

How to Add Users from a Child Domain

<https://campus.barracuda.com/doc/46205157/>

Use the following steps to grant ArchiveOne admin permissions to users in a different domain:

1. From a Domain Controller, open Active Directory Users and Computers (ADUC).
2. Right-click the Global Security group **ArchiveOneUsers** in the root domain, and click **Properties**. This group is found by default in the **Users** container.
ArchiveOneUsers is the default Global Security group name. If you [changed the Global Security group name](#), select that name instead.
3. In ADUC, expand the child domain where the user resides.
4. In a suitable container, for example, **Users**, right-click and select **New > Group**.
5. Create a new Global Security group with the same name, by default, **ArchiveOneUsers**, as the existing Security group in the root domain.
6. Click **OK**.
7. Right-click the newly created Security group, and click **Properties**.
8. On the **Members** tab, click **Add** and select the user account(s) from the child domain to which to grant ArchiveOne admin permissions.
9. Click **OK** to save the group membership.
10. Open the ArchiveOne Admin console.
11. Click the **Roles and Users** node, and then click **Users**
12. Confirm the new users are listed in the form **ChildDomain\Username**.

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