

How to Display a Default Outlook Icon

<https://campus.barracuda.com/doc/46207959/>

This article refers to Barracuda ArchiveOne version 6.3 and higher, except where noted.

Use the following steps to set the icon for an archived message to a default Outlook icon:

ArchiveOne Version 7.3 and Higher

1. On the Archive server, browse to the local configuration store in **C:\ProgramData\Barracuda\ArchiveOne\LocalConfigurationStore**.
2. Open the **Service.ini** in a text editor such as Notepad.
3. At the end of the file add a new line: **Arch2IconIndex=XXX**
 1. where **XXX** is the value of the required icon number

For details, see the Microsoft Developer article [PidTagIconIndex Canonical Property](#).

1. Save and close the file.

ArchiveOne Version 7.2 and Earlier

The procedure described in this article involves editing the Windows machine registry. Using the Registry Editor incorrectly can cause serious, system-wide problems that may require reinstallation of Windows. Barracuda cannot guarantee that any problems resulting from the use of Registry Editor can be solved. Use this tool at your own risk. It is highly recommended that you create a backup of the registry before making any changes.

1. On the Archive server, run `regedit` to open the Registry Editor.
2. Browse to the following location: **HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\AOnePolService\Parameters**
3. Create a **DWORD** key **Arch2IconIndex**, and set the value to the required icon number.

For details, see the Microsoft Developer article [PidTagIconIndex Canonical Property](#).
4. Close the Registry Editor.

There is no need to restart **Archive One Service**. The new icon will be hard-coded into the message stub during archiving; to update existing message stubs to display the new icon, [run a policy](#) with the

action **Message Link Reconfiguration**.

© Barracuda Networks Inc., 2024 The information contained within this document is confidential and proprietary to Barracuda Networks Inc. No portion of this document may be copied, distributed, publicized or used for other than internal documentary purposes without the written consent of an official representative of Barracuda Networks Inc. All specifications are subject to change without notice. Barracuda Networks Inc. assumes no responsibility for any inaccuracies in this document. Barracuda Networks Inc. reserves the right to change, modify, transfer, or otherwise revise this publication without notice.