

How to Configure a GSLB Region-Based Failover Policy

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You can configure GSLB for internal and external users using the same host name (FQDN) by configuring a region-based failover policy. If a configured site IP address fails for a particular region, the region-based failover policy can redirect traffic to a Failover IP. You can configure the region-based failover policy to have an internal IP for internal clients and external IP for external clients. A region-based failover IP address can be configured either by editing the Region or while configuring a new Site for the Region.

To configure a region-based failover policy, you begin by configuring two different regions, one for internal clients and one for external clients:

1. For Internal clients, complete the following steps:
 1. Navigate to the **Traffic > GSLB Settings** page.
 2. In the **GSLB Regions** section, click **Add Custom Region**.
 3. In the **Add Custom Region** pop-up window, name the region *Internal* and select the geographic region from where traffic is not expected.
2. For External clients, complete the following steps:
 1. Click **Add Custom Region**.
 2. In the **Add Custom Region** pop-up window, name the region *External* and select the geographic regions you want to serve traffic to.
3. In the **Geo Location** override section, add the client IP address range corresponding to the IP address range used for the clients in the *Internal* custom region.
4. Navigate to the **Traffic > GSLB Services** page. Configure the GSLB service:
 1. Specify the **Site IP Address**.
 2. Configure the required FQDN by specifying the previously configured *Internal* and *External* region-based response policies. Set the **Response Policy** drop down menu to **Region Only**.

External clients are now redirected to the external site IP addresses and internal clients are redirected to internal site IP addresses.

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