

What's New

Here's a fresh look at the latest training content.

August 2025

Real World Threat Emails

Search for these new simulated phishing emails based on real-world samples by name in the Security Awareness Training Content Center!

Airbnb Reservation Cancelled

airbnb

Hi (email.firstName),

We're sorry to let you know that your recent booking has been cancelled. We understand how frustrating this can be, and we're here to help.

- **Reschedule your stay** – Find a similar place and book new dates that work for you.
- **Claim your refund** – Request a refund to your original payment method.

[Reschedule or Claim Refund](#)

If you have any questions or need support, our team is here to help.

Thanks for using Airbnb,
The Airbnb Team

Sent with ❤️ from Airbnb
Airbnb, Inc., 888 Brannan St, San Francisco, CA 94103

Petsmart - Free Dog Cake

PETSMART

Let's make their big day even sweeter!

We love celebrating our four-legged friends, and we want to help make your dog's birthday extra special. When you register your pup's birthday with us, you'll get a free dog birthday cake - on the house!

Just tell us when the tail-wagging celebration is, and we'll take care of the treats. 🐾🍰

[Register Your Dog's Birthday](#)

Can't wait to celebrate your pup! 🐾🎉
– The PetSmart Team 🐾💙

Free birthday cake offer valid for registered PetSmart Treats™ members only. Must have a valid dog birthday listed in your profile to receive offer. Limit one cake per registered pet per year. Offer will be sent via email during the birthday month and is subject to availability at participating locations. Terms and conditions apply.
PetSmart® | 19601 N. 27th Ave, Phoenix, AZ 85027

Open AI - ChatGPT Payment Issue

OpenAI

Hi (email.firstName),

We encountered an issue processing your recent payment for ChatGPT. As a result, your subscription may be paused until a valid payment method is added.

To continue using ChatGPT without interruption, please update your billing information at your earliest convenience.

[Update Payment Method](#)

If you believe you've received this message in error or need assistance, our support team is here to help.

Thank you for using ChatGPT,
The OpenAI Team

[Privacy Policy](#) | [Terms of Use](#)

OpenAI - 3180 18th St Ste 100 - San Francisco, CA 94110-2042 - USA
You received this email because you have an account with OpenAI.

Eventbrite - Ticket Issue

eventbrite

Ticket ready - Action required

Hi (email.firstName),

Thanks for registering with Eventbrite. Your ticket is ready, but we encountered an issue delivering your PDF file.

To avoid delays at check-in, please re-download your ticket using the link below:

- **Reschedule your stay** – Find a similar place and book new dates that work for you.
- **Claim your refund** – Request a refund to your original payment method.

[Download Ticket PDF](#)

If you did not register for this event or believe this is an error, you can cancel your registration [here](#).

Thank you for choosing Eventbrite,
The Eventbrite Team
[eventbrite.com](#)


Eventbrite, Inc.
150 6th Street, 9th Floor
San Francisco, CA 94103
You are receiving this email because you registered for an event through Eventbrite or created an Eventbrite account. If you believe this was sent in error, please [contact support](#).
© 2025 Eventbrite. All rights reserved. | [Terms](#) | [Privacy Policy](#)

Home Depot Return Requested

Home Depot

Dear (email.firstName),

Our records show that you recently received an **additional item in error** with your order #101-8734521. If this extra item is not returned within **5 business days**, we will **charge your account** for the retail value of this product.

 Item in question:
16" Gas Chainsaw – Model 5824XT
Retail Value: \$289.00

[Generate Return Label](#)

[Contact Support](#)

Failure to comply will result in the charge being applied automatically to your original payment method.
Thank you for your prompt attention to this matter.
Sincerely,
The Home Depot Customer Care Team
1-800-430-3378
[www.homedepot.com](#)
© 2025 Home T.L.C., Inc. All Rights Reserved. This message was sent to you by The Home Depot. Please do not reply to this email.

More on next page.

AI Text Fraud A103A-35

Reveals how AI is being used to create sophisticated text scams.



AI Text Fraud Infographic

AI Text Phishing

Staying vigilant against emerging threats like AI-text fraud is more important now than ever. Here's what you need to know.


What to watch for:

- Check the Sender**
Verify the sender's number. If it seems suspicious, be cautious.
- Spelling and Grammar**
Look for errors, which AI-generated messages can generate.
- Urgent Requests**
Be skeptical of urgent requests—scammers use pressure tactics.
- Unsolicited Requests**
Legitimate organizations won't ask for sensitive info via text.
- Suspicious Links**
Avoid clicking links. Instead, visit the official website directly.

If you receive one:

- Don't Respond**
Avoid replying or engaging with the sender.
- Block the Sender**
Block the number to prevent further communication.
- Avoid Clicking Links**
Never click on links or download attachments.
- Report the Message**
Report it as junk to your mobile carrier.
- Stay Protected**
Ensure your device has up-to-date mobile security.

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Are you working today? I'm on the road and need login info. I'm usually not this forgetful! Thanks for helping out in a crisis!

They're saying this was a dismal quarter but I know an apples to apples comparison would prove it wasn't. Can you send me the shared link to last quarter's sales so I can set things right with management?

Not everyone will get a bonus this year. It's not fair, because you work so hard and I don't get why they can't see how you contributed!

I'm laughing because of the gigam I'm locked out of the office on a weekend. Must have changed the entry PIN. Please send me the link!

While traditional text fraud tends toward urgency and human actions, like clicking a link, AI text fraud uses machine learning to create emotionally manipulative texts that encourage further engagement.

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Email Protection 