

# **Understanding Email Aliases**

https://campus.barracuda.com/doc/75694401/

#### **Local Accounts**

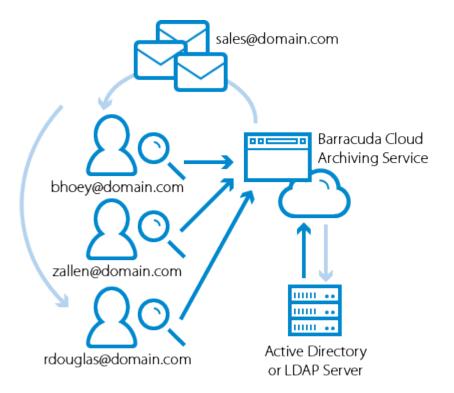
Create local users on the **Users** > **User Add/Update** page.

## **Group Membership**

To enable group membership for local accounts, you must be using an Active Directory or LDAP server, and the lists must reside on those servers.

Archived messages that are sent to a mailing group are visible in the personal message archive for every member of that group. For example, if **bhoey@domain.com**, **zallen@domain.com**, and **rdouglas@domain.com** are all members of **sales@company.com**, then any message that is sent to **sales@domain.com** is available in the archives of all three users.

Figure 1. Local Account Group Membership.



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## **Alias Linking**

You can create a local user account on the Barracuda Cloud Archiving Service that has access to archived messages for multiple users. For example, you want a single user account to see emails for chris.smith@company.com, pat.jones@company.com, and alex.pierce@company.com, in addition to the\_boss@company.com. To do so, create a local account on the Barracuda Cloud Archiving Service (for example, "local\_boss"), and list as aliases the email addresses to which that account is to have access.

To list aliases for a new account,

- 1. Go to the **Users > User Add/Update** page.
- 2. Enter the new user **Email Address**, and enter the **User Display Name**.
- 3. Enter all email addresses used as aliases for this user, one alias per line in the **User Aliases** field.
- 4. Add the desired password for the account, and click the user role from the **Role** drop-down menu.
- 5. Click **Save** to save the list of aliases for that user. This account is added to the **Users** > **Accounts** page including its aliases.

To list aliases for an existing account,

- 1. Go to the **Users > Accounts** page.
- 2. Click **Edit** for the primary user account; the **Users > User Add/Update** page displays.
- 3. Enter all email addresses used as aliases for this user, one alias per line in the **User Aliases** field.
- 4. Click **Save** to save the list of aliases for that user. The aliases are added to the **Aliases** field for this user in the **Users > Accounts** page.

## **Active Directory**

Associated an LDAP or Azure AD user or group to a Barracuda Cloud Archiving Service role and list of email addresses on the **Users** > **LDAP User Add/Update** page.

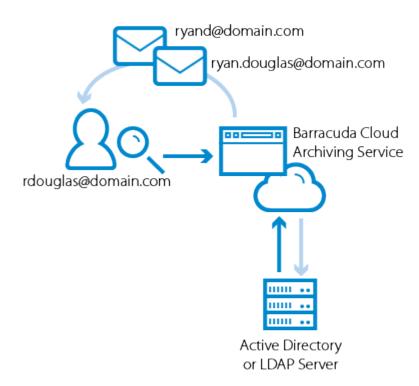
#### **Group Membership**

LDAP and Azure AD users often have one primary email address that is their user account name along with several aliases for convenience. For example, **rdouglas@domain.com** might also receive messages as **ryand@domain.com** and **ryan.douglas@domain.com**. For organizations that use LDAP or Azure AD, messages sent to any alias are accessible from the primary user account.

## Figure 2. Active Directory Group Membership.

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You can enter an LDAP or Azure AD group name in the **LDAP User/Group** field and select a role for that group. When a member of that group logs in to the Barracuda Cloud Archiving Service, they log in with the assigned role.

#### **Include/Exclude Rules**

You can define exclude/include rules on the **Users > LDAP User Add/Update** page to set permissions on whose mail the user or group members can view. The addresses must belong to a user, group, or public folder on a configured LDAP server or Azure AD. When a configured user runs a search, the following rules are in place:

- Mail for addresses added to the Exclude these Addresses list are not displayed unless the mail includes the user performing the search to assure that a user can always see their own mail.
- The Exclude these Addresses list always takes precedence; addresses added to the Include these Addresses list are searchable unless the Exclude these Addresses list blocks the mail.
- 3. Because a user with the Admin or Auditor role can by default view all mail, users set to these roles can only edit their **Exclude these Addresses** list.
- 4. If a user is *not configured* and is a member of a group, then the include/exclude rules assigned to that group apply to that user. Additionally, if the unconfigured user is a member of multiple groups, then the privileges for all of those groups are merged and that user is assigned the *least privileged role* of those groups. This allows the Admin to apply include/exclude rules to all users of a distribution group.
  - Example 1: If Zoe is not individually configured but is a member of the distribution group HR, then the Admin can set the include/exclude rules for the group HR, and Zoe uses

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- these settings when searching mail rather than seeing only her own mail.
- Example 2: If Josh is not individually configured but is a member of the distribution group HR which has an Auditor role, and Josh is also a member of the group Employees which has a User role, Josh has only the User role privileges when running a search.
- 5. A user cannot run a **Search As User** Search on the **Basic > Search** page on a user that is on their **Exclude these Addresses Exclusion Rules** block list.

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# **Figures**

- 1. groupMem.png
- 2. AliasLink.png

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