



# How to Resolve "VMDK is larger than the maximum size supported by datastore" Error

This article refers to VMware ESX/ESXi with the VMware license which includes access to vSphere Data Recovery API.

Use the steps in this article to resolve the error "VMDK is larger than the maximum size supported by datastore" encountered when creating an ESX/ESXi virtual machine snapshot.

In the vSphere Client, you may see the error:

File is larger than the maximum size supported by datastore.

In the hosted log file, you may see the error:

Snapshot guest failed: The file is too big for the filesystem.

In the vmware.log file of the virtual machine, you may see an error similar to:

```
vmx| FILE: File_VMFSSupportsFileSize: Requested file size ( 554051831808) larger
than maximum supported filesystem file size (274877906944)
vmx| DiskLibCreateCustom: if your disk is on VMFS, you may consider increasing the
block size.
vmx| DISKLIB-LIB : Failed to create link: The destination file system does not
support large files (12)
vmx| SNAPSHOT: BranchDisk: Failed to create child disk
' /vmfs/volumes/uuid/vmname/vmname-000001.vmdk' : The destination file system does
not support large files (12)
vmx| SNAPSHOT: SnapshotBranch failed: The destination file system does not support
large files (5).
vmx| [msg.checkpoint.save.fail2.std3] Error encountered while saving snapshot.
vmx| The destination file system does not support large files.
```

These errors occur when the snapshot file has exceeded the maximum size to fit in a datastore. Beginning with version 4.0, ESX/ESXi compares the maximum size of a snapshot redolog file to the maximum size of files on the datastore. The redolog file may not work correctly once it reaches the maximum size of the datastore. If the file can grow beyond the maximum size, ESX cancels the **Create Snapshot** operation and displays the error message: File is larger than the maximum size supported by datastore

## ESX/ESXi 3.5 and Earlier

This does not apply to ESX/ESXi versions prior to 4.0; in prior versions, a snapshot is created even if there is insufficient space to store the full size redolog.

Use the following steps to resolve this error.

### Step 1. Determine Maximum File Size

1. Compare the base disk size of the virtual machine against the block size of the datastore which contains the working directory of the virtual machine. By default, the working directory contains the virtual machine's **.vmx** configuration file. Note that the maximum file size differs among versions of ESX/ESXi and among versions of VMFS.

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2. If you experience this error even after confirming that the snapshot files can fit on the datastore, proceed to *Step 3. Calculate Required Overhead.*

A virtual machine on NFS or VMFS has a maximum virtual disk size of 2TB - 512Bytes, the same as the maximum in each of these tables.

#### **ESXi 5.0 and 5.1 with VMFS5**

On ESXi 5.0 and 5.1 and newly formatted VMFS5, a standard 1MB block size is available. The maximum file size is 2TB - 512Bytes.

- Block Size **1MB** / Maximum File Size **2TB - 512 Bytes**

On ESXi 5 hosts using VMFS5 upgraded from VMFS3, upgraded volumes inherit the VMFS3 block size. The default block size for new volumes is 1MB. The maximum file size, regardless of block size, is 2TB - 512Bytes. For more information, see the *Storage Maximums* table in [Configuration Maximums for VMware vSphere 5.0](#).

#### **ESX/ESXi 4.1 and ESXi 5.1 with VMFS3**

On ESX/ESXi 4.1 and ESXi 5.1 using a VMFS3 datastore, the maximum file size corresponds to the block size of the VMFS datastore:

- Block Size **1MB** / Maximum File Size **256GB**
- Block Size **2MB** / Maximum File Size **512GB**
- Block Size **4MB** / Maximum File Size **1TB**
- Block Size **8MB** / Maximum File Size **2TB - 512 Bytes**

#### **ESX/ESXi 4.0 with VMFS3**

On ESX/ESXi 4.0, the maximum file size corresponds to the block size of the VMFS3 datastore:

- Block Size **1MB** / Maximum File Size **256GB - 512Bytes**
- Block Size **2MB** / Maximum File Size **512GB - 512Bytes**
- Block Size **4MB** / Maximum File Size **1TB - 512Bytes**
- Block Size **8MB** / Maximum File Size **2TB - 512 Bytes**

### **Step 2. Move Files to Accommodate Space Requirements**

This step describes how to resolve this error by changing either the location of the virtual machine configuration files or the workingDir to a datastore with enough block size.

The **workingDir** is the location where the snapshots are created, By default, the workingDir contains the virtual machine's **.vmx** configuration file. To change the workingDir directory to a datastore with enough block size, see the VMware solution [Creating snapshots in a different location than default virtual machine directory \(1002929\)](#).

To move the virtual machine's disks and/or configuration files, use Storage vMotion or cold migration with relocation of files. For more information, see the following VMware documentation:

- vSphere 5: *Migrating Virtual Machines* section of the [vCenter Server and Host Management Guide](#).
- vSphere 4.1: *Migrating Virtual Machines* section of the [vSphere Datacenter Administration Guide](#).
- vSphere 4.0: *Migrating Virtual Machines* section of the [vSphere Basic System Administration Guide](#).

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If the virtual machine already has snapshots, some procedures may not work, or they may attempt to create a snapshot. Table 1 lists the requirements for the various procedures.

**Table 1. Procedure Requirements.**

<b>Procedure</b>	<b>Requirements</b>
Storage vMotion	The virtual machine must not have snapshots on ESX/ESXi 4.1 hosts or earlier. It may have snapshots on ESXi 5.0 or later.
Cold migration with file relocation	The virtual machine may have snapshots. The source and destination hosts must be running ESX/ESXi 3.5 or later.
Change workingDir	The virtual machine may have snapshots. When new snapshots are created, new redologs are placed in the workingDir directory.
Hot clone	The virtual machine may have snapshots, but the snapshot hierarchy must be less than 31 snapshots deep. Hot cloning a virtual machine creates a snapshot on the source at the beginning of the process, and then deletes the snapshot at the end of the process.
Cold clone	The virtual machine may have snapshots. Cloning the virtual machine creates a new virtual machine with the same content as the original virtual machine, but without snapshots.
vMotion to ESX/ESXi 3.5	The virtual machine may have snapshots. The virtual machine must use hardware version 4. ESX/ESXi 3.5 does not perform the check described here and allows snapshots to be created.

### Step 3. Calculate Required Overhead

The failure depends on the size of the virtual disk. All virtual machines that have disks greater than the maximum supported size by VMFS may experience this error. Overhead for the snapshot is approximately 2GB for a disk size of 256GB. If snapshots are to be used, consider the overhead while deciding the size of the disks:

#### Maximum VMDK Size Maximum Overhead Maximum Size Less Overhead

256GB - 512B	~ 2GB	254GB
512GB - 512B	~ 4GB	508GB
1TB - 512B	~ 8GB	1TB
2TB - 512B	~ 16GB	2TB

VMware recommends that you create virtual disks that are smaller than the maximum size minus the overhead to enable the use of features such as snapshotting, cloning, and independent non-persistent disks.

