Snom Phones

https://campus.barracuda.com/doc/39823322/

This article refers to Barracuda Phone System and Snom VoIP Phones.

Snom phones require a minimum firmware version 7.0. for additional information, refer to Snom VoIP Firmware/V7/Automatic Update on the Snom wiki.

Provision the Phone

Use the following steps to configure Snom phones using the Snom web server:

1. Point a web browser to `http://x.x.x.x` where `x.x.x.x` is the IP address of the Snom phone. The web interface displays.
2. Go to the **Setup > Advanced** page, and click the **Update** tab.
3. From the **Update policy** drop-down menu, select **Update automatically**.
4. In the **Setting URL** field, enter `http:/x.x.x.x/provision/` where `x.x.x.x` is the IP address of the Barracuda Phone System.
5. Click **Save**, then click **Reboot**.

   Snom phones often require several reboots. If the message **Wrong firmware** displays on the phone, press any key, then press any digit on the keypad. Allow the phone to reboot a few times to update the firmware. This process takes approximately 5 minutes. If your Snom phone does not receive the user directory information, perform a factory reset and re-provision the phone to upload the information.

Reset Factory Defaults

If the phone fails to provision, reset its configuration with the following steps:

1. Press the **Down** arrow on the large, round control button.
2. Press the **Up** arrow until you see **Configuration** on the first line.
3. Press the **Right** arrow until you see **Reset** on the second line of the display.
4. Press the **Check mark** button.
5. Enter the **Admin Password** and press the **Check mark** button again; the default Admin Password is **0000**.
6. Allow the phone to reboot.
7. Once the phone reboots, select the language using the **Left** and **Right** arrow keys.
8. Selet your country's dial tone.
9. Select your country's time zone.

10. Under **Account**, enter a single letter or digit, and then press the **Check mark** button twice.

You can now re-provision the phone.