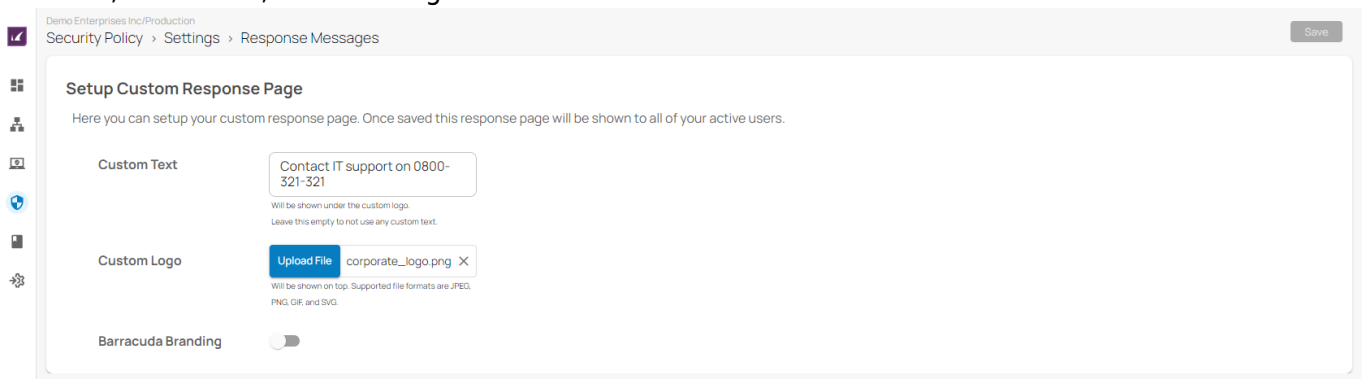


## How to Create Custom Response Pages

<https://campus.barracuda.com/doc/101713240/>

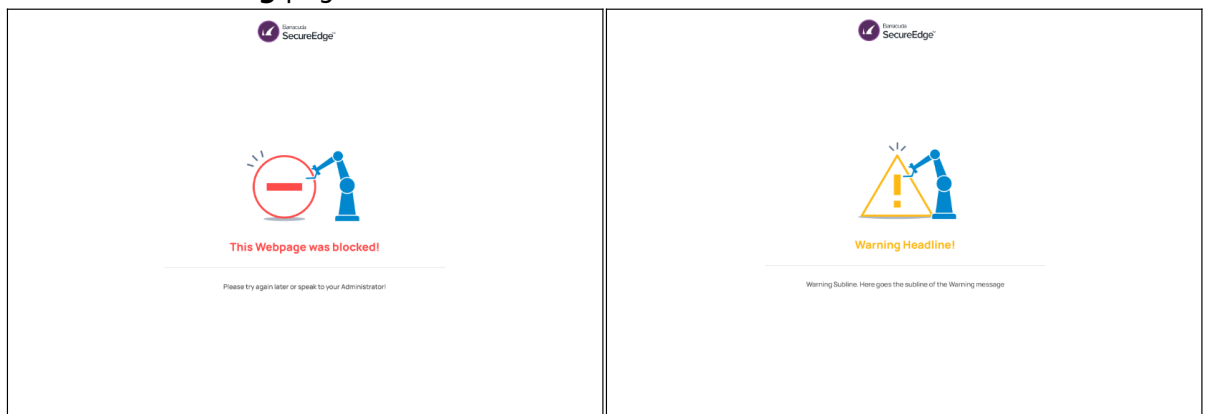
The Barracuda SecureEdge Manager allows you to create your own custom notification or response messages when a specific URL is blocked due to a defined URL filter policy on your sites or Edge Services. Edge Services includes the following: the Hosted Edge Service, Private Edge Service, and Edge Service for Virtual WAN. In addition, you can now add both a customized text and a logo to the default response pages. The response page or template consists of four kinds of pages: block, override, virus alert, and warning.



The screenshot shows the 'Setup Custom Response Page' configuration page in the Barracuda SecureEdge Manager. The breadcrumb trail is 'Security Policy > Settings > Response Messages'. The page title is 'Setup Custom Response Page'. Below the title, it says: 'Here you can setup your custom response page. Once saved this response page will be shown to all of your active users.' There are three main sections: 1. 'Custom Text' with a text input field containing 'Contact IT support on 0800-321-321'. Below the field, it says: 'Will be shown under the custom logo. Leave this empty to not use any custom text.' 2. 'Custom Logo' with an 'Upload File' button and a preview of 'corporate\_logo.png'. Below the preview, it says: 'Will be shown on top. Supported file formats are JPEG, PNG, GIF, and SVG.' 3. 'Barracuda Branding' with a toggle switch that is currently turned off.

There are four custom response page versions available:

- Default response page with Barracuda branding – The default layout with Barracuda branding at the top.
  - **Block** and **Warning** page



- **Virus Alert** page



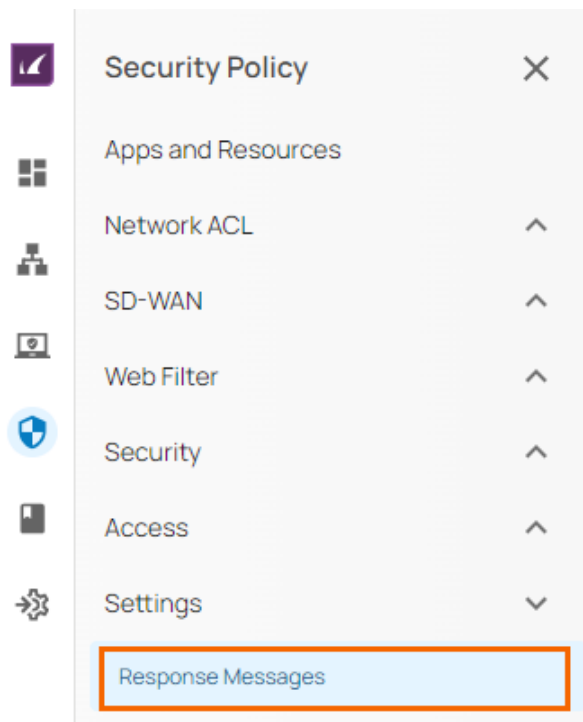
### Virus Alert!

The requested file '{{REQUESTED\_FILE}}' has been blocked.

- Default response page without branding – The default layout with no Barracuda branding.
- Custom logo/text response page with branding – Allows custom logo and text to be added at the top of the page with a small Barracuda branding at the bottom.
- Custom logo/text response page without branding – Allows custom logo and text to be added at the top of the page. There is no Barracuda branding.

## Create a Custom Response Page

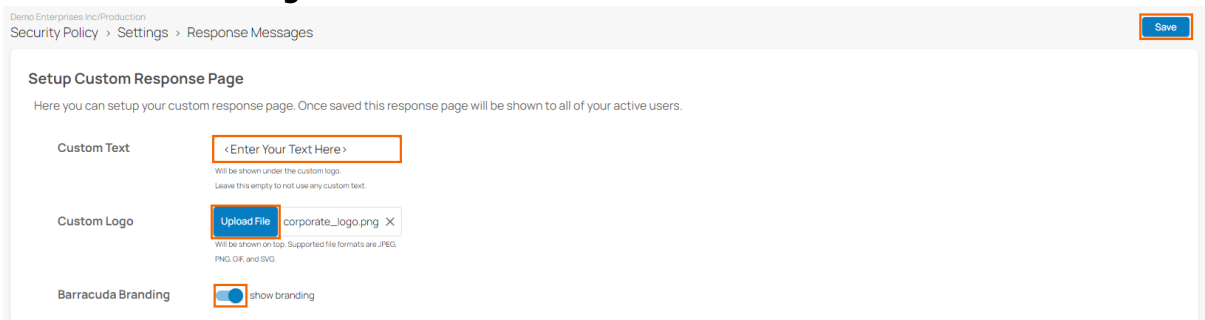
1. Go to <https://se.barracudanetworks.com> and log in with your existing Barracuda Cloud Control account.
2. In the left menu, click the **Tenants/Workspaces** icon and select the workspace you want to create a custom response block page for.
3. Go to **Security Policy**.
4. Expand the **Settings** menu on the left and select **Response Messages**.



5. The **Response Messages** page opens. Specify values for the following:
- **Custom Text** – You can either enter your text or leave this field empty.
  - **Custom Logo** – Click **Upload File** to upload a valid custom logo.

The maximum file size for a custom logo image is 48 KB. The supported file types are PNG, JPEG, SVG, and GIF.

- **Barracuda Branding** – Click to enable/disable.

A screenshot of the 'Setup Custom Response Page' configuration page in the Barracuda SecureEdge interface. The page title is 'Setup Custom Response Page' and it includes a 'Save' button in the top right corner. The page content is divided into three sections: 'Custom Text' with a text input field containing '<Enter Your Text Here>', 'Custom Logo' with an 'Upload File' button and a file named 'corporate\_logo.png', and 'Barracuda Branding' with a toggle switch labeled 'show branding'. The 'Custom Text' input field is highlighted with an orange border.

6. Click **Save**.

After configuration is complete, a newly created custom response page will be shown to all your active users. For example, you have an existing web filter block rule, and you created a new custom response block page by uploading a custom logo/text with Barracuda branding. If a user navigates to a web page that triggers the rule, this user will receive a new custom response block page with Barracuda branding along with the uploaded image and the specified custom text.

## Edit an Existing Custom Response Page

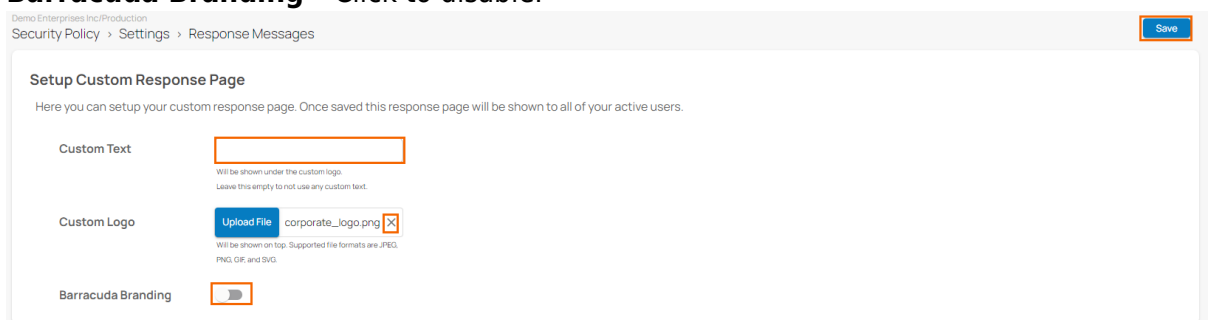
You can update the custom response page for the following: block, override, virus alert, and warning.

1. Go to <https://se.barracudanetworks.com> and log in with your existing Barracuda Cloud Control account.
2. In the left menu, click the **Tenants/Workspaces** icon and select the workspace you want to edit a custom response block page for.
3. Go to **Security Policy > Settings** and select **Response Messages**.
4. The existing **Response Messages** page opens. Edit the value you are interested in.
5. Click **Save**.

## Remove an Existing Custom Response Page

You can remove the custom response page for the following: block, override, virus alert, and warning.

1. Go to <https://se.barracudanetworks.com> and log in with your existing Barracuda Cloud Control account.
2. In the left menu, click the **Tenants/Workspaces** icon and select the workspace you want to remove the custom response block page for.
3. Go to **Security Policy > Settings** and select **Response Messages**.
4. The **Response Messages** page opens. Modify the following:
  - **Custom Text** – Remove or clear all text from this field.
  - **Custom Logo** – To remove a custom logo, click the **X** next to the name of image file. You can see that the previously added image is removed.
  - **Barracuda Branding** – Click to disable.



Demo Enterprises Inc/Production  
Security Policy > Settings > Response Messages Save

**Setup Custom Response Page**  
Here you can setup your custom response page. Once saved this response page will be shown to all of your active users.

**Custom Text**   
Will be shown under the custom logo.  
Leave this empty to not use any custom text.

**Custom Logo** Upload File corporate\_logo.png X  
Will be shown on top. Supported file formats are JPEG,  
PNG, GIF, and SVG.

**Barracuda Branding** ☐

5. Click **Save**.

## Figures

1. ResponsePage.png
2. BlockPage.png
3. WarningPage.png
4. VirusAlertPage-default.png
5. GotoResponseMessages.png
6. CreateCustomResPage.png
7. Del-Response.png

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