

# AI Aided HR Impersonation

Artificial intelligence tools are helping scammers impersonate HR and other departments to fool employees. Here’s how.

## Step One

*Scammer creates a hastily written email impersonating HR...*

Employees,

This is human resources. Wee need your social security number confirmed so we can provide the accurate tax forms for tax seasons. This is an important task so don’t forget to do it right away. Or tax forms won’t deliver and you won’t get your return.

The HR Team

## Step Two

*...then uses ChatGPT to enhance the writing...*

Dear Employees,

As part of our tax season preparations, the Human Resources department needs to verify your Social Security number to ensure accurate tax form processing.

Please take a moment to confirm your information as soon as possible. This is a crucial step to avoid any delays in receiving your tax documents or potential issues with your tax return.

Thank you for your prompt attention to this matter. If you have any questions, please reach out to HR.

Best regards,

Human Resources

## Step Three

*...then uses Adobe Firefly to design an official looking masthead....*



### An Official Human Resources Correspondence

Dear Employees,

As part of our tax season preparations, the Human Resources department needs to verify your Social Security number to ensure accurate tax form processing.

Please take a moment to confirm your information as soon as possible. This is a crucial step to avoid any delays in receiving your tax documents or potential issues with your tax return.

Thank you for your prompt attention to this matter. If you have any questions, please reach out to HR.

Best regards,

Human Resources

## Step Four

*...then hits SEND to see who might fall for this scam!*