How to Configure Outlook Web Access for Mixed Version Exchange Environments

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This article refers to the Barracuda ArchiveOne version 6.0 to 6.5 only.

In version 6.6 or later, Exchange Autodiscover is queried to determine the correct Outlook Web Access (OWA) URL to use.

During a migration from one version of Exchange to another, the retrieval through OWA can fail if the user's version of Exchange does not match the OWA defined in the ArchiveOne configuration. For example, in a mixed Exchange 2003/2010 environment, you may be running a legacy version of OWA for Exchange 2003 mailboxes while running Exchange 2010 OWA for migrated mailboxes. The website address for the legacy Exchange 2003 OWA website is different from the Exchange 2010 OWA website address. In the ArchiveOne System Configuration Wizard, the **OWA retrievals setting** permits you to configure only one fixed OWA address.

Set the OWA address in the System Configuration Wizard to use the later version of Exchange.

Use the following steps to manually modify the configuration files to specify an alternative address for other versions of OWA:

1. Browse to ***Configuration_Servername*\Add-ins\AOnePol** where *Configuration_Servername* is the name of the Configuration Server.
2. Open the **AOneConfig.C2C** file in Notepad.
3. At the bottom of the file, add the line for Exchange 2003 OWA address:
   OwaServer2003=<*address*>
   where <*address*> is website address to use for OWA for Exchange 2003 mailboxes.
4. At the bottom of the file, add the line for Exchange 2007 OWA address:
   OwaServer2007 =<address>
   where <*address*> is website address to use for OWA for Exchange 2007 mailboxes.
5. Save and close the file.
6. Type `services.msc` in the **Start Search** box, and press **Enter**.
7. Right-click **ArchiveOne Service**, and click **Restart**.
8. Now retest archived message retrievals via OWA for mailboxes on each version of Exchange.

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