

## Configuring Idaptive

<https://campus.barracuda.com/doc/31143/>

Idaptive is a stand-alone application. With Idaptive, you log in to your computer using your Active Directory account, and from there, you can access the Idaptive User Portal to launch your most frequently used applications, including Barracuda RMM, your PSA solution, and many more.

Idaptive includes the following components:

### User Portal

A web-based dashboard that displays the applications you can sign in to, including Barracuda RMM.

### Cloud Manager

The administrative interface, which you use to manage the user portal by adding and removing users and applications.

### Cloud Connector

An on-premise component that you install in your Active Directory environment or, if you are reselling, in your client's Active Directory environment that acts as a source for user accounts.

To set up Idaptive, you must perform the following steps:

1. Configure Service Center to use SSL if you have not done so already. SSL is required for Idaptive to be configured in Service Center.

If you are using a hosted environment, your Service Center is already configured to use SSL, and no action is required

2. Register for Idaptive by contacting your salesperson. You will receive an email with access to the Idaptive user portal.
3. Log in to your domain controller.
4. Log in to the Idaptive user portal, switch to the Cloud Manager view, and download Cloud Connector to the domain controller. See [Downloading Cloud Connector to your Domain Environment](#).
5. Add the Barracuda RMM application to the Idaptive user portal, if it is not already there. See [Adding the Barracuda RMM Application to the Idaptive Portal](#).
6. Configure SSO in Service Center. See [Configuring SSO in Service Center](#).
7. Invite users to the User Portal from the Cloud Manager. See [Inviting Users to the Idaptive user Portal](#).

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