

Barracuda Sentinel

Thank you for choosing our Professional Service Product Quick Start. We kindly ask you to fill in the checklist below and answer the questions. This will help us to implement as many topics as possible and better respond to your individual needs. Once you are done, please send the completed document to our Professional Service Team. One of our service engineers will review your feedback and contact you as soon as possible with a plan on how to proceed. If you have any questions in advance, our Professional Services Team will be happy to assist you.

CUSTOMER CONTACT DETAILS	NAME	PHONE NUMBER	EMAIL ADDRESS
Office 365 Administrator			
System Administrator			

TOPICS TO COVER	✓	REQUIREMENT	NOTE
BCC account creation		Administrator email	
Management access and ACL			
Office 365 implementation		Office 365 admin account	
Licensing			
Targeted phishing attacks and their signals			
Sentinel features & functionality			
Administration training			
Sentinel AI			
False positive			
Sender policy framework			
DomainKeys identified mail			
DMARC			
Account takeovers			
Suspicious account sign-ins			
Mailbox rule investigation			
Incident handling			
Remediation policy			
Reports feature & functionality			
Logging and streaming		TLS, Server IP and port	
Cloud service operation			
Email Threat Scanner			
Basic troubleshooting training			
Barracuda Support overview			
Barracuda Campus overview			

ADDITIONAL NOTES