

I am a Barracuda MSP Partner

https://campus.barracuda.com/doc/77399866/

Barracuda Campus offers specialized training and certification for partners and resellers of Barracuda Networks. To take full advantage from Barracuda Campus training and certification as an MSP Partner, you need to have a Barracuda Campus account.

How do I sign up from the ECHOplatform Portal?

- 1. On any page, click the **Support** button.
- 2. Click one of the two blue buttons below the Barracuda Campus heading. The **Barracuda Campus** site opens.
- 3. Click **Login** in the top-right corner of Barracuda Campus.
- 4. Click the link Don't have an account?
- 5. Follow the instruction, starting with #3.

How do I sign up from Barracuda Campus?

1. Go to https://campus.barracuda.com/, and click "Login" in the top-right corner of the page.



2. On the Login screen, click "Don't have an account".



3. Complete the registration information. Barracuda Campus recognizes your information and knows if you are a Barracuda MSP Partner.

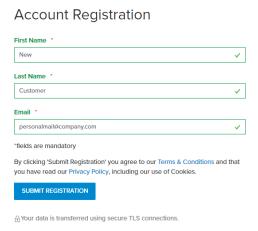
Your email address must be personal and linked to your company. For example:

Lam a Barracuda MSP Partner 1/6



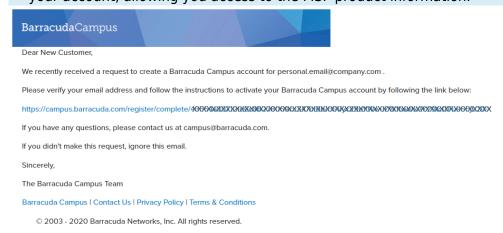
JDoe@company.com. Not accepted: private email addresses, addresses from public providers (such as Gmail, Hotmail, or Yahoo), and shared bulk addresses like support@, IT@, etc. The email address must be on file with Barracuda MSP and have MSP authorization. Please find out more at the end of this page or contact your partner manager (1-800-569-0155), or support@barracudamsp.com if you have any questions.

Sign up for a New Account



- 4. Click "Submit Registration".
- 5. Check your inbox for an email that gives you instructions on what to do next, based on your role

If you are a new customer, you will receive an email letting you know that your email address has been recognized as a **Barracuda MSP Partner**. If you already had an account with Barracuda Campus, you will also receive an email, this time informing you that you already have an active account. The email provides a link in case you have forgotten your password. If you already had an account, the re-login process will upgrade your account, allowing you access to the MSP product information.



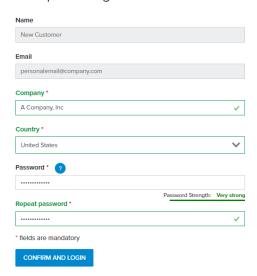
6. Click the link and complete the registration information.

<u>I am a Barracuda MSP Partner</u> 2 / 6



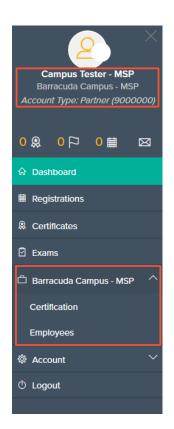
Sign up for a New Account

Complete Registration



Click "Confirm and Login". You are logged into Barracuda Campus. For general information on how to log in, see <u>How to Log into Barracuda Campus</u>.

When you are logged in as MSP Partner, Account Type: Partner is displayed under your company name. The navigation bar offers an additional menu that contains tabs for your company.



Lam a Barracuda MSP Partner 3 / 6

Campus Help Center / Reference



If you are a MSP Partner, but get asked to complete your registration, or are not able to access Barracuda MSP Trainings (ECHOplatform, Barracuda Intronis Backup), p lease start a new session, log out (https://campus.barracuda.com/logoff/) and log in again. If this does not help, your email is not set up in the MSP database yet and you have to ask for authorization;

Don't have MSP authorization?

Your company is an MSP partner, but you cannot access MSP trainings? In this case, contact your Barracuda Networks Representative and request the Barracuda MSP authorization. Alternatively, you can send an email to <u>Barracuda Campus</u>.

Make sure to provide the following information:

- Full name
- lob title
- Company name and address
- Personal company email address
- In addition, a brief approval from your manager is required in order to create the partner account for you

What is a Campus Manager?

A Campus Manager is a person who has the administrative rights to

- Request new accounts (MSP authorization)
- Request the deactivation of partner accounts
- Assign goals to their employees

On the "Employees list", managers are highlighted in color.



Your Barracuda Networks Sales Representative will be able to upgrade an account to Campus

<u>I am a Barracuda MSP Partner</u> 4 / 6

Campus Help Center / Reference



Manager.	
----------	--

<u>I am a Barracuda MSP Partner</u> 5 / 6

Campus Help Center / Reference



Figures

- 1. Campus 1.png
- 2. Campus 2.png
- 3. Sign up for a new account
- 4. Activate your account
- 5. Complete registration
- 6. Navigation bar MSP.png
- 7. Campus Manager.png

© Barracuda Networks Inc., 2024 The information contained within this document is confidential and proprietary to Barracuda Networks Inc. No portion of this document may be copied, distributed, publicized or used for other than internal documentary purposes without the written consent of an official representative of Barracuda Networks Inc. All specifications are subject to change without notice. Barracuda Networks Inc. assumes no responsibility for any inaccuracies in this document. Barracuda Networks Inc. reserves the right to change, modify, transfer, or otherwise revise this publication without notice.

Lam a Barracuda MSP Partner 6 / 6