

How to Archive Skype for Business Conversations

<https://campus.barracuda.com/doc/71861981/>

Exchange Integration now supports the Exchange Web Services (EWS) protocol for connecting to Exchange Online. With the deprecation of Basic Authentication in Exchange Online at the end of October 2022, using EWS will allow Exchange Integration to continue to work with Exchange Online. You will need to configure a new Exchange Integration source, and new actions configured using that source will use EWS.

In addition to ensuring that Exchange Integration will continue to connect to Exchange Online after October 2022, the switch to EWS simplifies the Exchange Integration configuration by eliminating the need to use a service account and the accompanying requirement to update the service account's permissions after creating new users with mailboxes.

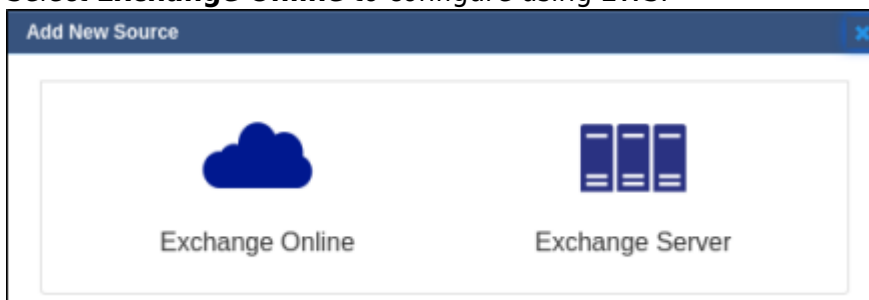
Requirement

- You must have a Microsoft 365 account with administrator privileges.

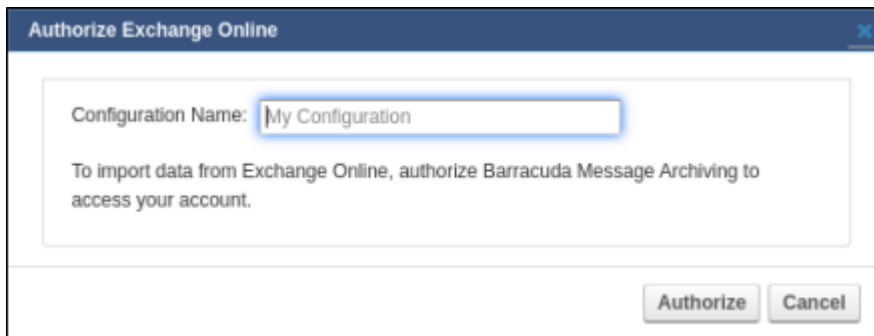
Note that you will no longer need a service account to set up an Exchange Online source.

Add a New Exchange Online Source

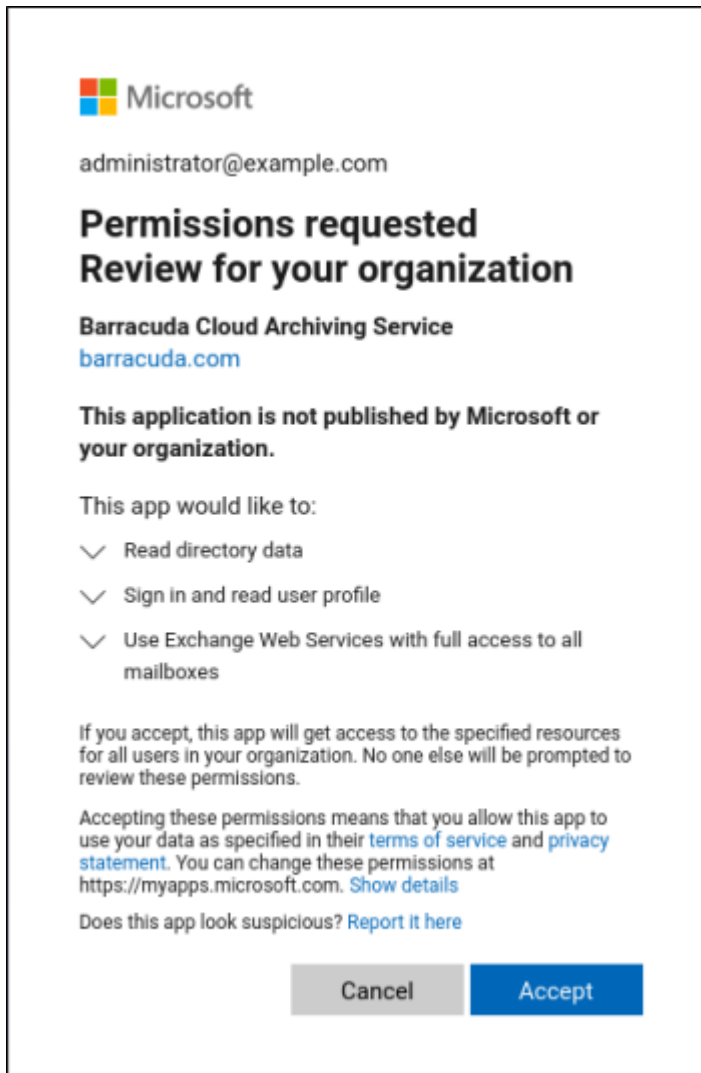
1. Log into the Barracuda Cloud Archiving Service as the admin, and go to **MAIL SOURCE > Exchange Integration**.
2. Click **Start New Action**. In the **Select Action** page, click **Email Import**.
3. In the **Select Source** page, click **Add New Source**.
4. Select **Exchange Online** to configure using EWS.



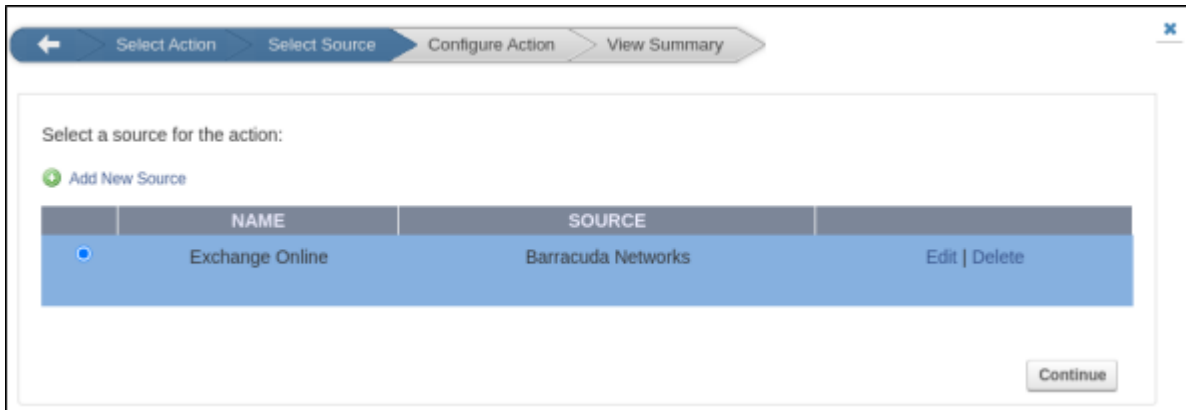
5. Enter a configuration name and click **Authorize**.



6. A new pop-up window prompts you to enter your Microsoft 365 administrator account login information from which Exchange Integration will process mail.
7. Click **Accept** to authorize the Barracuda Cloud Archiving Service application to access your details.



8. You are redirected back to the **Select Source** page. You should now see the new source in the list. Select the new source and click **Continue**.



NAME	SOURCE	
Exchange Online	Barracuda Networks	Edit Delete

9. In the **Configure Action** page
 - Select **All Users** from the drop-down menu.
 - In the **Date** section, select **All Items**.
 - In the **Schedule** section, select **Now** for a one-time import, or click **Nightly** to configure an ongoing nightly data import.
 - Expand **Advanced Options**, and select **Import Only Conversation History**.
10. Click **Continue**.
11. Verify the configuration settings in the **View Summary** page, and then click **Submit** to add the Email Import to the **Scheduled Actions** table.

Figures

1. exint-source-choice.png
2. exint-exchange-online.png
3. exint-microsoft-authorization.png
4. exint-sources.png

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