

Setup Guide - Hosted

https://campus.barracuda.com/doc/85492220/

Select this guide if you are a Managed Service Provider leveraging a hosted platform, either Managed Workplace cloud or other. Includes System Requirements.

This section provides detailed information about the following topics:

- <u>Architecture Overview:</u> This section provides new users with an overview of the Barracuda Managed Workplace architecture and introduces the concepts you should understand before beginning.
- Installing Service Center: This section provides you with the system requirements for Barracuda Managed Workplace components.
 More importantly, guidance is provided to help you predict the hardware and deployment
 - choices you will need as your managed services practice grows.
- <u>Installing Onsite Manager, Device Manager, and Support Assistant</u>: This section provides the procedures you must follow to install Onsite Manager, Device Manager, and Support Assistant.
- <u>Backing Up and Restoring Databases</u>: This section explains using Microsoft SQL Server Management Studio to create back ups of your Barracuda Managed Workplace databases and restore them.
- <u>Upgrading Barracuda Managed Workplace</u>: This section provides instructions on upgrading Service Center, Onsite Manager, Device Manager, and Support Assistant.
- <u>Moving Barracuda Managed Workplace</u>: This section describes how you can move a Barracuda Managed Workplace installation between servers. This may be required in disaster recovery situations or when you need to upgrade hardware and deployment options to accommodate business growth.

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Barracuda RMM



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