

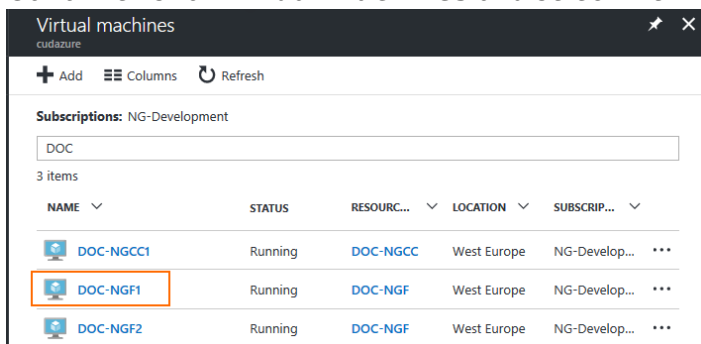
How to Reset the Root Password for CloudGen Firewalls in Azure

<https://campus.barracuda.com/doc/73719780/>

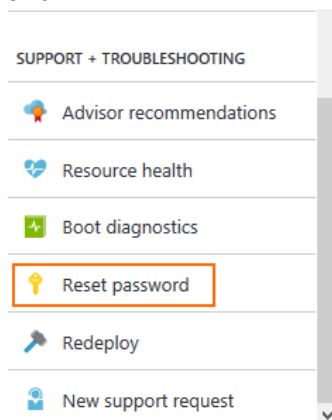
Management access to the CloudGen Firewalls is by default protected by a password. Alternatively a key, or a combination of a key and password can also be used. To recover the password, you can reset it via the Azure portal.

Reset the Password in the Azure Portal


1. Log into the Azure portal.
2. Go to the list of **Virtual Machines** and select the firewall VM.



3. In the **Virtual Machine** blade, click **Reset password** in the **SUPPORT + TROUBLESHOOT** section.



4. From the **Mode** list, select **Reset password**.
5. Enter a dummy value as the **User name**. The password is applied to the root user on the firewall.
6. Enter the **Password** and confirm it.

 Update  Discard

This uses the VMAccessForLinux extension to reset the credentials of an existing user or create a new user with sudo privileges, and reset the SSH configuration. [Learn more](#)

Mode 



* User name 



* Password

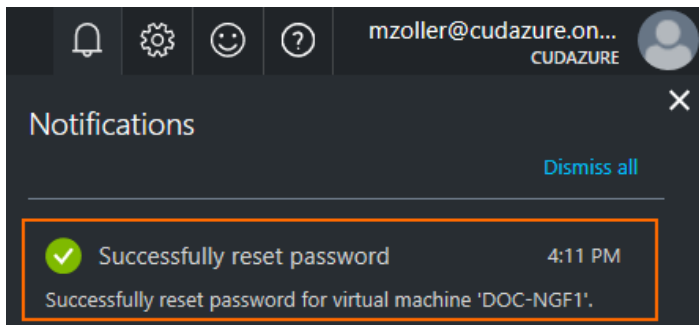


* Confirm password



7. Click **Update**.

A notification is displayed when the password change is successfully completed.



Figures

1. reset_pwd_01.png
2. reset_pwd_02.png
3. reset_pwd_03.png
4. reset_pwd_04.png

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