How to Remove a Single PST File from the Database

https://campus.barracuda.com/doc/46208517/

This article refers to the Barracuda PST Enterprise version 2.2.

In PST Enterprise version 2.2, you cannot remove knowledge of remove knowledge of discovered or processed PST files from the web site / administration console. Use the steps in this article to remove a PST file entry from the PST Enterprise database using standard SQL tools. Note that the PST file is not deleted and no data in the PST file is modified. Instead PST Enterprise no longer recognizes the file. The PST will be discovered and listed again the next time the client toool runs on the workstation.

1. Log in to SQL Management Studio as the PSTEnterpriseAdmin user.
2. Execute the following SQL statement, replacing *machinename*, *pstfilepath,* and *pst_title* with the values of the PST you wish to remove:

   ```
   DECLARE @pstid bigint;
   SET @pstid =
   (SELECT id
   FROM [PSTEnterprise].dbo.PSTFile
   WHERE machine = 'machinename'
   AND filepath = 'pstfilepath.pst'
   AND title = 'pst_title');

   DELETE
   FROM [PSTEnterprise].dbo.[PSTPolicyHistory]
   WHERE PST_id = @pstid;

   DELETE
   FROM [PSTEnterprise].dbo.PSTFile
   WHERE ID = @pstid;
   ```

3. Refresh the website administration console to verify the PST file has been removed.