

# AI Vishing

Phone phishing by voice, or “vishing,” takes on a new dimension when scammers use artificial intelligence to create familiar voices.

*Unlike conventional vishing scams where humans make the calls, AI vishing employs advanced technology to deceive victims.*

*With just a sample of a person’s voice from a social post scammers can artificially replicate the speech patterns, tone, and inflections of people you trust.*

*Equipped with tech that allows them to carry on human-like conversations, these AI imposters can be highly effective scam artists.*

## **Avoid becoming a victim**

*First, pay attention to the tone and inflection. Despite their general accuracy, AI-generated voices can still lack the natural variations in pitch and emotion.*

*Listen for unnatural pauses and language that sounds scripted. If the conversation feels off, the voice may not be genuine.*

*If you suspect AI vishing, verify the caller’s identity. Ask questions only the legitimate caller can answer.*

*AI vishing scams often use pressure tactics to make you act quickly without thinking. Be wary of calls that are urgent in nature.*

*Assess before responding, even if the caller sounds convincing. If something feels off, trust your instincts.*

*Never share personal or sensitive information over the phone unless you’re certain of the caller’s identity.*

*Using caller ID and call blocking technologies can also help, as these tools provide extra layers of protection against AI-generated calls.*

*Report suspicious calls to your IT or security team to help protect others.*

