Controlling Access to Account Features

https://campus.barracuda.com/doc/3866630/

When accounts are created by the Barracuda Email Security Gateway, permissions are automatically assigned for users to manage their account features based on what is configured on the **USERS > User Features** page in the **Default User Features** section. *Domain Admin* roles can further limit user access to these features based on what the administrator has enabled at the global level.

For example, if the **Allow List/Block List** feature is set to *No* (disabled) at the global level in the **Default User Features** section of the **USERS > User Features** page, the *Domain Admin* role will not see or be able to control that setting for accounts in domains that they manage.

Configurable user account features include:

- Quarantine Inbox – allow the account holder to enable their quarantine inbox on the Barracuda Email Security Gateway, or disable it such that quarantined messages go to their regular email inbox.
- Spam scanning – allow the account holder to enable or disable.
- Edit frequency at which quarantine notifications are sent to the account holder.
- Add addresses and domains to the Allow List or Block List.
- Use Bayesian filtering.
- Allow account holder to set their own tag, quarantine and block levels according to spam scoring.

If allowed permissions by the administrator, the *Domain Admin* can edit the **Default User Features** settings (i.e. disabling certain features that were enabled at the global level by the administrator) at the domain level for account holders in the domain. The *Helpdesk* role does not have this permission.

Overriding Default Account Features Settings

The **User Features Override** section of the **USERS > User Features** page allows you to make exceptions to the rules specified above for particular account holders. *Domain Admin* and *Helpdesk* roles can view and set override of user feature defaults ONLY for features that are enabled in the **Default User Features** section by the administrator. Consequently, nothing will appear on the **USERS > User Features** page for *Domain Admin* and *Helpdesk* roles if all **Default User Features** options have been set to *No* by the administrator.

> User overrides only apply when the domain level setting in **Default User Features** matches the global setting.

Assigning Quarantine Inbox Permissions to Selected Users

One of the most common scenarios for overriding quarantine settings is when you want to provide a few "power users" with a quarantine inbox on the Barracuda Email Security Gateway, and have the rest of your users receive quarantine messages in their standard email inbox. Providing a user with a quarantine inbox gives them greater control over how their messages are quarantined, but also requires them to manage their quarantine queue. For this reason, you may only want to provide a quarantine inbox to a subset of sophisticated users. In this example, you would do the following:

- Set the quarantine type to **Per-user** on the **BASIC > Quarantine** page.
- Set the **New User Quarantine State** to *Off* so that accounts are not automatically created by the Barracuda Email Security Gateway when needed (for conditions under which new accounts can be automatically created, see Automatic Account Creation).
- Enable the features you want those account holders to be able to manage for their accounts on the **USERS > User Features** page.
- In the **User Account** text box in the **User Account Create/Update** section of the **USERS > User Add/Update** page, enter the email addresses of the users you for whom you want to create a quarantine inbox and set **Enable User(s) Quarantine** to *Yes* in the same section.
- Set the **Email New User(s)** option to *Yes* to email login information to the new users.

If you enable user quarantine, you should remove any mailing lists you may have added on the **ADVANCED > Explicit Users** page and public folders so no per-user accounts are created based on those email addresses.