Barracuda Email Security Service

Thank you for choosing our Professional Service Product Quick Start. We kindly ask you to fill in the checklist below and answer the questions. This will help us to implement as many topics as possible and better respond to your individual needs. Once you are done, please send the completed document to our Professional Service Team. One of our service engineers will review your feedback and contact you as soon as possible with a plan on how to proceed. If you have any questions in advance, our Professional Services Team will be happy to assist you.

CUSTOMER CONTACT DETAILS	NAME	PHONE NUMBER	EMAIL ADDRESS
Office 365 Administrator			
System Administrator			

CHOOSE A DATACENTER				
Australia	Canada	Germany	UK	USA

TOPICS TO COVER	✓	REQUIREMENT	NOTE
BCC account creation		Administrator email	
Management access and ACL's			
Licensing			
Implementation		Customer's environment	
DNS advise (MX/TXT/SPF)		Domain overview	
ESS configuration			
Inbound email setup			
Outbound email setup			
Adding ESS IP range to O365		Office 365	
Inbound filter policy			
Outbound filter policy			
Sender authentication			
User accounts			
User authentication		LDAP / Azure AD	
Domain management			
Tools and add-ins			
Reports feature & functionality			
Eventing & notification			
Administration training			
Cloud Service operation			
Basic troubleshooting training			
Barracuda Support overview			
Barracuda Campus overview			

ADDITIONAL NOTES