

## How to Create a Static MAPI Profile Using the Profman Utility

<https://campus.barracuda.com/doc/46206925/>

To manually create a new [MAPI Profile](#),

1. On the Archive server, log on using the ArchiveOne service account; by default, ArchiveOneAdmin.

You must log in using the ArchiveOne service account to create a MAPI profile for this user. You cannot log on as one user and create a MAPI profile for a different user account.

2. Download [Profman2](#) from the Microsoft Support site.
3. Run **Profman2.exe**.
4. MAPI Profile Manager 2.0 opens.
5. From the **New** menu, click **Profile**.
6. Enter a name to represent the profile, and then click **OK**. The profile is added to the left pane.
7. Click the profile name, and from the **New** menu, click **Service**.
8. In the **Add Service** dialog box, click **MSEMS**, and then click **OK**.
9. In the **Microsoft Exchange Server** dialog box, click the **General** tab, and enter the name of the Exchange server, for example, **EXCHANGE01**.
10. Verify the currently logged on user account name displays in the **Mailbox** field; click **Check Name** to ensure the account name resolves with the entered Exchange server name.
11. Click **OK** to save the profile configuration, and close MAPI Profile Manager 2.0.

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