

Barracuda Load Balancer ADC

Thank you for choosing our Professional Service Product Quick Start. We kindly ask you to fill in the checklist below and answer the questions. This will help us to implement as many topics as possible and better respond to your individual needs. Once you are done, please send the completed document to our Professional Service Team. One of our service engineers will review your feedback and contact you as soon as possible with a plan on how to proceed. If you have any questions in advance, our Professional Services Team will be happy to assist you.

CUSTOMER CONTACT DETAILS	NAME	PHONE NUMBER	EMAIL ADDRESS	NOTES
Network Administrator				
System Administrator				
Cloud Administrator				
Virtualisation Administrator				

TOPICS	✓	REQUIREMENT	NOTES
IP configuration		Network diagram	
Licensing		Internet connection	
Firmware update		Internet connection	
Timezone and NTP		NTP server details	
High availability		Peer device IP and serial	
SMTP Configuration for receiving notifications		SMTP server details	
Support tunnel		Creation of firewall rules to allow device to communicate with support server	
LDAP integration		LDAP server IP	
Virus scanning		Pages having file uploads	
Website profiles			
Brute force			
Role based administration			
Secure administration		Certificate	
SSL offloading		Certificates with full chain	
SNI			
Caching and compression			
URL translations			
SNMP		SNMP polling IP address and trap receiver IP	
Reporting			
Network firewall			
GSLB			