

## Viewing Performance Statistics

<https://campus.barracuda.com/doc/39823704/>

The web interface **System Dashboard** page provides an overview of the health and performance of your Barracuda Phone System, including:

- **Updates and Support**

- System – System model and serial number
- [Firmware](#) – System firmware revision number
- [Energize Updates](#) – Energize update status, expiration information
- Instant Replacement – Instant replacement service status, expiration information
- Premium Support – Premium support status, expiration information

- **Phone Status**

- Configured phones – Total number of telephones that have been provisioned to this system
- Assigned to users – Number of provisioned phones that are assigned to users
- Unassigned phones – Number of provisioned phones not currently assigned to a user
- Phones on-line – Number of telephones that are on-line and connected to the system (includes phones that are idle and in use)
- Available Extensions – Number of extension numbers available to be assigned to phones, users, etc. (Extension number ranges are configured in **System Configuration > Extensions** page)

- **Performance**

- Firmware Storage – Amount of storage space available for firmware
- Voicemail Storage – Amount of storage space available for voicemail messages
- CPU Load – Load percentage on CPU
- CPU Temp – Temperature of the CPU
- System Temp – Temperature inside the system's case
- CPU Fan – Speed of CPU fan
- System Fan – Speed of system fan
- System Time – System time zone

- **SIP Providers and Hardware Connections**

- Name – Provider's name as displayed in various UI pages
- Provider Type – Type of provider, i.e., TDM (traditional telephone) or SIP
- Status – Displays Active or Inactive to reflect the status of the service provider

- **Voicemail Chart**

- Read – Blue indicates the number and total length of voicemails that have been listened to.
- Unread – Red indicates the number and total length of voicemails not yet listened to.

The web interface **Dashboard > Active Calls** provides a list of active and recent calls with relevant fields including caller name and number, destination name and number, and status.

The web interface **Dashboard > System Utilization** page provides graphs for the past 12 hours of

the number of sessions (number of call legs—a normal call has two call legs: the caller and the called party), as well as graphs of LAN and WAN Traffic over the past 12 hours, in Kb.

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