

GETTING STARTED WITH THE BARRACUDA XDR DASHBOARD

Here are some of the things you can do to get the most out of Barracuda XDR:

LEARN ABOUT THE XDR DASHBOARD

The XDR Dashboard is your window into the XDR service. It lets you visualize trends in events, alerts, and alarms, as well as generate necessary reports. Using the Dashboard, you can integrate products for log collection and set up SOAR. You can learn more about getting started with the XDR Dashboard [here](#).

For common XDR terminology, check out the [Glossary](#).

KEEP UP WITH NEW RELEASES

Easily keep up with new features, changes, and XDR announcements. Find the monthly release notes [here](#).

ADD AND MANAGE USERS

You can add users to the XDR Dashboard on the **User Management** page. For more information, click [here](#).

CREATE AND SCHEDULE REPORTS

For information about creating and scheduling reports, click [here](#).

SIMULATE THREATS

To find out more about simulating threats, click [here](#).

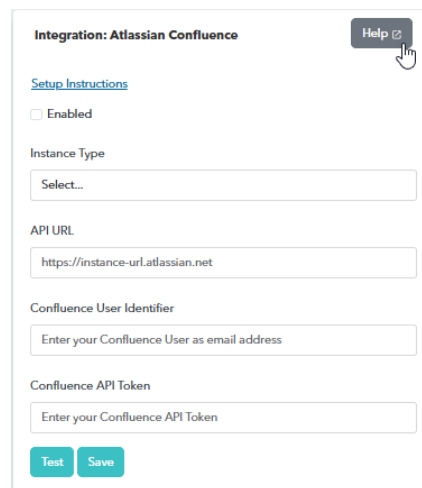
INTEGRATE PRODUCTS FOR LOG COLLECTION

You can integrate many different products with Barracuda XDR. For the complete list of integrations, do the following:

1. Log in to your XDR Dashboard
2. Click **Administration** > **Integrations**.

For instructions on integrating a product, do one of the following:

- Click [here](#), then click your product's category. Click the link to the product.
- Log in to your XDR Dashboard, then click **Administration** > **Integrations**. Click the **Setup** button on the card of the product you want to integrate. Click the **Help** button in the top right corner.



Integration: Atlassian Confluence

Help

[Setup Instructions](#)

☐ Enabled

Instance Type

Select...

API URL

Confluence User Identifier

Confluence API Token

Test Save

SET UP SOAR

Security Orchestration, Automation, and Response (SOAR) is automated threat remediation for alerts reported by certain firewalls and Microsoft 365 Cloud.

For an overview of SOAR and more information about setting up SOAR for different applications, click [here](#).

FREQUENTLY ASKED QUESTIONS

HOW DO I CREATE AN ACCOUNT IN THE XDR DASHBOARD?

Accounts are created by the XDR SOC team. To request an account, see [How do I communicate with the XDR SOC team?](#) below.

HOW OFTEN SHOULD I CHECK THE XDR DASHBOARD?

We recommend checking for new alerts a few times a week.

HOW DO I COMMUNICATE WITH THE XDR SOC TEAM?

To communicate with the SOC team about a specific ticket, do the following:

1. Log in to the XDR Dashboard.
2. Click **Intelligence**, then one of the following:
 - **Security Overview**
 - **Alarms and Alerts**
3. Click a specific ticket in the **All Tickets** table at the bottom of the page.
4. Click the **View Ticket Details** button.
5. At the top of the page, click **Respond to XDR SOC**.

To contact the SOC team directly, see [this page](#).

HOW DO I CLOSE A TICKET?

To close a ticket, do the following:

1. Log in to the XDR Dashboard.
2. Click **Intelligence**, then one of the following:
 - **Security Overview**
 - **Alarms and Alerts**
3. Click a specific ticket in the **All Tickets** table at the bottom of the page.
4. Click the **View Ticket Details** button.
5. At the top of the page, click **Respond to XDR SOC**.
6. Fill out the fields and click **Submit**.

WHAT ELSE SHOULD I SET UP IN THE XDR DASHBOARD?

You may want to set up the following:

- **An Escalation Call List** — A list of trusted people that can be called in the case of an emergency. For more information, click [here](#).
- **An Allow List** — A list of events that aren't malicious, so they don't need alerts created for them. For more information, click [here](#).

HOW CAN I BLOCK/UNBLOCK IPS?

XDR gives you two options for blocking/unblocking IPs. You can block/unblock IPs individually or create block/block exclusion lists.

To block/unblock a single IP address, click [here](#).

To create a block/block exclusion list, click [here](#).

CAN I DELETE A DATA SOURCE ON THE HOME PAGE?

You can't delete data sources on the Home page at this time.

WHERE CAN I FIND ADDITIONAL REFERENCE DOCS

You can find additional reference docs [here](#).