Barracuda
Your journey, secured.

Barracuda CloudGen Firewall

Thank you for choosing our Professional Service Product Quick Start. We kindly ask you to fill in the checklist below and answer the questions. This will help us to implement as many topics as possible and better respond to your individual needs. Once you are done, please send the completed document to our Professional Service Team. One of our service engineers will review your feedback and contact you as soon as possible with a plan on how to proceed. If you have any questions in advance, our Professional Services Team will be happy to assist you.

CUSTOMER CONTACT DETAILS	NAME	PHONE NUMBER	EMAIL ADDRESS
Network Administrator			
System Administrator			
Cloud Administrator			
Virtualisation Administrator			

TOPICS	✓	REQUIREMENT	NOTE
IP and network		Network diagram	
Management access and ACL's		Network diagram	
Licensing		Internet connection	
Firmware update		Internet connection	
Reporting / monitoring			
Eventing			
Backups and recovery			
DNS		DNS name and server IP	
Timezone and NTP			
Remote administration			
High availability		Second Barracuda device	
Forwarding Firewall			
Firewall administration overview			
DHCP / DHCP Relay			
Application Control			
URL Filtering			
Malware/AV		Malware subscription	
ATP		ATP subscription	
IPS/IDS			
Botnet and Spyware Protection		Advanced Threat Protection subscription	
Failover and Link Balancing		Second internet uplink	
Application-based provider selection		Second internet uplink	
VPN Site-to-site		Remote VPN Configuration	
VPN Client-to-site			
SD-WAN		Second internet uplink	
CudaLaunch / SSLVPN		ARA subscription	
Traffic Shaping and QoS			
Performance / Optimisation		Server credentials	
Authentication			
Revision Control System			
Administrators			
Basic troubleshooting training			
Barracuda Support overview			
Barracuda Campus overview			