BARRACUDAONE GENERAL AVAILABILITY RELEASE

FEATURES

BarracudaONE is Barracuda's advanced platform, which provides a consistent user experience to help fulfill our commitment to be easy to deploy and use. BarracudaONE's main functions are:

- **Showing product status** Easily identify what products are purchased, activated, and configured in customer environments. Find out if activated products are in a healthy state and offer time-limited trials for products that are available. (Time-limited trials are specific to sell-through customers at this time).
- **Consolidating alerts** Aggregate alerts from multiple products in a single, real time, view for better visibility, less application switching, and smarter prioritization.
- **Report on value** Summarize Barracuda product success metrics for non-technical stakeholders.
- **Integration with the MSP App** BarracudaONE is integrated with the MSP app, letting you easilly access all the features of the MSP app from BarracudaONE.
- **Round trip navigation for multiple Barracuda apps** Easily navigate between BarracudaONE and Email Gateway Defense, Impersonation Protection, Incident Response, Cloud Archiving Service, and Data Inspector.

HOW TO LOG IN

1. To log in to BarracudaONE, click https://app.barracudanetworks.com/dashboard.
2. Use your Barracuda Cloud Control credentials to log in.

You can check the BarracudaONE status here: https://status.barracuda.com/

KNOWN ISSUES

Searching the Alerts page - Email addresses only
The **Search** box of the **Alerts** page currently only searches a subset of the Description column, generally email addresses. This will be updated in a subsequent release.

Serial numbers not available for trials and expired trials
If a product is in trial or was previously in trial and the trial expired, no serial number is available in the **Dashboard**, in the **Products** area.

NOTE The **Products** area is only visible if an account is selected. It's not available if **All accounts** is selected.

Selected accounts not maintained when opening Cloud-to-Cloud Backup and Barracuda Cloud Archiving Service
If you select an account in BarracudaONE using the account switcher, that account may not be selected when you click the **Open** button to open another Barracuda application.