

Add a Domain Name for System Generated Alerts and Notifications

<https://campus.barracuda.com/doc/104367297/>

Barracuda Message Archiver appliances generate alert and notification emails based on certain events. These emails currently use *barracuda.com* or *barracudanetworks.com* domains in the "From" address. Barracuda Networks is taking steps to harden our email-sending domains to enforce DMARC policy. As we implement this control, we advise all of our customers to use a valid email domain OTHER THAN Barracuda domains for system generated alerts and notifications. This important measure will prevent the potential threat of an adversary looking to impersonate Barracuda Networks to cause any harm to our customers. This also ensures that your email provider accepts your notification emails and alerts from your Barracuda Networks appliance.

Starting firmware release **5.4.2**, users can configure specific domains when system alerts and notifications are generated.

Currently, system notifications and alerts are generated as:

- **From:** *notify@barracuda.com*
- **From:** *alert@barracuda.com*

Prior to firmware release version 5.4.2, users were only able to configure the "To" address under **Basic > Administration > Email Notifications** using the **System Contact Email Address** and **System Alerts Email Address** options. For example,

- **System Contact Email Address** - *abc@gmail.com*
- **System Alerts Email Address** - *xyz@yahoo.com*

With the release of firmware version 5.4.2, the **Domain Name** option under **Basic > Administration > Email Notifications** will allow the user to enter a valid email domain that will be used as the "From" address when generating alert and notification emails. For example, entering *mydomain.com* for the **Domain Name** will generate the following:

- System notification emails will be **From:** *notify@mydomain.com* and will be sent out **To:** *abc@gmail.com*
- System alert emails will be **From:** *alert@mydomain.com* and will be sent out **To:** *xyz@yahoo.com*

Email Notifications

Domain Name:	<input type="text" value="mydomain.com"/> <small>Domain to be used in sender email address for system generated alerts and notifications. For e.g. alert@domain.com</small>
System Contact Email Address:	<input type="text" value="abc@gmail.com"/> <small>Recipients of email communications from Barracuda Central. Separate multiple email addresses with a comma.</small>
System Email Reply Address:	<input type="text"/> <small>This is the email address users will see in correspondence from the Barracuda Message Archiver.</small>
Send Welcome Emails:	<input checked="" type="radio"/> Yes <input type="radio"/> No <small>If enabled, new users will receive an email with their account information upon being added.</small>
System Alerts Email Address:	<input type="text" value="xyz@yahoo.com"/> <small>Recipients of automated alerts and system messages from the Barracuda unit. Separate multiple email addresses with a comma.</small>
Report Exchange Action Errors:	<input checked="" type="radio"/> Yes <input type="radio"/> No

Figures

1. domainNameFrom.png

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