

Configuration Backups

https://campus.barracuda.com/doc/2490454/

This article refers to Barracuda Message Archiver firmware 5.1.1 or higher.

You can restore the contents of an existing configuration backup file onto the Barracuda Message Archiver, whether the backup file was created <u>manually</u> or <u>automatically</u>.

To restore a backup of all your stored email data from a data backup you made onto your network via a means as described in the article <u>Understanding Archived Data Backup</u>, contact <u>Barracuda Networks Technical Support</u>. Your raw emails and additional content (additional content available for restoration varies with firmware revision) can then be moved to your Barracuda Message Archiver from your backup by Barracuda Networks Technical Support.

Restore Backup

To restore a backup file:

- 1. Go to the **ADVANCED** > **Backups** page, and scroll to the **Restore Backups** section.
- 2. From the **Restore From** drop-down menu, select from the configured backup destinations:
 - Barracuda Cloud
 - FTP / FTPS server
 - **SMB** share
 - Local system

Note that only those destinations fully configured in the **Backup Destination Settings** section, and any manually configured backups to your **Local** system are available for selection.

- 3. Click **Browse** to navigate to the configuration backup file location.
- 4. Select whether to **Show All Backups** for file selection:
 - Yes When selected, all backups on the selected server, including any from other Barracuda Message Archivers in your organization, display for selection.
 - No When selected, only backups for the Barracuda Message Archivers you are currently logged into display.
- 5. Select the configuration file, and click **Upload**; a confirmation screen displays a list of items in the backup file that are to be restored.
- 6. Click **Apply Now** to begin the restoration.

If the restore is being done to transfer settings onto a new and unconfigured Barracuda

Message Archiver, be sure to manually set the IP address and DNS information under **BASIC** >

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IP Configuration.

Restore to a New Barracuda Message Archiver

If you are restoring a backup file onto a new Barracuda Message Archiver that is not yet configured, you must assign your new system an IP address and DNS information on the **BASIC** > **IP Configuration** page.

Important

- Do not edit backup files. Any configuration changes you want to make *must be done* through the Web interface. The configuration backup file contains a checksum that prevents the file from being uploaded to the system if changes are made.
- You can safely view a backup file in Windows WordPad or Microsoft Word; avoid viewing backup files in Windows Notepad as the file can become corrupted if you save the file from this application.
- The following information is not included in the backup file:
 - System password
 - System IP information
 - DNS information

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Barracuda Message Archiver



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