

Configuring Master Settings

<https://campus.barracuda.com/doc/84967461/>

Server Settings

The Server Settings tabbed page allows you to specify the location of the SMTP Server that will be used by all Virtual Service Centers to send email alerts. This server must be configured to allow unauthenticated relay from the IP address or host names of each application server in the Hosted Service Center environment.

1. In the Hosted Console website, click **Configuration > Master Settings**.
2. In the **Email Settings** section, type the host name or IP Address of the mail server in the **Server Name** box.
3. In the **From Address** box, type the email address you want email alerts associated with the Hosted Service Center environment to be delivered from.
4. Click **Save**.
The SMTP Server being used must be configured to allow relay for any email address. This is because VARs can configure the From address to be used for their Virtual Service Center.

Modifying the Communication Settings

The Communication Settings tabbed page allows you to

- modify the information provided to the Offsite Assistant (if the Offsite Gateway is installed) and Onsite Manager to enable communications with Service Center. See [Modifying Service Center Website Communication Settings](#).
- modify the disk space limit for scripts. See [Modifying Service Center Disk Space Limit for Scripts](#).

Modifying Service Center Website Communication Settings

The information in the Service Center Website Communication Settings section is automatically populated with the Public Service Center URL and Public SCMessaging URL provided during the installation of Service Center. This information can be modified, if required. The information is provided to the Device Manager and Onsite Manager to enable communications with Service Center.

The Public SCMessaging URL must point to the scwebservices.asmx file, which is used to provide the communications.

Note: The web page that appears only provides a mechanism for providing the URL and does not confirm that there are no communications issues between the Onsite Manager and Service

Center.

1. In the Hosted Console website, click **Configuration > Master Settings**.
2. In the **Master Settings** window, click the **Communication Settings** tab.
3. In the **Service Center Website Communications Settings** section, click **Modify**.
4. In the **Modify SC Website Communication Settings** window, modify the **Public Service Center URL** and the **Public SCMessaging URL** boxes as required.
5. Click **Save**.

Modifying Service Center Disk Space Limit for Scripts

Scripts used in automated tasks are stored in the database. Space used for this purpose can be limited.

Default: 1024 MB

1. In the Hosted Console website, click **Configuration > Master Settings**.
2. In the **Master Settings** window, click the **VAR Settings** tab.
3. In the **Disk Space Limit for Scripts** box, enter the maximum space (in MB) you want set aside in the database for scripts.

Working with Printer Transforms

A printer transform is a collection of information about a printer. It is only required if a printer doesn't adhere to the standard printer MIB (which defines the SNMP locations to find print information). Normally, printers will adhere to this standard, but occasionally some data is not in the standard location. In those cases a printer transform can be used that tells the system the custom location of the data. Once applied, Barracuda Managed Workplace uses the transform to determine the custom location whenever it discovers a printer of that make or model.

Printer transforms are available on the Partner Portal. There are printer transforms available for Hewlett Packard, Lexmark and OKI Data, and new ones will be added in future. You may want to import all printer transforms for the printers you manage and monitor.

What You Can Do

When you import a printer transform, it is applied to each site registered with the Service Center regardless of whether you are managing that type of printer at the site or not. After importing, Barracuda Managed Workplace automatically collects more information about that type of printer.

You can export a printer transform and send it as an .XML file or save it as a .TXT file.

If you no longer want to use a printer transform, you can delete it.

Details about Printer Transforms

Here is a list of what is collected for the three printer transforms currently available.

Hewlett Packard

Item	OID
Printer Name *	1.3.6.1.4.1.11.2.3.9.4.2.1.1.3.2
Printer Serial Number *	1.3.6.1.4.1.11.2.3.9.4.2.1.1.3.3
Total Page Count *	1.3.6.1.2.1.43.10.2.1.4.1.1
Total Color Page Count	1.3.6.1.4.1.11.2.3.9.4.2.1.4.1.2.7.0
Total Mono Page Count	Total Page Count - Total Color Page Count

* This data is already collected by Barracuda Managed Workplace.

Lexmark

Item	OID
Printer Name *	1.3.6.1.4.1.641.2.1.2.1.2
Printer Serial Number	1.3.6.1.4.1.641.2.1.2.1.6
Total Page Count *	1.3.6.1.4.1.641.2.1.5.1.0
Total Mono Page Count	1.3.6.1.4.1.641.2.1.5.2.0
Total Color Page Count	1.3.6.1.4.1.641.2.1.5.3.0

*This data is already collected by Barracuda Managed Workplace.

OKI Data

Item	OID
Printer Name *	1.3.6.1.4.1.2001.1.1.1.1.1.3530
Printer Serial Number	1.3.6.1.4.1.2001.1.1.1.1.1.11.1.10.45
Total Page Count *	1.3.6.1.2.1.43.10.2.1.4.1.1
Total Mono Page Count	1.3.6.1.4.1.2001.1.1.1.1.1.11.1.10.130.0
Total Color Page Count	Total page count - Total mono page count

* This data is already collected by Managed Workplace.

To import a printer transform

1. In Service Center, click **Configuration > System Settings**.
2. Click the **Printer Transforms** tab.

3. Click **Import**.
4. Click **Browse** and locate the file, and then click **Open**.

To export a printer transform

1. In Service Center, click **Configuration > System Settings**.
2. Click the **Printer Transforms** tab.
3. Select the check box beside the name of the printer transform.
4. Click **Export**.

To delete a printer transform

1. In Service Center, click **Configuration > System Settings**.
2. Click the **Printer Transforms** tab.
3. Select the check box beside the name of the printer transform.
4. Click **Delete**.

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