

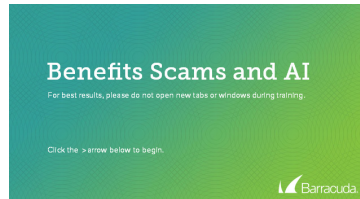
# Click Thinking

## Product News and Updates

### NEW THIS MONTH

#### Benefits Scams Spotlighted

Benefits enrollment season is upon us which means scammers armed with AI tools are actively targeting organizations with phishing emails and voice phishing efforts that look and sound legitimate. Learn how to stop them from stealing usernames, login credentials and other sensitive data in this month's new **Benefits Scams and AI** module available in the Content Center.

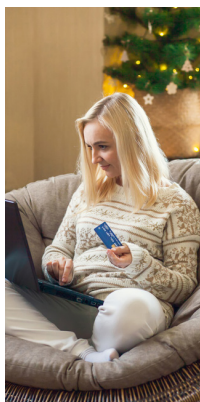


#### Benefits Scams and AI

Now available in the Content Center with or without quiz. Search by name or number: A103A-37

#### Tis the Season for Vigilance

Bad actors celebrate holidays by upping their efforts to fleece unsuspecting shoppers and charitable givers who flock to the internet this time of year. Protect your employees and organization with targeted training available in the Content Center, including:



#### Online Holiday Shopping Module

Insights into how cybercriminals scam individuals. Available in long form and as a Click Thinking Express module.

#### CTI - Personal Cybersecurity

Click Thinking Interactive training combines videos with an interactive game and infographic to highlight best practices for avoiding cyberthreats in everyday life.

#### BENCHMARKING WRAPUP



The fall benchmarking campaign provided a variety of phishing statistics across several business and industry sectors. Highlights of the campaign include:

- **62 organizations participated.**
- **Nearly 35,000 emails sent.**
- **Average click rate: 16.25%**

If you missed out, make plans to take part next spring. Watch your email and this newsletter for details.

#### Did you know?

All of our benchmarking campaigns are available for you to run any time. Search for them in the platform using the term "benchmarking." It's the most effective way to assess how vulnerable your employees and organization are to email phishing attacks. Just one slip-up by one employee can lead to a devastating cyber attack. Benchmarking is a safe way to test who might fall for a phish and train them to avoid doing so in the future.

#### Technical Support and Product Training



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