



**TECHSUMMIT19**

BARRACUDA TECHNICAL SUMMIT

# Advanced Remote Access

MFA, TOTP & Dynamic Apps



# Agenda

- Introduction
  - Why - Tim
  - What the end-user sees – Tim
  - Licensing - Tim
- Setup
  - Self Enrollment - Jon
  - Bulk Enrollment - César
  - TINA VPN - Michael
  - VPN profiles - Michael
- SSL VPN dynamic apps – Jon
- What next?
- Q&A





# Introduction





# Why passwords suck



**Khalil Sehnaoui** ✓

@sehnaoui



If the media stopped saying 'hacking' and instead said 'figured out their password', people would take password security more seriously.

Weak passwords  
Phishing

Reused passwords

';--have i been pwned?

Check if you have an account that has been compromised in a data breach

twarr@barracuda.com

pwned?

Oh no — pwned!

Pwned on 1 [breached site](#) and found no [pastes](#) ([subscribe](#) to search sensitive breaches)



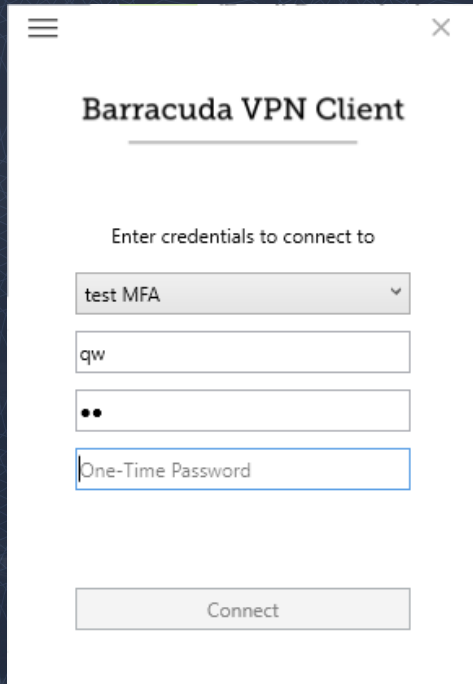
# Why MFA & TOTP

- Protect accounts and data
  - Re-used or weak passwords ∴ need extra protection layer
  - Something you know (e.g. password) + something you have (e.g. mobile app)
- Recommended by security experts
- Familiar consumer tech
  - e.g. online banking



# Remote access clients with MFA/TOTP

## VPN Client



The Barracuda VPN Client app interface is shown. It features a title bar with a hamburger menu and a close button. The main heading is "Barracuda VPN Client". Below it, a prompt says "Enter credentials to connect to". There are four input fields: a dropdown menu showing "test MFA", a text field with "qw", a masked password field with two dots, and a "One-Time Password" field. A "Connect" button is at the bottom.

Barracuda VPN Client

Enter credentials to connect to

test MFA

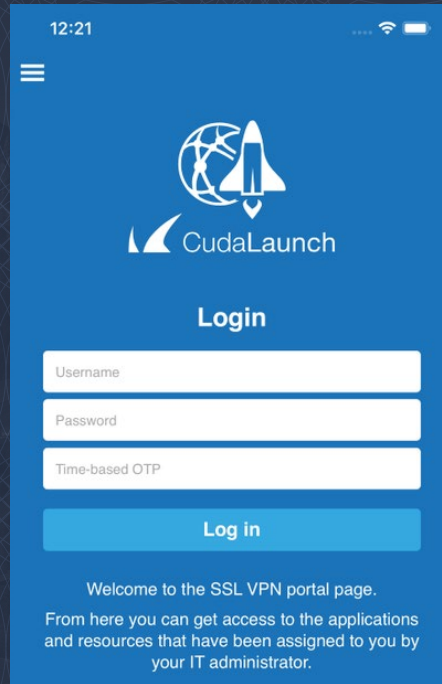
qw

••

One-Time Password

Connect

## CudaLaunch



The CudaLaunch app interface is shown. It has a blue background and a title bar with a hamburger menu and status icons. The logo features a rocket and the text "CudaLaunch". The heading is "Login". There are three input fields: "Username", "Password", and "Time-based OTP". A blue "Log in" button is below. A welcome message is at the bottom.

12:21

CudaLaunch

Login

Username

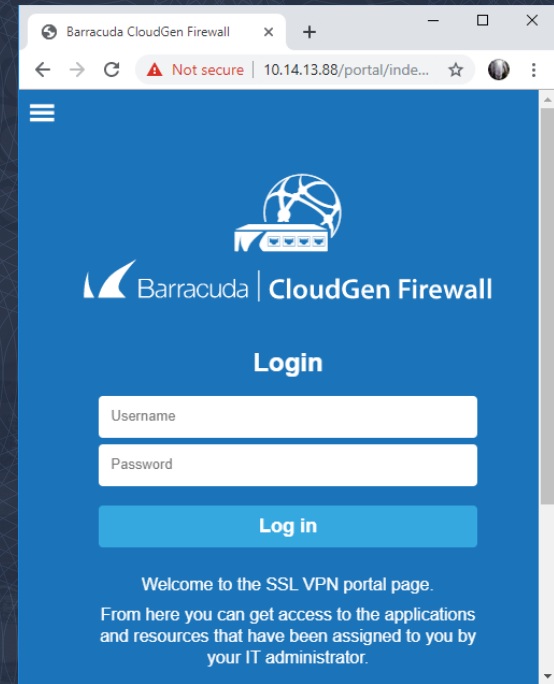
Password

Time-based OTP

Log in

Welcome to the SSL VPN portal page.  
From here you can get access to the applications  
and resources that have been assigned to you by  
your IT administrator.

## SSL VPN



The Barracuda CloudGen Firewall SSL VPN portal is shown in a browser window. The address bar shows "10.14.13.88/portal/index...". The page has a blue background and the Barracuda CloudGen Firewall logo. The heading is "Login". There are two input fields: "Username" and "Password". A blue "Log in" button is below. A welcome message is at the bottom.

Barracuda CloudGen Firewall

Not secure | 10.14.13.88/portal/index...

Barracuda CloudGen Firewall

Login

Username

Password

Log in

Welcome to the SSL VPN portal page.  
From here you can get access to the applications  
and resources that have been assigned to you by  
your IT administrator.





# We use TOTP standard RFC 6238

- Requested by customers
- Many \$0 TOTP clients
- Consumer IT experience
- No expensive tokens
- Works offline
- No SMS or response wait
- No risk of phone porting

## 10 Most Popular Two-Factor Authentication Apps Compared

Application	Pros	Cons
Google Authenticator	Classic easy-to-use 2FA app with TOTP and HOTP algorithm support	Lack of modern functions like PIN, synchronization across devices, and backups
Proctimus Smart OTP	PIN protection, 6-8 digit codes, smartwatch support, data signature function	No backup
Aauthy	Desktop version, cloud backups, and master PIN	Multi-device synchronization feature may entail a risk
Microsoft Authenticator	Windows mobile version, verification codes	Some working and data exchange issues, no backup

Not logged in - Talk - Contributions - Create account - Log out

---

ArticleTalk
ReadEditView historySearch Wikipedia
Q

## Time-based One-time Password algorithm

From Wikipedia, the free encyclopedia

The **Time-based One-Time Password algorithm (TOTP)** is an extension of the **HMAC-based One-Time Password algorithm (HOTP)** generating a one-time password by instead taking uniqueness from the current time. It has been adopted as Internet Engineering Task Force's standard RFC 6238.<sup>[a]</sup> is the cornerstone of *Initiative For Open Authentication (OATH)*, and is used in a number of two-factor authentication systems.

Because of latency, both network and human, and unsynchronized clocks, the one-time password must validate over a range of times between the authenticator and the authenticated. Here, time is downsampled into larger durations (e.g., 30 seconds) to allow for validity between the parties. However, as with HOTP the decreased uniqueness requires additional countermeasures, such as rate limiting.

Contents [hide]

- 1 Algorithm
  - 1.1 TOTP value
- 2 Practical considerations
- 3 Weaknesses and vulnerabilities
- 4 History
- 5 References
- 6 See also
- 7 External links

### Algorithm [edit]

To establish TOTP authentication, the authenticator and authenticator must pre-establish both the *TOTP parameters* and the following TOTP parameters:

- $T_0$ , the Unix time from which to start counting time steps (default is 0)
- $C_T$ , an interval which will be used to calculate the value of the counter  $C_T$  (default is 30 seconds)

Both the authenticator and the authenticante compute the TOTP value, then the authenticator checks if the TOTP value supplied by the authenticated matches the locally-generated TOTP value. Some authenticators allow values that should have been generated before or after the current time in order to account for slight clock skew, network latency and user delays.

#### TOTP value [edit]

TOTP uses the HOTP algorithm, substituting the counter with a non-decreasing value based on the current time.

$$\text{TOTP value}(K) = \text{HOTP value}(K, C_T)$$

The time counter,  $C_T$ , is an integer counting the number of durations,  $T_d$ , in the difference between the current Unix time,  $T$ , and some epoch ( $T_0$  of Unix epoch), the latter values all being in integer seconds.

$$C_T = \left\lfloor \frac{T - T_0}{T_d} \right\rfloor,$$

Note that Unix time is not strictly increasing, specifically, when leap seconds are inserted into UTC.

# TOTP self enrollment or bulk enrollment




← → ↻ ⚠ Not secure | <https://10.14.13.88/portal/...> ☆ 🔍 👤 ⋮

← Re-Enrolment ✓

Please set up an account in the Time-based OTP app on your device, either by manually entering the secret key shown below or by scanning the QR code.

**Secret Key:** 67XBUMBIRPN6P5K6TUDYKQCAQQ




Once you have successfully configured the Time-based OTP app, enter the current verification code below.

Verification Code:

or



📧 ☆ **TOTP Enrollment Automatic E-mail (CGFW)**

 [user@postfix1.mailenv.qa](#) (August 28, 2019 9:43 AM)  
To: pop3interception@postfix1.mailenv.qa


**TOTP Enrollment Automatic E-mail**

You have been setup by your system administrator to use an extra Time-based One-time-password (OTP) when logging into the Barracuda Network Access (VPN) Client, CudaLaunch or Web Portal. These TOTP's can be setup and generated using the TOTP App of your choice (e.g. Google Authenticator, Microsoft Authenticator or any other App that supports the protocol).

Please setup TOTP on your device (e.g. mobile phone) either by manually entering the secret key shown below or by scanning the QR code.

Backup codes are also provided below. Each Backup Code can be used once to access your account instead of a TOTP (for example if you lose your device).

**Secret Key:** YUSJQF6GKRGYCATTYK2U7FNP2I



Once you have set this up, you can use your App to generate the TOTP you will be prompted for when logging into the Barracuda Network Access (VPN) Client, CudaLaunch or Web Portal.

Backup codes: 50054561, 60625879, 65137424, 24463384, 52114915, 92305149, 59823989, 94540955, 88483484, 52631405

Best Regards









# Licensing

Example: Specialised MFA provider

3US\$ per user per month = 300 users \$10800 year for just MFA

 <div><b>Free</b> Free (10 users)</div>	 <div><b>MFA</b> \$3 / User / Month</div>	 <div><b>Access</b> \$6 / User / Month</div>	 <div><b>Beyond</b> \$9 / User / Month</div>
--	--	---	---

Barracuda: CloudGen Firewall

Requires **Advanced Remote Access** subscription

F400: add Advanced Remote Access 300+ users = <\$1200 year.





# Setup



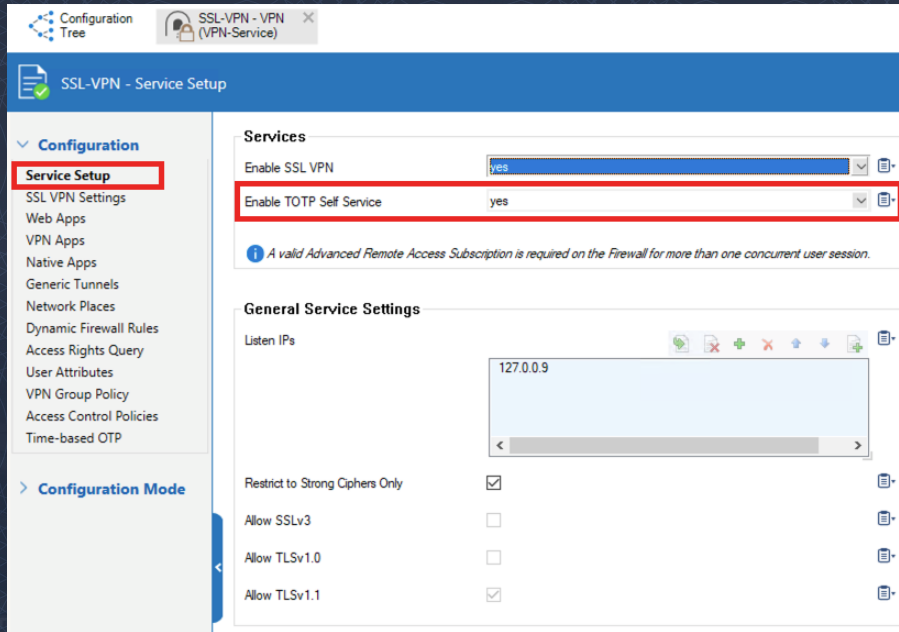


# Setup – self enrollment





# Setting up the time-based OTP portal



The TOTP portal shares the same web service as the SSL VPN service.

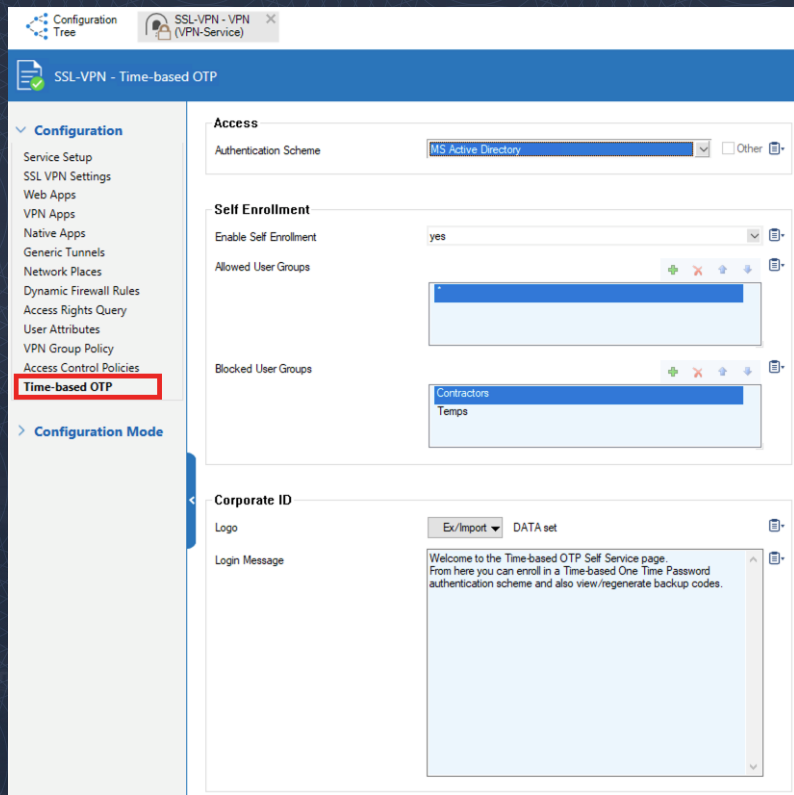
They share the same IP, certificate, ciphers, etc.

You can run either service without the other.





# Configuring the TOTP portal options



Choose authentication scheme  
– independent of SSL VPN

Allow self (re-)enrollment by  
user group

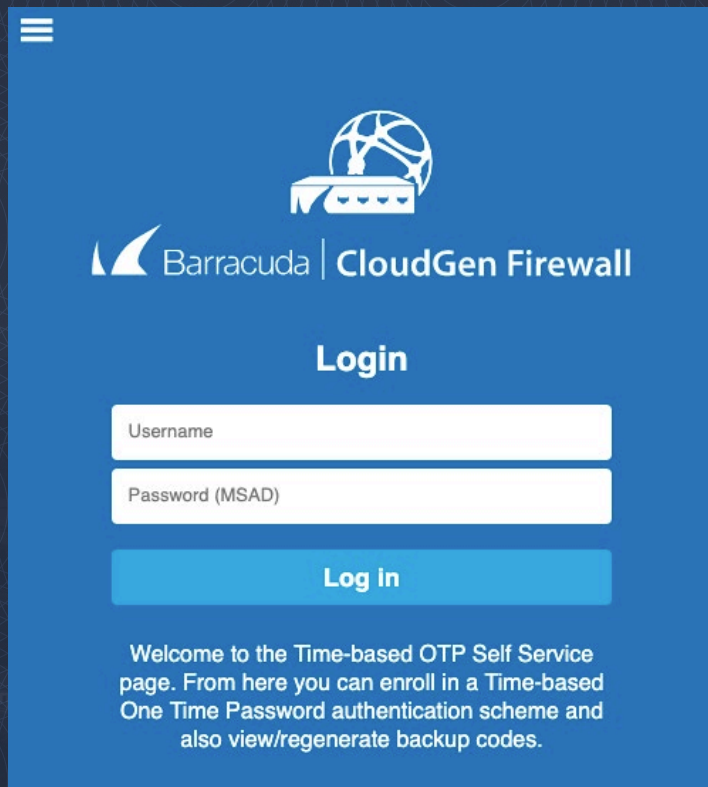
Or use the TOTP portal just for  
backup code management

Use your own corporate logo

Set your own welcome text




# Using the TOTP portal



The screenshot shows the login interface for the Barracuda CloudGen Firewall TOTP portal. It features a blue header with a hamburger menu icon in the top left. Below the menu is the Barracuda CloudGen Firewall logo, which includes a stylized globe icon. The word "Login" is centered below the logo. There are two white input fields: "Username" and "Password (MSAD)". Below these fields is a blue "Log In" button. At the bottom, a white text block provides instructions: "Welcome to the Time-based OTP Self Service page. From here you can enroll in a Time-based One Time Password authentication scheme and also view/regenerate backup codes."

☰

 Barracuda | CloudGen Firewall

**Login**

Username

Password (MSAD)

**Log In**

Welcome to the Time-based OTP Self Service page. From here you can enroll in a Time-based One Time Password authentication scheme and also view/regenerate backup codes.

If no SSL VPN just go to the root URL.

If you have an SSL VPN setup you can use the CudaLaunch app or direct your browser to



<https://sslvpn.company.com/portal/totp.html>

Log in with the authentication scheme you selected.






# TOTP portal: enrollment

 Enrollment 

Please set up an account in the Time-based OTP app on your device, either by manually entering the secret key shown below or by scanning the QR code.

**Secret Key:**  
QWCIF56LOKS45SD67HPK6OI4YM



Once you have successfully configured the Time-based OTP app, enter the current verification code below.

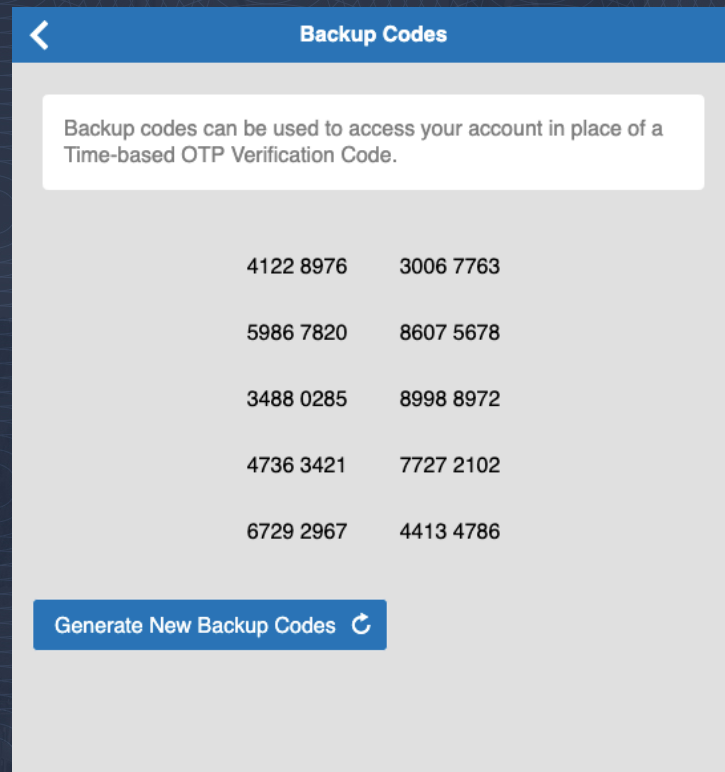
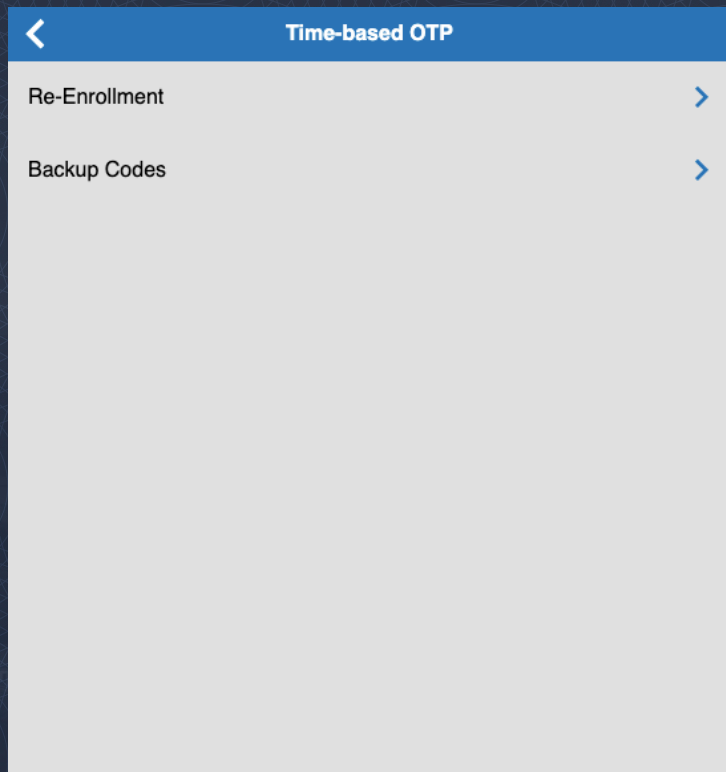
Verification Code:

Scan or click the QR code or copy and paste the key into the TOTP authenticator app of your choice.

Enter the token generated by the app to enroll.



# TOTP portal: Backup codes





# TOTP self service and CudaLaunch

All the features in the TOTP portal are available through CudaLaunch and the SSL VPN web portal.

Go to menu

- Settings
  - Time-based OTP
    - Enrollment
    - Re-Enrollment
    - View backup codes
    - Generate new backup codes





# Setup – bulk Enrollment





# Requirement: – Setting up email notifications

The screenshot shows the Barracuda Configuration interface. The top navigation bar includes links for DASHBOARD, CONFIGURATION, CONTROL, FIREWALL, LOGS, STATISTICS, EVENTS, and SSH. The CONFIGURATION tab is active, showing a Configuration Tree on the left and a main configuration area. The left sidebar lists various configuration categories: System Access, DNS Settings, Caching DNS Service, DNS Interception, Time Settings / NTP, HTTP Proxy, Notifications (highlighted), SMS Control, RCS Setup, and Telemetry Data. The main configuration area is titled 'Administrative Settings - Notifications' and shows 'Activation Pending'. The 'System Email Notification' section contains the following fields: Sender Address (totp\_notifications@barracuda.com), Notification Address (totp\_notifications@barracuda.com), SMTP Server (smtp.barracuda.com), Authentication Scheme (Login), SMTP User (totp@barracuda.com), SMTP Password (New and Confirm fields with masked characters), Strength (three empty boxes), and STARTTLS (checked). A 'Notification Test' button is located at the bottom of the section.

DASHBOARD CONFIGURATION CONTROL FIREWALL LOGS STATISTICS EVENTS SSH

Configuration Tree Time-based OTP Administrative Settings State Info Act

Administrative Settings - Notifications **Activation Pending** Discard Im/Export

**Configuration**

- System Access
- DNS Settings
- Caching DNS Service
- DNS Interception
- Time Settings / NTP
- HTTP Proxy
- Notifications**
- SMS Control
- RCS Setup
- Telemetry Data

**Configuration Mode**

**System Email Notification**

Sender Address totp\_notifications@barracuda.com

Notification Address totp\_notifications@barracuda.com

SMTP Server smtp.barracuda.com

Authentication Scheme Login

SMTP User totp@barracuda.com

SMTP Password

New .....

Confirm .....

Strength

STARTTLS ☒

Notification Test

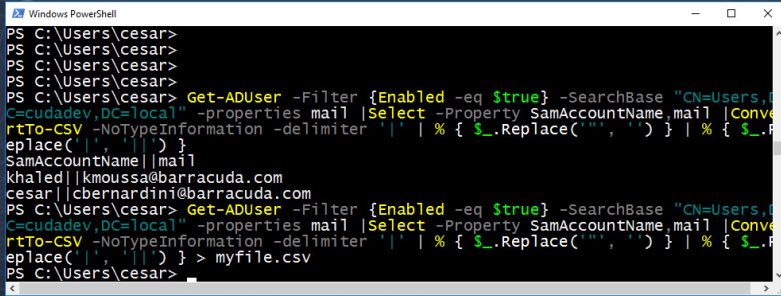
Setup the system email notifications

- After configuration, ensure that emails are being sent by using the **Notification Test** button.





# Requirements: Import users from AD



```
PS C:\Users\cesar>
PS C:\Users\cesar>
PS C:\Users\cesar>
PS C:\Users\cesar>
PS C:\Users\cesar> Get-ADUser -Filter {Enabled -eq $true} -SearchBase "CN=Users,DC=cudadev,DC=local" -properties mail | Select -Property SamAccountName,mail | ConvertTo-CSV -NoTypeInformation -delimiter '|' | % { $_.Replace('"', '') } | % { $_.Replace(' ', '|') } > myfile.csv
PS C:\Users\cesar>
```

Extract users with PowerShell:

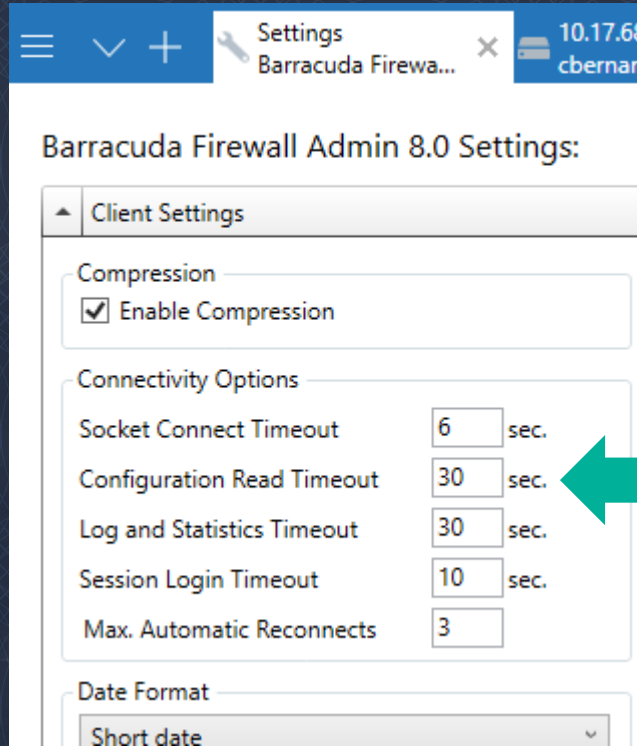
- `Get-ADUser -Filter * -SearchBase "CN=Sales,DC=barracuda,DC=com -properties mail | where { $_.Enabled -eq $True} | Select -Property SamAccountName,mail | ConvertToCSV -NoTypeInformation -delimiter '|' | % { $_.Replace('"', '') } | % { $_.Replace(' ', '|') }`

Copy the list of users in the clipboard.





# Requirements: Change connection timeout



Firewall Admin settings

Client settings

Connection read timeout:

- $\text{NUMBER\_OF\_USERS} \times 3\text{s}$
- For instance, to enrol 100 users:  $100 \times 3 \text{ sec.} = 300 \text{ sec.}$

Restart your Firewall Admin session





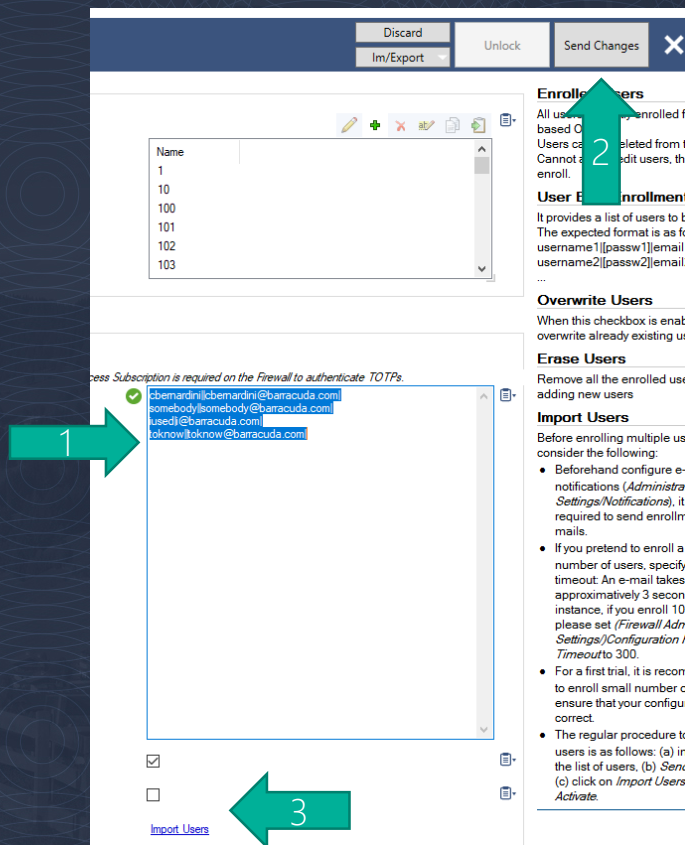
# Bulk Enrollment: How To 1/2

## Location

- **CC:**  
[Range]/[Cluster]/[FW]/Infrastructure Service/Time-based OTP bulk Enrollment
- **Firewall:** Infrastructure Service/Time-based OTP bulk Enrollment

## Steps

- Lock
- Paste the list of users (1)
- Send changes (2)
- Import users (3)
- Activate





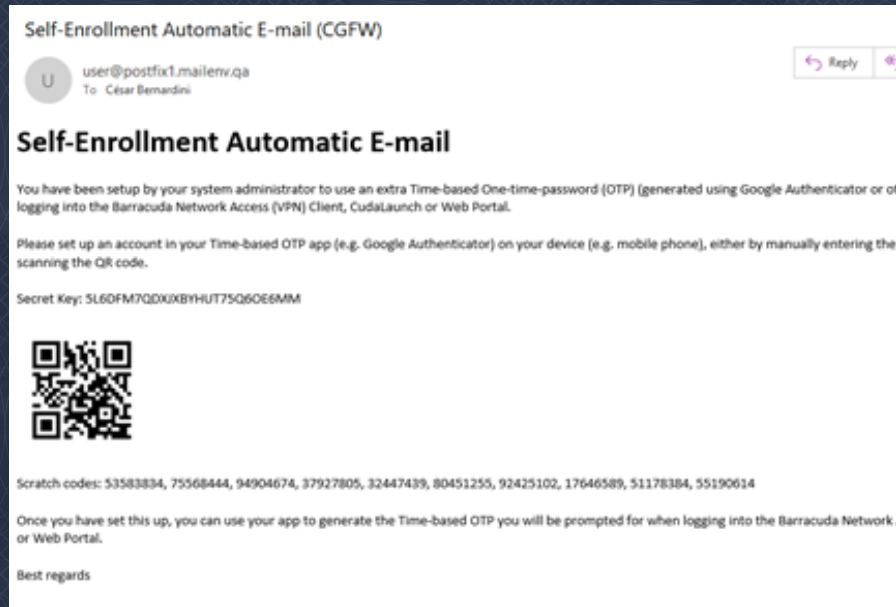
# Bulk Enrollment: How To 2/2

Every user receives an email w/

- QR code
- Backup codes
  - These codes can be used once, when we don't have access to the physical device.

Design your own template

- Available in the advanced settings
- HTML





In the logs, we report:

- # Location

- In a Firewall:
  - Box/Config/Admin
- In a Control Center:
  - [Server]/CONF/admin





# Setup – TINA VPN

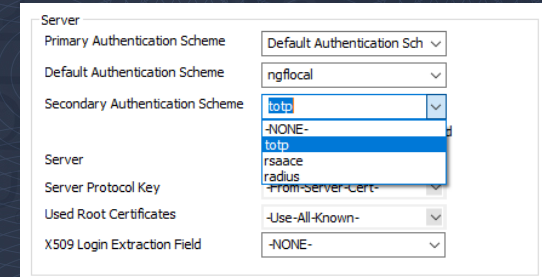




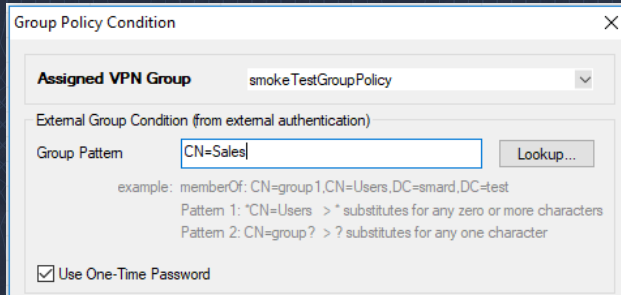
# Setting up MFA in CGF

e.g. add secondary auth to TINA client-to-site VPN:

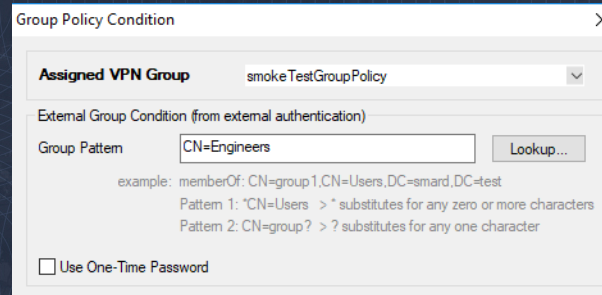
- Either TOTP, RSA or RADIUS
- Add Group Policy Conditions
  - e.g. Require for Sales and not Engineering



The screenshot shows a configuration window for a server. The 'Secondary Authentication Scheme' dropdown menu is open, showing options: -NONE-, totp, rsaace, radius, and From-server-Cert. The 'Default Authentication Scheme' is set to ngflocal. Other fields include Server Protocol Key, Used Root Certificates (set to -Use-All-Known-), and X509 Login Extraction Field (set to -NONE-).



The screenshot shows the 'Group Policy Condition' dialog box. The 'Assigned VPN Group' is 'smokeTestGroupPolicy'. The 'External Group Condition (from external authentication)' section has 'Group Pattern' set to 'CN=Sales'. Below this, an example is provided: 'example: memberOf: CN=group 1,CN=Users,DC=smard,DC=test'. It also lists 'Pattern 1: \*CN=Users > \* substitutes for any zero or more characters' and 'Pattern 2: CN=group? > ? substitutes for any one character'. The 'Use One-Time Password' checkbox is checked.



The screenshot shows the 'Group Policy Condition' dialog box. The 'Assigned VPN Group' is 'smokeTestGroupPolicy'. The 'External Group Condition (from external authentication)' section has 'Group Pattern' set to 'CN=Engineers'. Below this, an example is provided: 'example: memberOf: CN=group 1,CN=Users,DC=smard,DC=test'. It also lists 'Pattern 1: \*CN=Users > \* substitutes for any zero or more characters' and 'Pattern 2: CN=group? > ? substitutes for any one character'. The 'Use One-Time Password' checkbox is unchecked.





# Setup – VPN client profiles





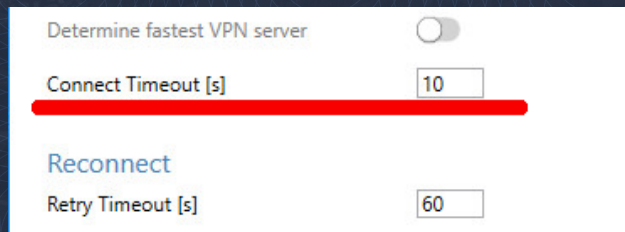
# Setting up Client Profile

Choose TOTP Mode:

- Off, Static, Dynamic

Connection Timeouts:

- Increase timeout

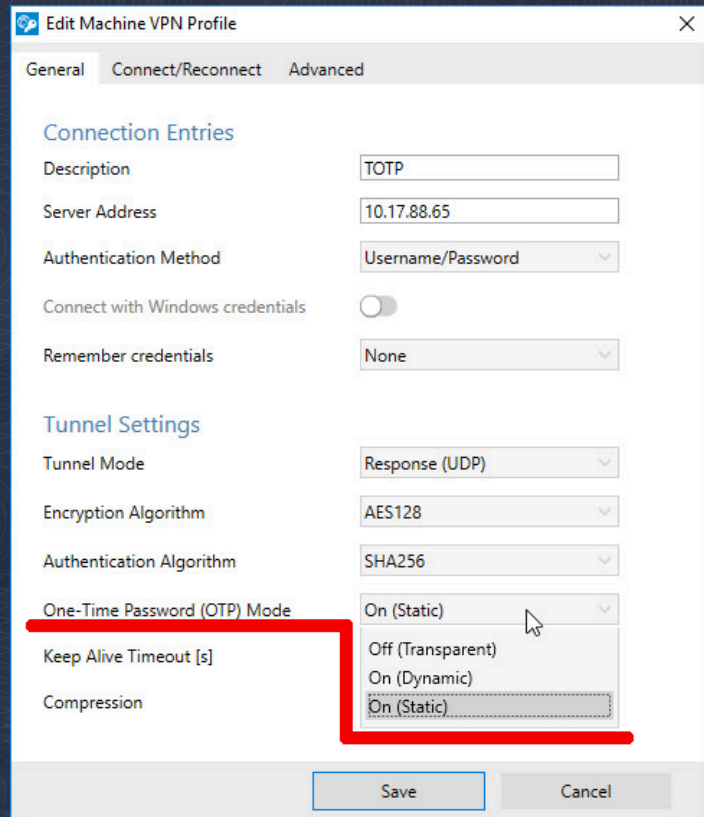


Determine fastest VPN server ☐

Connect Timeout [s]

Reconnect

Retry Timeout [s]



Edit Machine VPN Profile

General Connect/Reconnect Advanced

Connection Entries

Description

Server Address

Authentication Method

Connect with Windows credentials ☐

Remember credentials

Tunnel Settings

Tunnel Mode

Encryption Algorithm

Authentication Algorithm

One-Time Password (OTP) Mode

Keep Alive Timeout [s]

Compression

Save Cancel

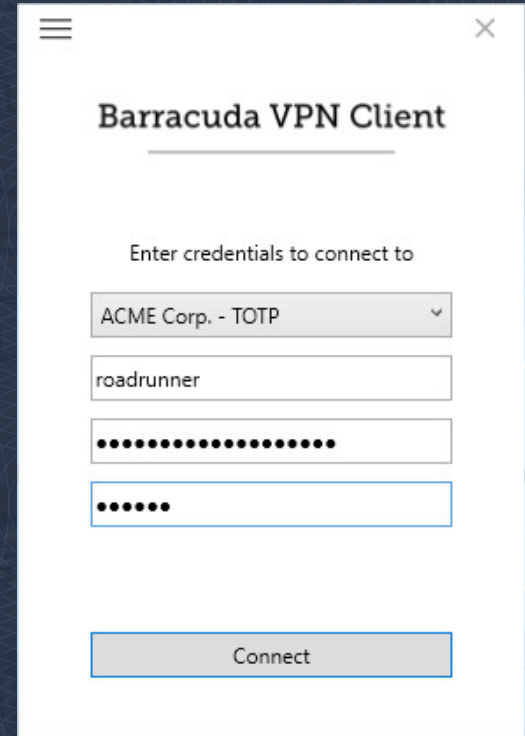
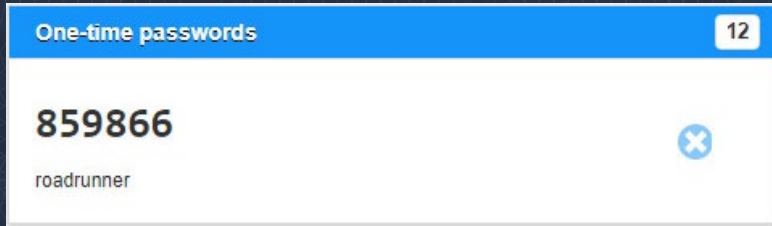




# VPN Connector

Static:

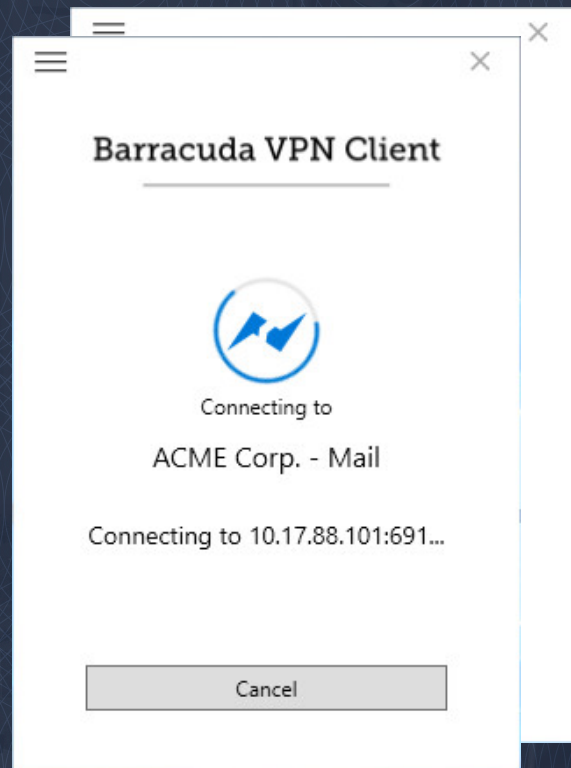
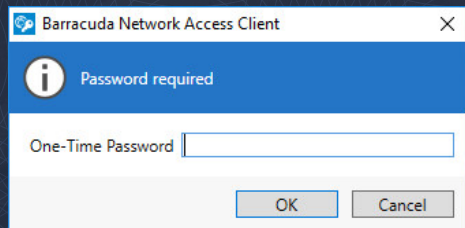
- always use OTP to connect



# VPN Connector

Dynamic:

- OTP is being used, but not known at initial connect



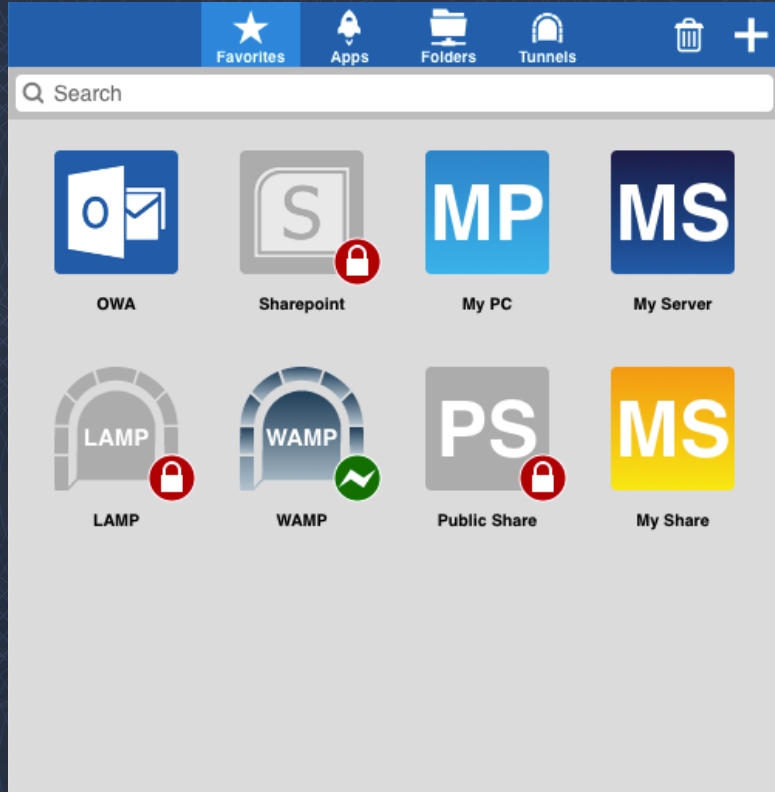


# SSL VPN dynamic apps





# Dynamic Apps: User View



Can see all resources that they have/could have access to.

Resources that are dynamic are decorated with a padlock while disabled.





# Dynamic apps

Ability for designated 'Super-Users' to control resource access in CudaLaunch.

Global 'Super-Users'

Per-Resource 'Super-Users'

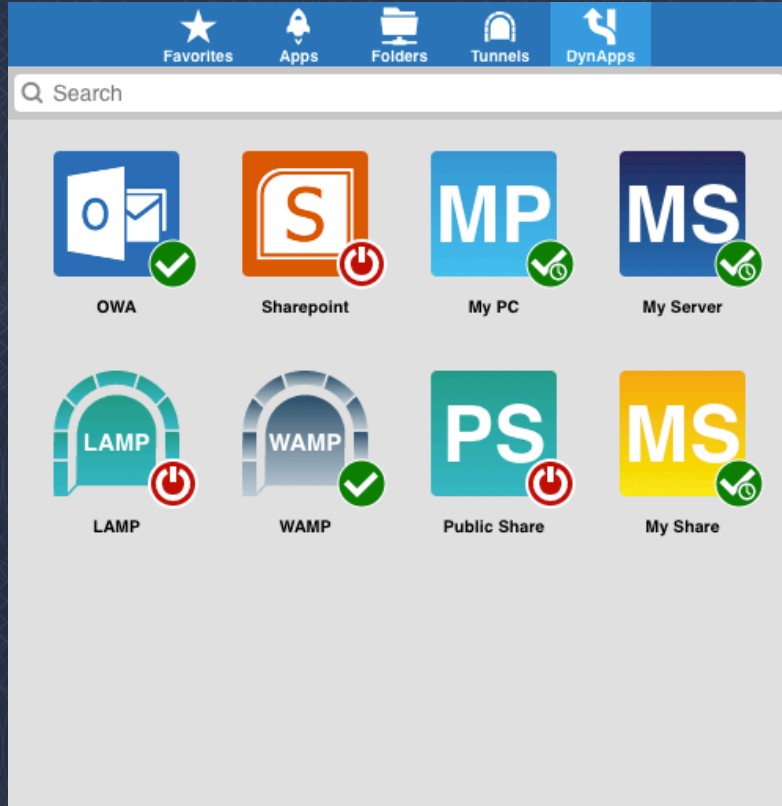
Available on proxied web apps, tunneled web apps, RDP apps, generic tunneled apps and network places.

Requires Advanced Remote Access.





# Dynamic apps: 'Super-User' view



New 'DynApps' resource tab in CudaLaunch and SSL VPN web portal

Click the 'DynApp' to enable, time enable or disable

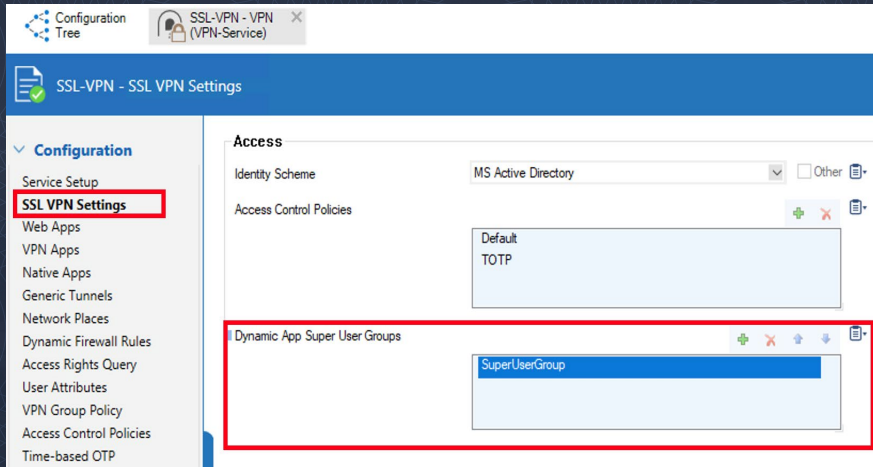
See current state of all 'DynApps'

Search and Favorite





# Dynamic apps: Global 'Super-Users'



Defined by group

Can control all resources  
set as dynamic apps





# Dynamic Apps: Resource Setup

**Dynamic Access**

☒ Dynamic App

☐ Allow Enabling

☒ Allow Enabling with Time

☒ Allow Disabling

**Super User Groups**

SuperGroup

**Enforce Maximum Enable with Time**

☒ Allow Maximum Time

Days: 0

Hours: 2

Minutes: 0

**Enforce Minimum Enable with Time**

☒ Allow Minimum Time

Days: 0

Hours: 0

Minutes: 15

For each resource type

- Make Dynamic
- Choose Allowable Actions
- Define Super User Groups just for this resource
- Limit Time





What next?





# Potential MFA / TOTP Improvements

- In progress - Add Linux and macOS VPN client support
- Auto-reconnect & TOTP = Anti-pattern
  - Configurable 'Remember Me'
    - Designing what dimensions to cover. E.g. time, device, user/group?
- Add MFA/TOTP to Firewall Admin





# Thank you

 Barracuda®  
**TECHSUMMIT19**  
BARRACUDA TECHNICAL SUMMIT