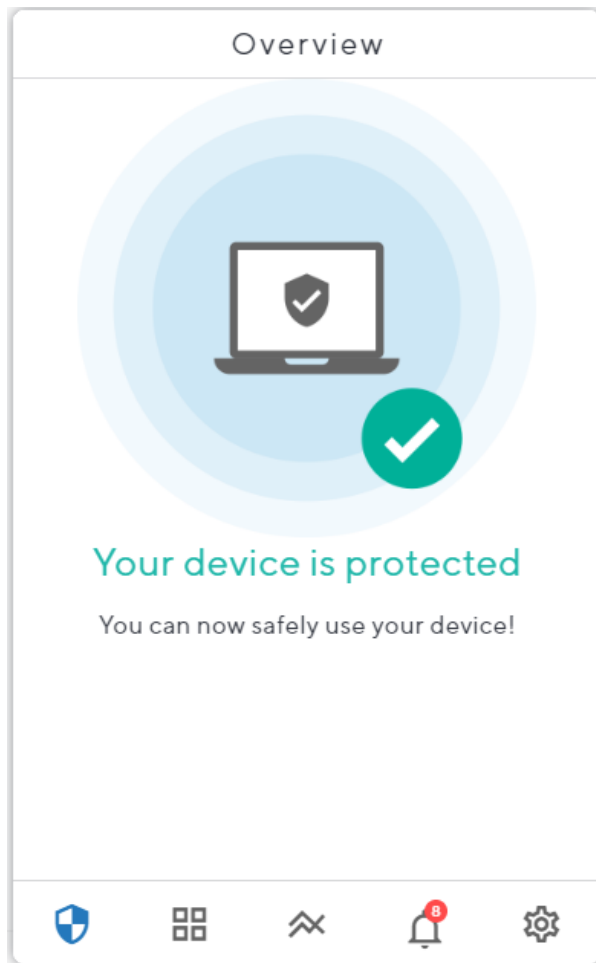


## Accessing Information on the Notifications Page

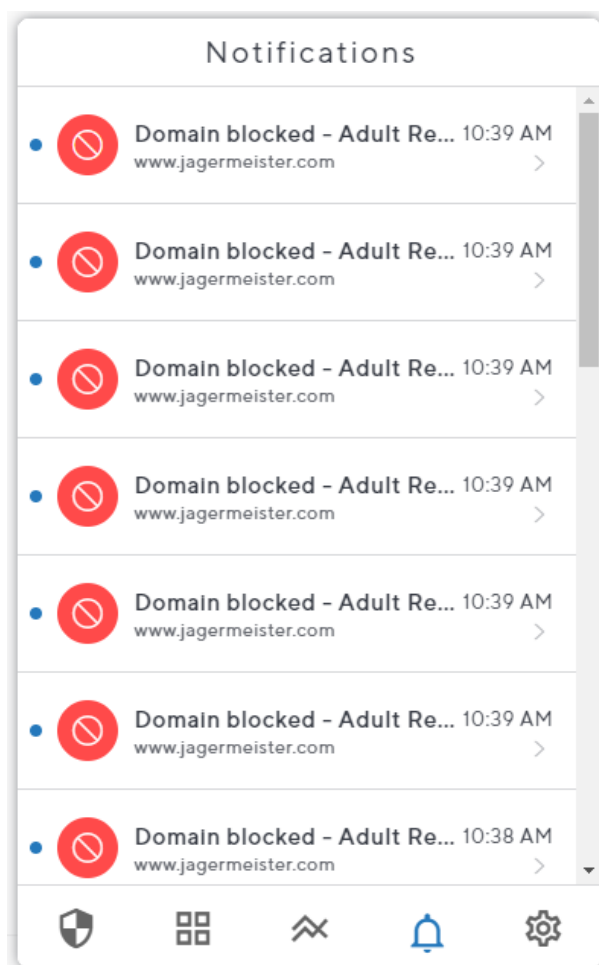
The SecureEdge Agent **Notification** page provides information about your system's Blocked activity. You will receive a notification for blocked DNS-based traffic.

To view the details of **Blocked** activities:

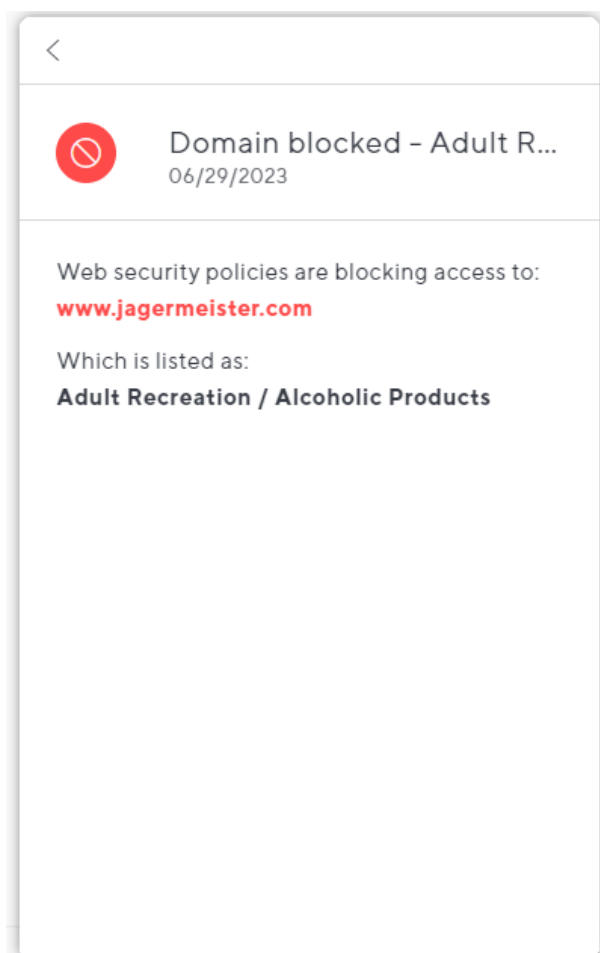
- Click the bell icon at the bottom of SecureEdge Agent.



- The **Notifications** page opens. You can see all your **Blocked** activity.



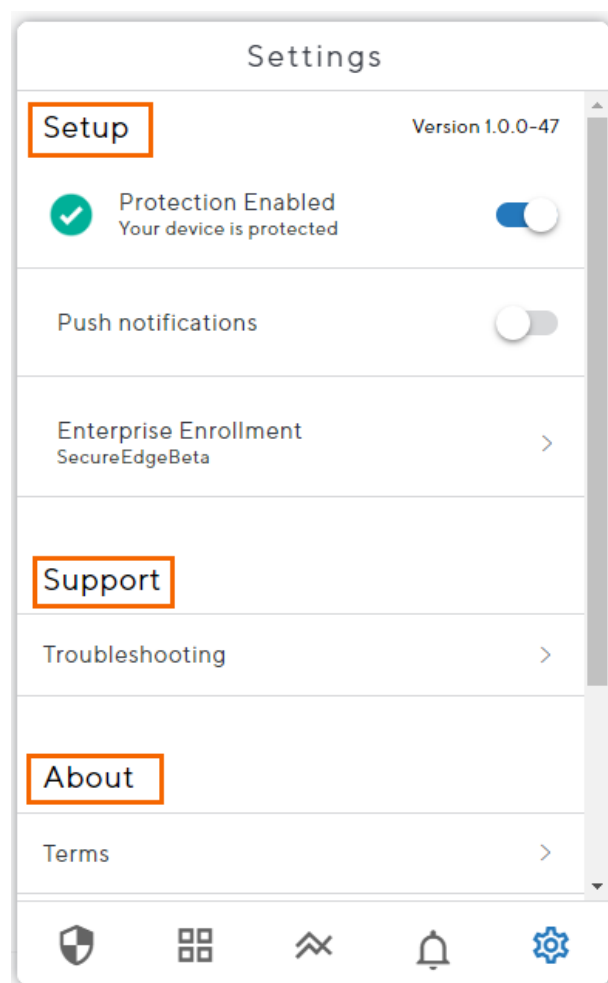
- To get more detailed information on the Blocked activity, click on **Domain blocked**.



## Accessing Information on the Settings Page

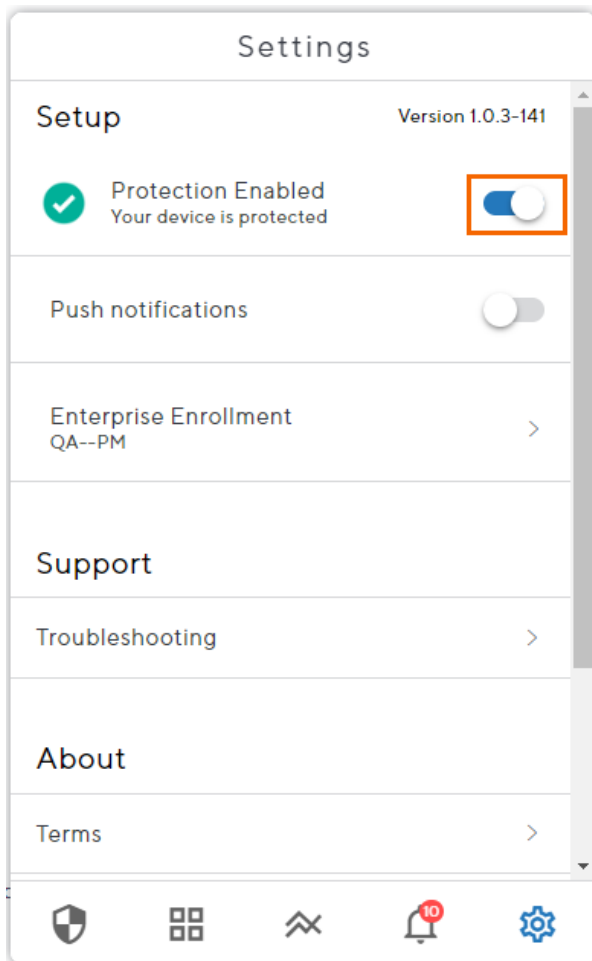
The SecureEdge Agent **Settings** page displays the installed software version of SecureEdge Agent, and is divided into three sections:

- **Setup, Support, and About.** Each section is explained as follows:



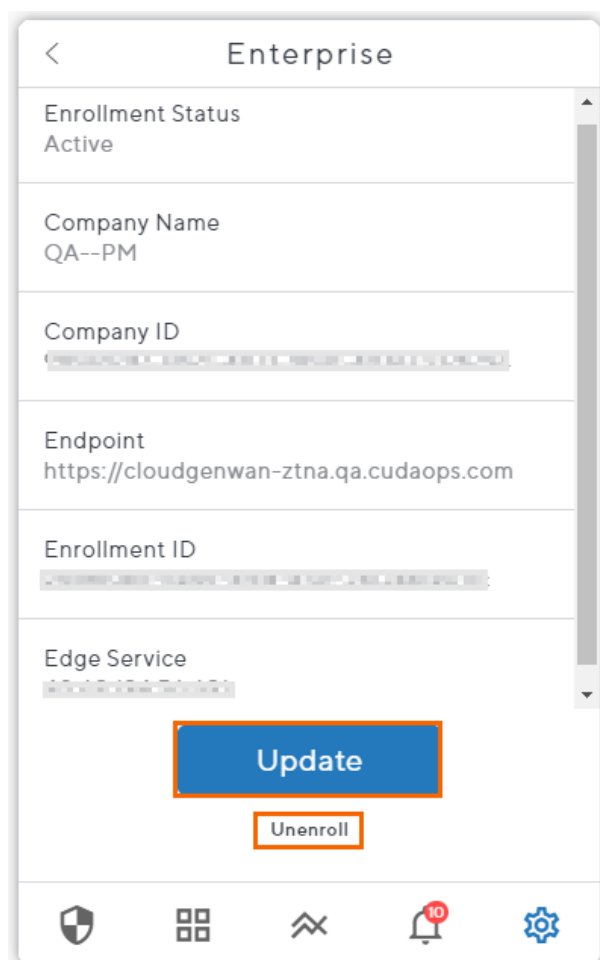
In the **Setup** section, you can view the following information about your SecureEdge Agent:

- **Protection Enabled** – You can enable/disable device protection. When enabling, the SecureEdge Agent authenticates and establishes a connection, and the status changes from red to green.



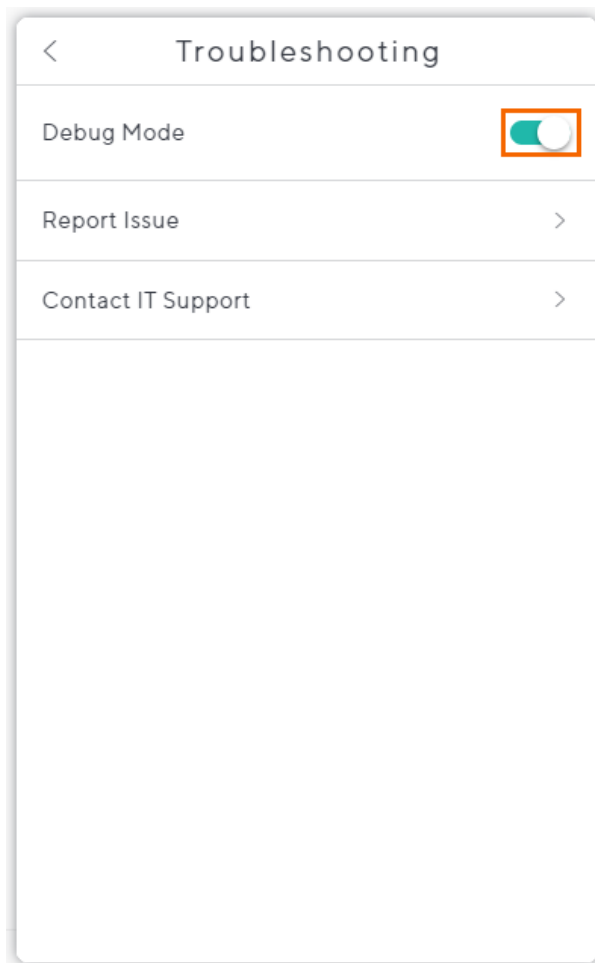
- **Push notifications** - Click to enable/disable.
- **Enterprise Enrollment** - Click the right-arrow to open the **Enterprise** window. This lets you see details about your company, enrollment status, endpoint, and gateway. Additionally, you are also provided with options such as **Update** and **Unenroll**.



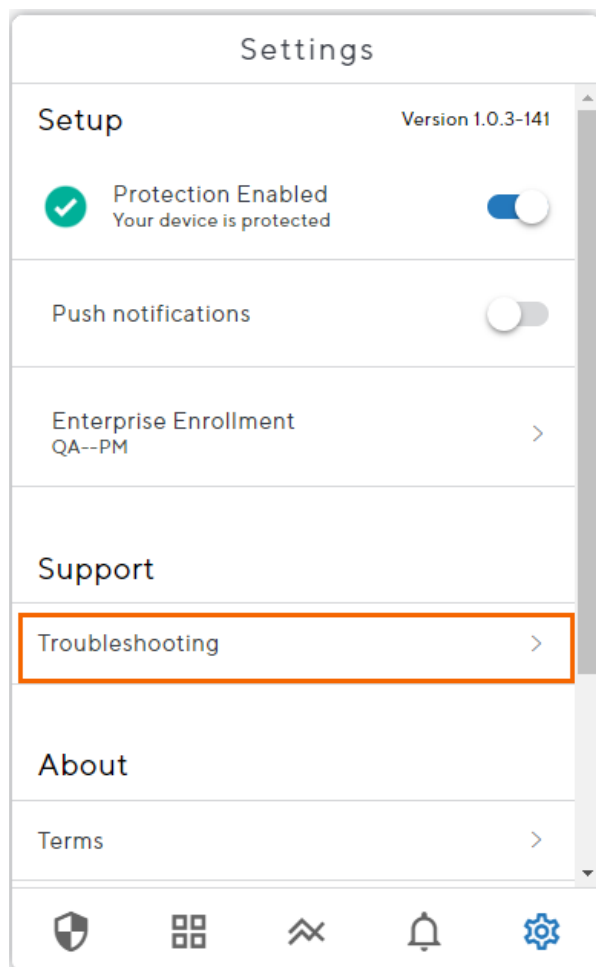


In the **Support** section, you can see the **Troubleshooting** window with the following options:

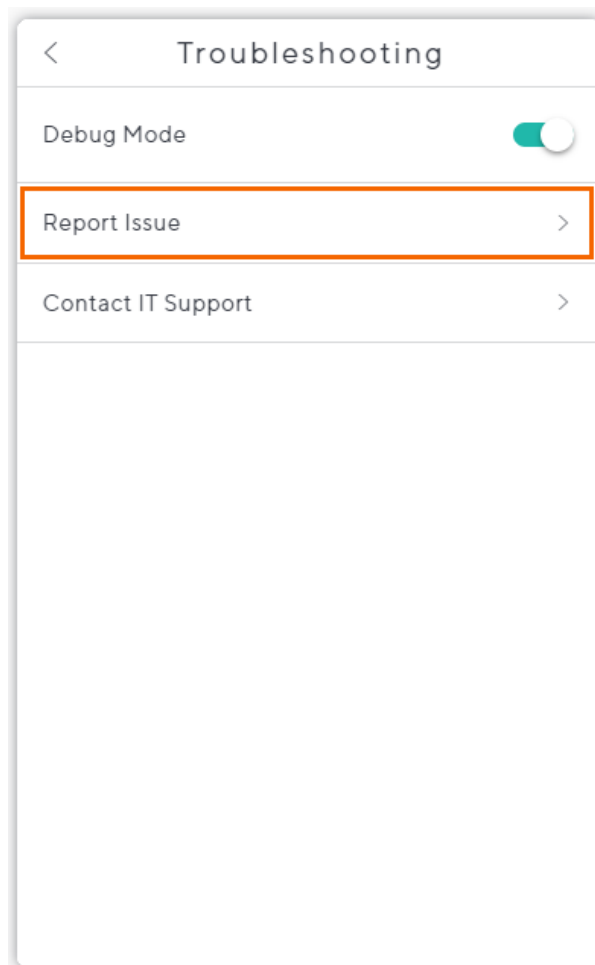
- **Debug mode** – You can enable/disable Debug mode.



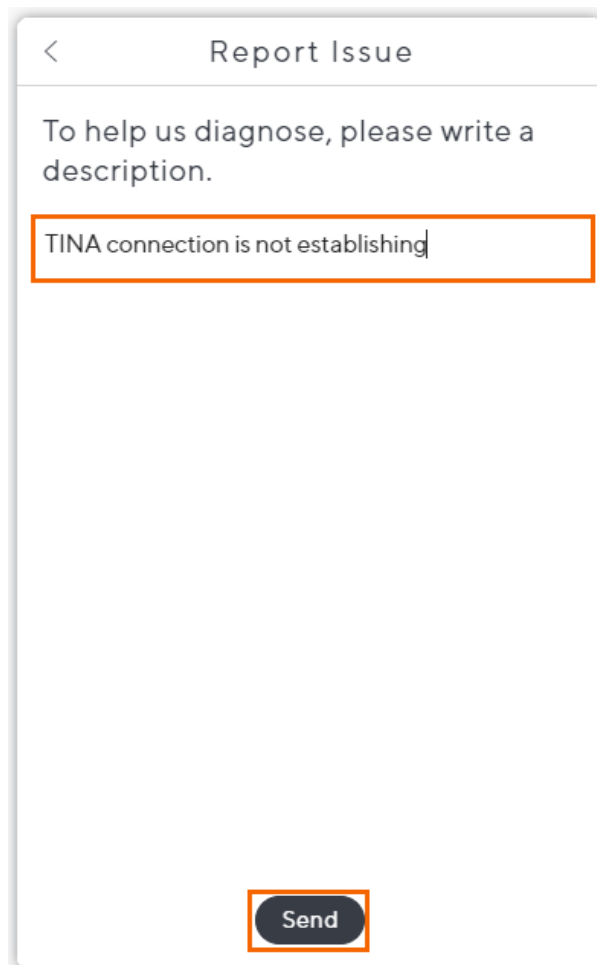
- **Report an issue** – You can report a problem to Barracuda Networks.
  - To report an issue, proceed with the following steps:
    - In the **Support** section, click **Troubleshooting**.



- The **Troubleshooting** window opens. Click **Report Issue**.



- The **Report Issue** window opens. Enter a brief description of your problem.



- Click **Send** to submit the system report file to Barracuda Networks Technical Support for further investigation.

- **Contact IT support** – You can contact IT support.

In the **About** section, you can find more information on the following:

- **Term** – You can see the Barracuda Networks legal terms and conditions.
- **Privacy Policy** – You can see the Barracuda Networks privacy policy.
- **Open Source Libraries** – You can see a list of Barracuda Networks open source libraries.
- **Quit** – To close a Barracuda SecureEdge Agent app, click **Quit**.

For more information, see [How to Configure SecureEdge Access](#).

## Figures

1. se\_agent.png
2. AgentActivity.png
3. history.png
4. AgenNotification.png
5. NotificationsPage.png
6. Notifications-info.png
7. SE-settings.png
8. en\_protection.png
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10. debug-mode.png
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12. agent\_troubleshooting.png
13. enter\_issue.png

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