

MSP App Overview

<https://campus.barracuda.com/doc/99617046/>

MSP App is the interface within Barracuda Cloud Control that allows you, the MSP Partner, with the ability to manage your accounts, products, and billable users.

The following features are available:

- Product & Services Management
- Roles & Access Management
- Billable User Management
- Details Management
- Aggregator Management

The following table provides a description of the MSP App features.

Feature	Allows you to...
Product & Services Management	view, assign, change, and activate your purchased Barracuda services and products.
Roles & Access Management	create and assign permissions to: <ul style="list-style-type: none"> • accounts • portal users (admin and techs, aggregator admin and tech, finance) • subpartners
Billing Management	view and edit account and billing information.
Details Management	add and edit account and billing information.
Aggregator Management	assign and edit Aggregator Admin and Tech roles and permissions.

The MSP App supports the following products:

<ul style="list-style-type: none"> • Email Gateway Defense • Forensics and Incident Response • Email Cloud Archiver • Email Cloud-to-Cloud Backup • Sentinel • Impersonation Protection • Domain Fraud Protection • Barracuda Content Shield Plus • Barracuda Content Shield 	<ul style="list-style-type: none"> • Essentials Compliance • Essentials Complete • Total Email Protection • Advanced Email Protection • Premium Email Protection • Premium Plus Email Protection • Email Security • Barracuda Backup • Intronis Backup (can view data associated with the SMB account only)
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