

User Requirements and Setup for VMware

<https://campus.barracuda.com/doc/89620778/>

Minimum Requirements

The VMware service module supports VMware hosts running the following versions of VMware ESXi:

- VMware ESXi 5.1 vSphere Standard, vSphere Standard Plus, vSphere Enterprise, and vSphere Enterprise Plus
- VMware ESXi 5.5 vSphere Standard, vSphere Standard Plus, vSphere Enterprise, and vSphere Enterprise Plus
- VMware ESXi 6.0 vSphere Standard, vSphere Standard Plus, vSphere Enterprise, and vSphere Enterprise Plus

Note: Free or trial versions of VMware ESXi are not supported.

To install the VMware service module, you must be running Barracuda Managed Workplace 9.0.1, at a minimum. If you are on a previous version of Barracuda Managed Workplace, the VMware service module will not be available for installation in Update Center.

Setting Up Access to VMware ESXi Hosts in Service Center

Important:

- If you are using VMware 6.0 or higher, the Managed Object Browser is disabled by default. To see your data in Service Center, enable the Managed Object Browser by following the procedure in <https://kb.vmware.com/s/article/2108405/>.
- If Lockdown mode is enabled (normal or strict), you will not be able to access your data from Service Center. See <https://kb.vmware.com/s/article/1008077> for how to disable Lockdown mode before following the procedure below.

You must provide VMware vSphere log in credentials to VMware ESXi hosts at each site. For security reasons, it is recommended that you specify unique login credentials (user name and password) for each host at a site, however you can provide one log in credential for all hosts at a site if that is how you set up your credentials in vSphere.

The user name that you specify in Barracuda Managed Workplace must have root-level access on the ESXi host.

1. In Service Center, click **Configuration > Site Management**.
2. Click a site name.
3. Click the **Credentials** tab.
4. Click **Add**.
5. From the **Credential Type** list, select **ESXi Host**.
6. In the **User name** field, type the user name. Note that the user must have root-level permission on the ESXi host.
7. In the **Password** and **Confirm Password** fields, type the password.
8. Optionally, in the **Notes** field, type any notes related to the host machine.
9. To apply these credentials to a specific host machine at the site, in the **Overridden Devices** area, do the following:
 - Click **Add**.
 - Use the filters to locate the host machine.
 - Click **Add**.

Additional Requirements

Additionally, you must ensure the following requirements are met:

- You must install the VMware service module, which is available in Update Center. The service module adds three new policy modules - one default and two optional - to Service Center to monitor host servers. See “Using Service Modules” in the *User Guide* or online help.
- The role for the user working with VMware through Barracuda Managed Workplace must have permissions to device management and reporting. By default, Administrators, Technicians and Service Managers are configured with these permissions. See “Setting Permissions for a Role” in the *User Guide* or online help.
- The user account for the user working with VMware must have object access to apply the policy modules to the host machine at a site. See “Setting the Objects a User Account Can Access” in the *User Guide* or online help.

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